



The Regional Municipality of Durham

Health and Social Services Committee Agenda

Thursday, January 12, 2023, 9:30 a.m.

Regional Council Chambers

Regional Headquarters Building

605 Rossland Road East, Whitby

If this information is required in an accessible format, please contact 1-800-372-1102 ext. 2097.

Note: This meeting will be held in a hybrid meeting format with electronic and in-person participation. Committee meetings may be [viewed via live streaming](#).

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There are no statutory public meetings	
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- a. Report #2023-SS-1
2023 Pre-Budget Approval to Establish a Behavioural
Supports Ontario (BSO) Virtual Mobile Team Operating out of
Fairview Lodge to Support the Central East (CE) Health
Region with Funding Provided by the Ministry of Long-Term
Care

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9. Advisory Committee Resolutions

There are no advisory committee resolutions to be considered

10. Confidential Matters

There are no confidential matters to be considered

11. Other Business

12. Date of Next Meeting

Thursday, February 9, 2023 at 9:30 AM

13. Adjournment

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The Regional Municipality of Durham

MINUTES

HEALTH & SOCIAL SERVICES COMMITTEE

Thursday, December 8, 2022

A regular meeting of the Health & Social Services Committee was held on Thursday, December 8, 2022 in the Council Chambers, Regional Headquarters Building, 605 Rossland Road East, Whitby, Ontario at 9:30 AM. Electronic participation was offered for this meeting.

1. Roll Call

Present: Councillor Roy, Chair
Councillor Dies, Vice-Chair
Councillor Anderson
Councillor Brenner
Councillor Carter
Councillor Foster
Councillor Jubb
Regional Chair Henry

Also
Present: Councillor Crawford
Councillor Marimpietri

Staff
Present: E. Baxter-Trahair, Chief Administrative Officer
C. Boyd, Solicitor, Corporate Services – Legal Services
T. Cheseboro, Chief, Region of Durham Paramedic Services
S. Danos-Papaconstantinou, Commissioner of Social Services
J. Dixon, Director, Business Affairs and Financial Management, Social Services
J. Gaskin, Manager, Wage Subsidy, Children's Services, Social Services
A. Harras, Director of Legislative Services/Regional Clerk
R. Inacio, Systems Support Specialist, Corporate Services – IT
R.J. Kyle, Commissioner and Medical Officer of Health
M. Laschuk, Director, Family Services, Social Services
D. Nation-Williams, Area Manager, Income and Employment Support, Social Services
L. MacDermaid, Director, Long-Term Care and Services for Seniors, Social Services
J. Riches, Deputy Chief, Region of Durham Paramedic Services
A. Robins, Director, Housing Services, Social Services
A. Skan, Manager, Housing Services, Social Services
C. Taylor, Manager, Budgets & Finance, Social Services
N. Taylor, Commissioner of Finance

T. Tyner Cavanagh, Manager, Strategic Initiatives and Partnerships,
E. Valant, Area Manager, Income & Employment Support, Social Services
L. Soto Maya, Committee Clerk, Corporate Services – Legislative Services
K. Smith, Committee Clerk, Corporate Services – Legislative Services

2. Declarations of Interest

There were no declarations of interest.

3. Election of Health and Social Services Committee Vice-Chair

The Chair called for nominations for the position of Vice-Chair of the Health and Social Services Committee.

Moved by Councillor Brenner, Seconded by Regional Chair Henry,
(30) That Councillor Dies be nominated for the position of Vice-Chair of the Health and Social Services Committee.

The Chair asked if Councillor Dies wished to stand. Councillor Dies indicated she would stand.

Moved by Councillor Carter, Seconded by Councillor Brenner,
(31) That nominations be closed.

CARRIED

Chair Roy declared Councillor Dies the Vice-Chair of the Health and Social Services Committee.

4. Adoption of Minutes

Moved by Councillor Foster, Seconded by Councillor Jubb,
(32) That the minutes of the regular Health & Social Services Committee meeting held on Thursday, September 8, 2022, be adopted.

CARRIED

5. Statutory Public Meetings

There were no statutory public meetings.

6. Delegations

There were no delegations.

7. Presentations

- 7.1 Stella Danos-Papaconstantinou, Commissioner of Social Services, re: Overview of Social Services Department
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S. Danos-Papaconstantinou, L. MacDermaid, J. Dixon, M. Laschuk, A. Robins. J. Gaskin, E. Valant, and D. Nation-Williams provided a PowerPoint Presentation with regards to an Overview of the Social Services Department. A copy of the presentation material was provided to members in advance of the meeting.

Highlights of the presentation included:

- Social Services Department
- Legislated by the Province: Service System Manager
- Long-term Care & Services for Seniors
- Business Services & Emergency Social Services
- Family Services
- Housing Services
- Children's Services
- Homelessness Programs
- Professional Associations

Staff responded to questions with respect to Business Services and Emergency Social Services training for lower-tier municipalities; similarities between the services being offered by the Primary Care Outreach Program (PCOP) and Mental Health Outreach Program (MHOP); the Durham Access to Social Housing (DASH) waitlist; coordinated access to social services to assist with transitioning residents out of supportive housing into an independent system; treatment programs available through the Oshawa micro-homes and the Beaverton Supportive Housing projects; supportive housing programs becoming available; programs available to match roommates; Ontario Works rates; residents leaving and returning to Ontario Works throughout the pandemic; and guaranteed income programs.

S. Danos-Papaconstantinou responded to questions with respect to support of mental health experts in collaboration with the Durham Regional Police Services.

The Committee recessed at 11:27 AM and reconvened at 11:40 AM.

7.2 Dr. R.J. Kyle, Commissioner and Medical Officer of Health, re: COVID-19 and Flu Update

Dr. R.J. Kyle, Commissioner and Medical Officer of Health, provided a PowerPoint presentation with regards to COVID-19 and Flu Update. A copy of the presentation material was provided to members in advance of the meeting.

Highlights of the presentation included:

- Current Status – COVID-19
- COVID-19 Vaccination Administration
- COVID-19 Vaccination Coverage
- Wastewater Surveillance

- Guidance for Cases & Contacts
- Section 22 Class Order Enforcement Update
- Current Status – Flu
- Age Distribution of Flu Cases
- Current Status – Respiratory Outbreaks
- Child Care & School Absenteeism
- Chief Medical Officer of Health Remarks
- Current Masking Requirements
- Current COVID-19 & Flu Vaccine Plans

R.J. Kyle advised that we are still in the seventh wave of COVID-19 which is moving at a slow to moderate rate and there are currently 12 ongoing outbreaks within long-term care homes, retirement homes, and hospitals.

R.J. Kyle advised that in terms of vaccine administration, the number of doses administered in Durham Region has exceeded 1.6 million. He provided a brief overview of the vaccine administrations; administrations by site; and vaccination coverage. He advised that wastewater surveillance has been decreasing throughout the seventh wave.

R.J. Kyle provided an update with regards to Section 22 Class Order Enforcement and noted that two summonses were issued to a client testing positive for COVID-19.

R.J. Kyle advised that there is a trifecta of COVID-19, influenza and Respiratory Syncytial Virus (RSV) occurring in communities. He advised there were 92 confirmed cases last week and the activity level is high. He also advised there are 100 respiratory outbreaks consisting of COVID-19 and Influenza A. He stated that childcare absenteeism has been higher in childcare centres and elementary schools.

R.J. Kyle stated that the Chief Medical Officer of Health of Ontario announced on November 14, 2022 that Ontario is facing a “triple threat” with influenza and RSV. He provided an overview of guidance for cases and contacts; current masking requirements and the current COVID-19 and influenza vaccine plans.

C. Boyd responded to questions with regards to costs related to the Section 22 Class Order Enforcement.

8. Health

8.1 Correspondence

There were no communications to consider.

8.2 Reports

There were no Health reports to consider.

9. Social Services

9.1 Correspondence

There were no communications to consider.

9.2 Reports

There were no Social Services reports to consider.

10. Advisory Committee Resolutions

There were no advisory committee resolutions to be considered.

11. Confidential Matters

There were no confidential matters to be considered.

12. Other Business

There was no other business to be considered.

13. Date of Next Meeting

The next regularly scheduled Health & Social Services Committee meeting will be held on Thursday, January 12, 2023 at 9:30 AM in the Council Chambers, Regional Headquarters Building, 605 Rossland Road East, Whitby.

14. Adjournment

Moved by Councillor Carter, Seconded by Councillor Foster,
(33) That the meeting be adjourned.
CARRIED

The meeting adjourned at 11:57 AM

Respectfully submitted,

E. Roy, Chair

K. Smith, Committee Clerk



The Regional Municipality of Durham Report

To: Health & Social Services Committee
From: Commissioner & Medical Officer of Health
Report: #2023-MOH-1
Date: January 12, 2023

Subject:

Region of Durham Paramedic Services Ambulance Vehicle Purchases and Standardization

Recommendation:

That the Health & Social Services Committee recommends to Regional Council:

- A) The Demers Ambulances Type III Mystere MX164A or replacement model be maintained as the standard for the Region of Durham Paramedic Services (RDPS) for a period of five (5) years; and
 - B) That authorization be granted to award a sole source agreement to Demers Ambulances for a period of five (5) years, effective January 1, 2023 for the purchase of new ambulances and ongoing parts, pending approval of the Paramedic Services Business Plans & Budgets.
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Report:

1. Purpose

- 1.1 The purpose of this report is to obtain approval to maintain the Demers Ambulances Type III Mystere MX164A or replacement model as the standard for RDPS and proceed with the sole source purchase of the ambulances for the five-year period.

2. Background

- 2.1 All ambulances purchased for use by RDPS must be compliant with the current *Ontario Provincial Land Ambulance and Emergency Response Vehicle Standard (Version 5.0, September 28, 2012 or as amended)*. Currently only one approved vendor is available for the Province of Ontario.

- 2.2 Mechanical preventative maintenance and repair operations on all ambulances are completed by the Works Department, complemented as necessary by local community maintenance and repair facilities. RDPS will realize parts and repair services efficiencies and expertise through the deployment of a consistent ambulance conversion platform.
- 2.3 All Works Department and local community maintenance and repair facility personnel, performing mechanical preventative maintenance and repair operations on RDPS ambulances, have been specifically trained and certified by Demers Ambulances to perform such maintenance and repair duties on the Demers ambulance conversion platform.
- 2.4 All forty-seven (47) ambulances currently in the fleet have been manufactured and supplied by Demers Ambulances, allowing the equipment storage in, and configuration of, the patient care compartment to be standardized by RDPS, to the extent possible, throughout the fleet for risk management and clinical care purposes.

3. Previous Reports and Decisions

- 3.1 Report #2019-MOH-5, approved by Regional Council September 25, 2019, authorized:
 - a. That the Demers Ambulances Type III Mystere MX164A ambulance with the PRAN AVL system be adopted as the standard for RDPS for a period of three (3) years effective January 1, 2020; and
 - b. That authorization be granted to award a single source agreement to Demers Ambulances for a period of three (3) years effective January 1, 2020 for the purchase of new ambulances and ongoing parts, pending the approval of the Paramedic Services Business Plans & Budgets.

4. Financial Implications

- 4.1 Section 7.2 of the Region's Purchasing By-law #16-2020, permits the acquisition of goods and services through sole source negotiations under specific circumstances outlined in Appendix C of the By-law. Section 1.1 of Appendix "C" permits negotiations where the goods or services can be supplied only by a particular supplier, to ensure compatibility with existing goods, or to maintain specialized goods that must be maintained by the manufacturer of those goods or its representative.
- 4.2 Financing for the acquisition of ambulances from Demers Ambulances will be included in the Paramedic Services Business Plans & Budgets submission.

5. Relationship to Strategic Plan

- 5.1 This report aligns with/addresses the following strategic goal and priority in the Durham Region Strategic Plan:
- a. Goal 5: Service Excellence: Optimize resources and partnerships to deliver exceptional quality services and value.

6. Conclusion

- 6.1 It is recommended that the Demers Ambulances Type III Mystere MX164A or replacement model be maintained as the standard for the RDPS for a period of five (5) years.
- 6.2 Further, it is recommended that authorization be granted to enter into an agreement with Demers Ambulances for a period of five (5) years and negotiate the single source purchase of ambulances, pending approval of the Paramedic Services Business Plans & Budgets.
- 6.3 This report has been reviewed by the Finance Department and the Commissioner of Finance concurs with the recommendations.

Respectfully submitted,

Original signed by

R.J. Kyle, BSc, MD, MHSc, CCFP, FRCPC, FACPM
Commissioner & Medical Officer of Health

Recommended for Presentation to Committee

Original signed by

Elaine C. Baxter-Trahair
Chief Administrative Officer



The Regional Municipality of Durham Report

To: Health and Social Services Committee
From: Commissioner of Social Services
Report: #2023-SS-1
Date: January 12, 2023

Subject:

2023 Pre-Budget approval to establish a Behavioural Supports Ontario (BSO) Virtual Mobile Team operating out of Fairview Lodge to support the Central East (CE) Health Region with funding provided by the Ministry of Long-Term Care

Recommendation:

That the Health and Social Services Committee recommends to Regional Council:

- A) That pre-budget approval be granted to increase the Long-Term Care and Services for Seniors Staffing complement by three (3) new full-time positions effective February 1, 2023;
- B) That the following incremental expenditures in 2023 be funded from \$330,848 in additional Provincial funding and a \$28,789 reduction in part time staffing as follows:
 - a. One (1) Registered Practical Nurse at an estimated 2023 cost of \$88,537 (annualized cost of \$96,143)
 - b. One (1) Occupational Therapist at an estimated 2023 cost of \$123,170 (annualized cost of \$133,894)
 - c. One (1) Social Worker at an estimated 2023 cost of \$122,930 (annualized cost of \$132,636)
 - d. Start-up costs of \$25,000 for laptops, computer peripherals, cell phones, personal protective equipment, and other miscellaneous costs; and
- C) The Regional Chair and Regional Clerk be authorized to sign any subsequent amendments to the current Long-Term Care Service Accountability Agreement (L-SAA) between Ontario Health and The Region of Durham relating to the BSO Virtual mobile Team funding.

Report:**2. Purpose**

- 2.1 The purpose of this report is to provide details and seek Regional Municipality of Durham (Region) Council pre-budget approval to recruit and retain one (1) full time Registered Practical Nurse, one (1) full time Occupational Therapist and one (1) full time Social Worker, funded in part by the BSO Provincial Program through the Ministry of Long-Term Care (MLTC) for the creation of a virtual/mobile Behavioural Supports Ontario (BSO) team. These three staff, based out of Fairview Lodge, would provide support to all Long-Term Care Homes (LTCH) within the Central East (CE) region by offering primary virtual care with mobile support as needed.

3. Background

- 3.1 The MLTC recently announced one-time Provincial BSO funding to enhance the BSO model in LTC in the amount of \$5 million for the fiscal year ending March 31, 2023, with additional base funding of \$10 million annually as of the 2023-2024 fiscal year. In addition to ensuring all LTCHs have embedded BSO leads, a proposal to initiate a virtual/mobile team to initiate an enhanced, supportive, and accessible group of specialized positions was submitted to Ontario Health East (OHE) by the CE BSO Program Office.
- 3.2 Currently, there are 9,909 LTCH beds within the CE region, of that on average 2,928 are being overseen by the embedded BSO lead within their homes. This amounts to an average of 29.5 percent of LTCH residents registered to BSO caseloads. There are currently 85.7 full time embedded BSO positions within those LTCHs throughout the CE region.
- 3.3 According to the CE BSO Program Office, there is a demonstrated need for additional specific and specialized resources to support the LTCHs management of residents exhibiting responsive behaviours. Furthermore, the perpetual health, human resource staffing and vacancy challenges has caused delays in the response time to address resident issues.
- 3.4 A virtual/mobile team would work to support LTCHs across the CE region that have vacant BSO positions, no regional Behavioural Support Unit, and/or limited community resources, as well as providing consultation on specific cases where the behaviours are resident to standard interventions. This team, comprised of one (1) full time Registered Practical Nurse, one (1) full time Occupational Therapist and one (1) full time Social Worker, would be part of the Fairview Lodge complement of staff and would be governed by the policies and procedures of the Region.

4. Financial Implications

- 4.1 As detailed below, the total estimated 2023 direct cost of the three new recommended positions and start-up costs is \$359,637. Provincial BSO subsidy will fund \$330,848 of these costs with the balance of \$28,789 to be funded from within the Region's property tax levy.
- a. One (1) Registered Practical Nurse at an estimated 2023 cost of \$88,537 (annualized cost of \$96,143). Approximately 70 per cent of this position's time will be spent supporting the BSO Virtual Mobile program and will be funded from the provincial subsidy with the balance of the position supporting Fairview Lodge programs and be funded from the Regional property tax levy;
 - b. One (1) Occupational Therapist at an estimated 2023 cost of \$123,170 (annualized cost of \$133,894);
 - c. One (1) Social Worker at an estimated 2023 cost of \$122,930 (annualized cost of \$132,636); and
 - d. Start up costs to establish the virtual team including laptops, computer peripherals, cell phones, personal protective equipment, and other miscellaneous costs estimated at \$25,000.
- 4.2 There are risks to the Region with Provincial funding. In the event that the Province decreases the funding or does not adjust the level of funding provided to the Region to accommodate inflationary and contractual increases, then the Region's costs will need to be increased to maintain the same level of service to the community.

5. Relationship to Strategic Plan

- 5.1 This report aligns with/addresses the following strategic goals and priorities in the Durham Region Strategic Plan:
- a. Goal 2: Community Vitality
 - Support a high quality of life for all through human service delivery
 - b. Goal 5: Service Excellence
 - Optimize resources and partnerships to deliver exceptional quality services and value;
 - Collaborate for a seamless service experience;
 - Drive organizational success through innovation, and skilled workforce and modernized services.

6. Conclusion

- 6.1 It is recommended that pre-budget approval be granted to support the creation of a virtual/mobile BSO team, funded by the BSO Provincial Program through the MTLC.

- 6.2 This opportunity provides the LTC Division with the ability to further engage and collaborate with LTCHs across the CE region and will allow Fairview Lodge to act as a champion in service delivery for the purposes of addressing care for individuals with high behavioural support needs.
- 6.3 This report was reviewed by the Finance Department and the Commissioner of Finance concurs with the financial recommendations.
- 6.4 For additional information, contact: Laura MacDermaid, Director, Long-Term Care and Services for Seniors at 905-668-7711, extension 2704.

Respectfully submitted,

Original signed by

Stella Danos-Papaconstantinou
Commissioner of Social Services

Recommended for Presentation to Committee

Original signed by

Elaine C. Baxter-Trahair
Chief Administrative Officer