



The Regional Municipality of Durham

Health and Social Services Committee Revised Agenda

Thursday, January 12, 2023, 9:30 a.m.

Regional Council Chambers

Regional Headquarters Building

605 Rossland Road East, Whitby

If this information is required in an accessible format, please contact 1-800-372-1102 ext. 2097.

Note: This meeting will be held in a hybrid meeting format with electronic and in-person participation. Committee meetings may be [viewed via live streaming](#).

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There are no statutory public meetings	
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8.1 Correspondence

8.2 Reports

- a. Report #2023-SS-1
2023 Pre-Budget Approval to Establish a Behavioural
Supports Ontario (BSO) Virtual Mobile Team Operating out of
Fairview Lodge to Support the Central East (CE) Health
Region with Funding Provided by the Ministry of Long-Term
Care

52

9. Advisory Committee Resolutions

There are no advisory committee resolutions to be considered

10. Confidential Matters

There are no confidential matters to be considered

11. Other Business

12. Date of Next Meeting

Thursday, February 9, 2023 at 9:30 AM

13. Adjournment

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The Regional Municipality of Durham

MINUTES

HEALTH & SOCIAL SERVICES COMMITTEE

Thursday, December 8, 2022

A regular meeting of the Health & Social Services Committee was held on Thursday, December 8, 2022 in the Council Chambers, Regional Headquarters Building, 605 Rossland Road East, Whitby, Ontario at 9:30 AM. Electronic participation was offered for this meeting.

1. Roll Call

Present: Councillor Roy, Chair
Councillor Dies, Vice-Chair
Councillor Anderson
Councillor Brenner
Councillor Carter
Councillor Foster
Councillor Jubb
Regional Chair Henry

Also
Present: Councillor Crawford
Councillor Marimpietri

Staff
Present: E. Baxter-Trahair, Chief Administrative Officer
C. Boyd, Solicitor, Corporate Services – Legal Services
T. Cheseboro, Chief, Region of Durham Paramedic Services
S. Danos-Papaconstantinou, Commissioner of Social Services
J. Dixon, Director, Business Affairs and Financial Management, Social Services
J. Gaskin, Manager, Wage Subsidy, Children's Services, Social Services
A. Harras, Director of Legislative Services/Regional Clerk
R. Inacio, Systems Support Specialist, Corporate Services – IT
R.J. Kyle, Commissioner and Medical Officer of Health
M. Laschuk, Director, Family Services, Social Services
D. Nation-Williams, Area Manager, Income and Employment Support, Social Services
L. MacDermaid, Director, Long-Term Care and Services for Seniors, Social Services
J. Riches, Deputy Chief, Region of Durham Paramedic Services
A. Robins, Director, Housing Services, Social Services
A. Skan, Manager, Housing Services, Social Services
C. Taylor, Manager, Budgets & Finance, Social Services
N. Taylor, Commissioner of Finance

T. Tyner Cavanagh, Manager, Strategic Initiatives and Partnerships,
E. Valant, Area Manager, Income & Employment Support, Social Services
L. Soto Maya, Committee Clerk, Corporate Services – Legislative Services
K. Smith, Committee Clerk, Corporate Services – Legislative Services

2. Declarations of Interest

There were no declarations of interest.

3. Election of Health and Social Services Committee Vice-Chair

The Chair called for nominations for the position of Vice-Chair of the Health and Social Services Committee.

Moved by Councillor Brenner, Seconded by Regional Chair Henry,
(30) That Councillor Dies be nominated for the position of Vice-Chair of the Health and Social Services Committee.

The Chair asked if Councillor Dies wished to stand. Councillor Dies indicated she would stand.

Moved by Councillor Carter, Seconded by Councillor Brenner,
(31) That nominations be closed.

CARRIED

Chair Roy declared Councillor Dies the Vice-Chair of the Health and Social Services Committee.

4. Adoption of Minutes

Moved by Councillor Foster, Seconded by Councillor Jubb,
(32) That the minutes of the regular Health & Social Services Committee meeting held on Thursday, September 8, 2022, be adopted.

CARRIED

5. Statutory Public Meetings

There were no statutory public meetings.

6. Delegations

There were no delegations.

7. Presentations

- 7.1 Stella Danos-Papaconstantinou, Commissioner of Social Services, re: Overview of Social Services Department
-

S. Danos-Papaconstantinou, L. MacDermaid, J. Dixon, M. Laschuk, A. Robins. J. Gaskin, E. Valant, and D. Nation-Williams provided a PowerPoint Presentation with regards to an Overview of the Social Services Department. A copy of the presentation material was provided to members in advance of the meeting.

Highlights of the presentation included:

- Social Services Department
- Legislated by the Province: Service System Manager
- Long-term Care & Services for Seniors
- Business Services & Emergency Social Services
- Family Services
- Housing Services
- Children's Services
- Homelessness Programs
- Professional Associations

Staff responded to questions with respect to Business Services and Emergency Social Services training for lower-tier municipalities; similarities between the services being offered by the Primary Care Outreach Program (PCOP) and Mental Health Outreach Program (MHOP); the Durham Access to Social Housing (DASH) waitlist; coordinated access to social services to assist with transitioning residents out of supportive housing into an independent system; treatment programs available through the Oshawa micro-homes and the Beaverton Supportive Housing projects; supportive housing programs becoming available; programs available to match roommates; Ontario Works rates; residents leaving and returning to Ontario Works throughout the pandemic; and guaranteed income programs.

S. Danos-Papaconstantinou responded to questions with respect to support of mental health experts in collaboration with the Durham Regional Police Services.

The Committee recessed at 11:27 AM and reconvened at 11:40 AM.

7.2 Dr. R.J. Kyle, Commissioner and Medical Officer of Health, re: COVID-19 and Flu Update

Dr. R.J. Kyle, Commissioner and Medical Officer of Health, provided a PowerPoint presentation with regards to COVID-19 and Flu Update. A copy of the presentation material was provided to members in advance of the meeting.

Highlights of the presentation included:

- Current Status – COVID-19
- COVID-19 Vaccination Administration
- COVID-19 Vaccination Coverage
- Wastewater Surveillance

- Guidance for Cases & Contacts
- Section 22 Class Order Enforcement Update
- Current Status – Flu
- Age Distribution of Flu Cases
- Current Status – Respiratory Outbreaks
- Child Care & School Absenteeism
- Chief Medical Officer of Health Remarks
- Current Masking Requirements
- Current COVID-19 & Flu Vaccine Plans

R.J. Kyle advised that we are still in the seventh wave of COVID-19 which is moving at a slow to moderate rate and there are currently 12 ongoing outbreaks within long-term care homes, retirement homes, and hospitals.

R.J. Kyle advised that in terms of vaccine administration, the number of doses administered in Durham Region has exceeded 1.6 million. He provided a brief overview of the vaccine administrations; administrations by site; and vaccination coverage. He advised that wastewater surveillance has been decreasing throughout the seventh wave.

R.J. Kyle provided an update with regards to Section 22 Class Order Enforcement and noted that two summonses were issued to a client testing positive for COVID-19.

R.J. Kyle advised that there is a trifecta of COVID-19, influenza and Respiratory Syncytial Virus (RSV) occurring in communities. He advised there were 92 confirmed cases last week and the activity level is high. He also advised there are 100 respiratory outbreaks consisting of COVID-19 and Influenza A. He stated that childcare absenteeism has been higher in childcare centres and elementary schools.

R.J. Kyle stated that the Chief Medical Officer of Health of Ontario announced on November 14, 2022 that Ontario is facing a “triple threat” with influenza and RSV. He provided an overview of guidance for cases and contacts; current masking requirements and the current COVID-19 and influenza vaccine plans.

C. Boyd responded to questions with regards to costs related to the Section 22 Class Order Enforcement.

8. Health

8.1 Correspondence

There were no communications to consider.

8.2 Reports

There were no Health reports to consider.

9. Social Services

9.1 Correspondence

There were no communications to consider.

9.2 Reports

There were no Social Services reports to consider.

10. Advisory Committee Resolutions

There were no advisory committee resolutions to be considered.

11. Confidential Matters

There were no confidential matters to be considered.

12. Other Business

There was no other business to be considered.

13. Date of Next Meeting

The next regularly scheduled Health & Social Services Committee meeting will be held on Thursday, January 12, 2023 at 9:30 AM in the Council Chambers, Regional Headquarters Building, 605 Rossland Road East, Whitby.

14. Adjournment

Moved by Councillor Carter, Seconded by Councillor Foster,
(33) That the meeting be adjourned.
CARRIED

The meeting adjourned at 11:57 AM

Respectfully submitted,

E. Roy, Chair

K. Smith, Committee Clerk



Public Health and Paramedic Services Overview

Durham Region Health Department
Health & Social Services Committee
January 12, 2023



Overview

- Public Health in Ontario
- Paramedic Services in Ontario
- Health Department
- Accountability Framework
- Current & Future Issues
- Resources



Public Health in Ontario

- Three Key Ministries
 - Children, Community and Social Services
 - Health
 - Long-Term Care
- Associate/Chief Medical Officers of Health
- Public Health Ontario
- Office of the Chief Medical Officer of Health, Public Health
- 34 Local Public Health Agencies (includes Durham Region Health Department)
 - Boards of Health (includes Regional Council, Durham's Board of Health)
 - Medical Officers of Health
 - Professional and Administrative Staff



Public Health in Ontario

- Key Legislation

- *Health Protection and Promotion Act*
 - Standards, Protocols and Guidelines
- *Immunization of School Pupils Act*
- *Safe Drinking Water Act*
- *Smoke-Free Ontario Act*

- Other Legislation

- *Ambulance Act*
- *Building Code Act*
- *Mandatory Blood Testing Act*
- *Personal Health Information Protection Act*
- *Regulated Health Professions Act and related Acts*

- [Ontario.ca/laws](https://www.ontario.ca/laws)



Public Health in Ontario

- [Ontario Public Health Standards: Requirements for Programs, Services and Accountability](#)
 - Guidelines & Protocols
- Public Health Funding and Accountability Agreement



Health Protection and Promotion Act

- Board of Health (Sections 4, 61)
- Medical Officer of Health (Section 67)
- Expenses (Section 72)
- Agreement (Section 81.2)
- Assessment (Section 82)
- Enforcement (Part IX)



Board of Health

- Mandatory Health Programs and Services
- Regulations
- Standards, Protocols and Guidelines
- School Health Programs and Services
- Optional Health Programs and Services
- Parts II, III, IV
- Associate/Medical Officer of Health
- Staff



Associate/Medical Officer of Health

- Public Health Concerns and Programs and Services
- Staff and Service Providers
- Management of Public Health Programs and Services
- Inspection of Health Unit for Health Hazards
- Investigation of Occupational and Environmental Health Hazards
- Community Health Protection and Communicable Diseases Provisions



Expenses

- Payment by obligated municipality for expenses incurred by or on behalf of the board of health and medical officer of health in accordance with notice given by board of health
- Payment must be sufficient to enable the board of health to provide or ensure the provision of mandatory school health programs and services and to comply with the Act and the Regulations
- The board of health shall give a notice to the obligated municipality with respect to the expenses of the board of health and medical officer of health



Agreement

- Minister may enter into an agreement with a board of health to set out accountability requirements
- Agreement may provide for additional services to be provided by a board of health beyond those set out in the Act or regulations
- Ministry may conduct an inspection, audit or investigation to review expenditure of the provincial grant and/or assess compliance with the agreement



Assessment

- Minister may appoint inspectors and assessors to ascertain compliance with Act, Regulations, Standards, Protocols and Guidelines and to assess the quality of the management or administration of the affairs of the board of health
- Minister may give a board of health direction to correct failures related to expenses paid by obligated municipality
- Minister has power to take steps to ensure direction is carried out and expenses paid



Enforcement

- Enforceable Provisions Include:
 - Notice to obligated municipality
 - Payment of deficits incurred by board of health
 - Payment in accordance with notice
 - Providing information to the CMOH and Minister
 - Complying with the requests of an assessor or directive of the Minister
- Maximum Penalty
 - \$25,000 for every day or part of day on which the offence occurs or continues



Paramedic Services in Ontario

- Emergency Health Services System – Ministry of Health
 - Twenty-two Central Ambulance Communications Centres
 - Eight Regional Base Hospitals (seven land and one air)
 - Fifty Municipalities (42 Upper-Tier and eight District Social Services Administrative Boards (DSSABs)) + six First Nations + ORNGE
 - 56 Certified Land Ambulance Operators (40 municipal, seven DSSAB, two contract providers, six First Nations) + ORNGE



Ambulance Act

- Costs
- Proper provision in accordance with community needs
- Ensure supply of vehicles, equipment, services, information, etc.
- Certification
- Response Time Performance Plans
- Enforcement
- [Ambulance Act](#)



Community Paramedicine

- Provide clinical support to vulnerable populations at home
 - Improves quality of life
 - Reduces pressure on healthcare system
- 263 pilot programs across Ontario
 - One-time funding provided to Local Health Integration Networks (LHINs, now Ontario Health)
- High Intensity Supports at Home Program – Ministry of Health
- Community Paramedicine for Long-Term Care – Ministry of Long-Term Care



Health Department

VISION

- Leading the way to a healthier Durham

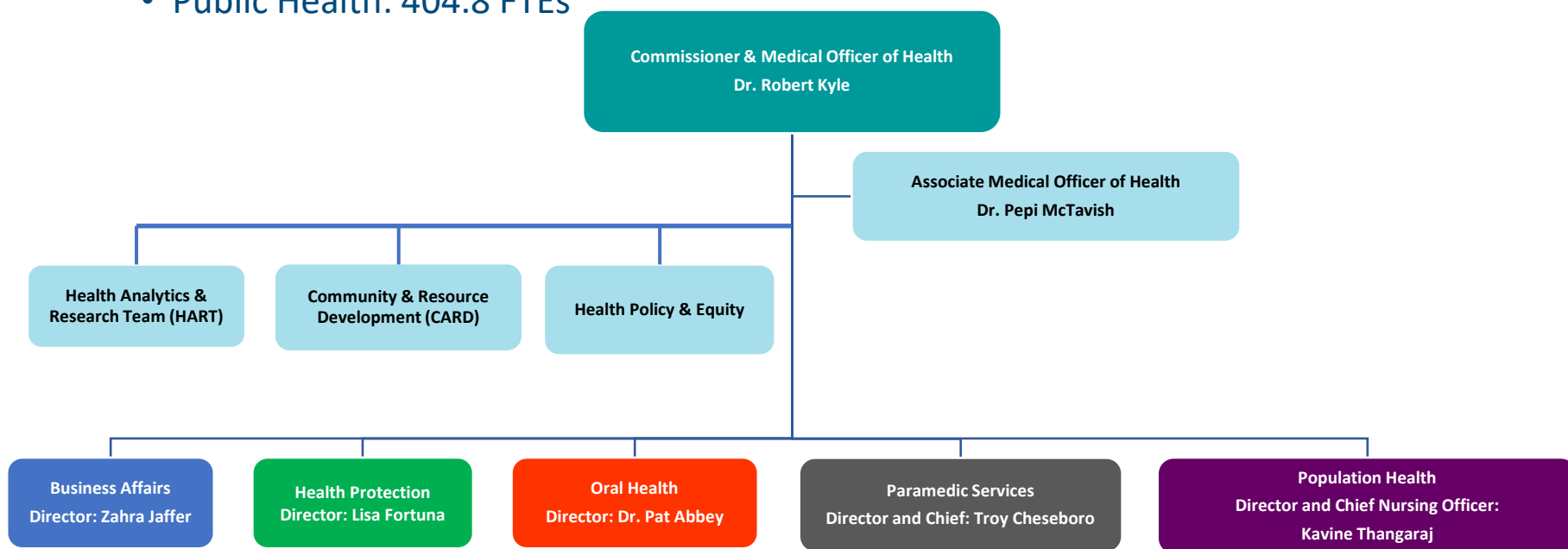
MISSION

- We excel at providing a diversity of health enhancing services that address the growing and changing needs in our community



Health Department

- [2022 Organizational Chart](#)
- 2022 approved complement: 724.8 FTEs
 - Paramedic Services: 320.0 FTEs
 - Public Health: 404.8 FTEs





Locations

- Paramedic Services
 - Headquarters: 4040 Anderson St., Whitby
 - 11 Paramedic Stations in Durham municipalities (12 in 2023)
- Public Health
 - Head Office: 605 Rossland Rd. E., Whitby
 - North Office: 181 Perry St., Port Perry
 - Health Protection Office: 101 Consumers Dr., Whitby
 - Oral Health Clinic and Office: 200 John St. W., Oshawa
 - Breastfeeding Clinic: 1615 Dundas St. E., Whitby
 - Sexual Health Clinics:
 - Oshawa Centre, Office Galleria
 - Pickering Town Centre, Lower Level



2022 Paramedic Services Budget

Gross Expenditures	\$59,095,000
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Provincial Contribution	\$26,855,000
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Regional Contribution	\$32,240,000
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100% Provincially Funded Programs

Community Paramedicine	\$2,999,000*
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*Based on approvals received in 2021



2022 Public Health Budget

Gross Expenditures	\$54,502,000
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Provincial Contribution	\$30,313,000
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Regional Contribution	\$24,189,000
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100% Provincially Funded Programs

Ontario Seniors Dental Care Program	\$1,811,000
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Health Programs & Services

Commissioner & Medical Officer of Health	<ul style="list-style-type: none"> • Community & Resource Development (CARD) • Health Analytics & Research Team (HART) 	<ul style="list-style-type: none"> • Health Policy & Equity
Business Affairs	<ul style="list-style-type: none"> • Administrative Services 	<ul style="list-style-type: none"> • Privacy & Information Security
Health Protection	<ul style="list-style-type: none"> • Emergency Management • Food Safety • Healthy Environments • Infectious Diseases Prevention & Control 	<ul style="list-style-type: none"> • Part 8 Ontario Building Code • QA, Inspection System, Disclosure & Team Support • Safe Water • Smoke-Free Ontario
Oral Health	<ul style="list-style-type: none"> • Oral Health Clinic • Oral Health Promotion 	<ul style="list-style-type: none"> • School Screening
Paramedic Services	<ul style="list-style-type: none"> • Administration • Community Programs • Logistics 	<ul style="list-style-type: none"> • Operations • Quality & Development
Population Health	<ul style="list-style-type: none"> • Durham Health Connection Line • Health Information Systems • Healthy Families • Healthy Living 	<ul style="list-style-type: none"> • Immunization • Infant & Child Development • Infectious Diseases Prevention & Control • Quality Assurance



Accountability Framework

- Program Planning and Evaluation
 - Accreditation/Certification
 - Annual & Mid-Year Reviews
 - Business Plans & Budgets
 - Health Information/Statistics
 - Information Systems
 - Legislation, Regulations, Policies, Standards, Protocols, Guidelines
 - Program & Evaluation Plans



Accountability Framework

- Reporting
 - Accreditation
 - Annual Reports (Health Plan & Health Check-Up!)
 - Delegations
 - Health/Quality Enhancement Plans
 - Health Information Updates
 - Information Reports (Council Information Package)
 - Program Reports (quarterly)
 - Provincial Monitoring, Assessment & Certification
 - Service Reports
 - Staff Presentations



Current & Future Issues

- Accreditation/Certification
- Climate Change/Environmental Protection
- Compliance/Standards
- COVID-19
- Demographic/Epidemiological Changes/Growth
- Emerging/Re-emerging Infections/Issues
- Health Human Resources
- Information Management & Technology
- Mental Health & Addiction
- Off-load Delay (Paramedic Services)
- Privacy & Security
- Recovery & Restoration



Resources

[Health Department Home Page](#)

Health and Wellness
COVID-19 Case and Contact Information Hub

WHAT'S NEW
Health Highlights
Information about the Provincial

Environment and Your Health
Extreme Cold

For Professionals
Educator and Curriculum Resources

Getting your annual flu shot is more important than ever before
Nov 01, 2022





Creating Animated Educational Videos on Program Evaluation
Oct 04, 2022

COVID-19 Moderna Spikevax Bivalent booster bookings open
September 12
Sep 12, 2022



Resources



Health Statistics in Durham Region



DATA

Health Information Services

Home / Health and Wellness / Health Information Services

A A A |   Share

Health Information Services

- Durham Health Stats
- Health Care
- Health Neighbourhoods
- Information Practices / Client Safety / Customer Service Standards
- Outbreaks, Recalls, Advisories and Alerts
- Public Access to Defibrillators

Alcohol, Cannabis, Drugs and Smoking	>
Babies and Toddlers	>
Child Health and	>

The Health Department works hard to make sure that people in Durham Region have easy access to public health resources and information. We protect your rights to privacy and fair treatment.

Ontario has a law called the **Personal Health Information Protection Act (PHIPA)**. The law protects your personal health information. PHIPA has rules on the collection, use, retention, disclosure and disposal of personal health information.

As a client of the Durham Region Health Department, you have many rights and responsibilities. These rights and responsibilities protect you and those around you:

- Protection of personal information.
- Respectful treatment.
- Care that meets your needs.
- The right to participate in decisions about your own care.

Health Neighbourhoods


The Health Neighbourhoods research project studies 88 different health factors. These factors show the overall health of 50 different Health Neighbourhoods in the Region. This lets us understand patterns of health in our communities.

Our ultimate goal is to support strong, safe and equal health of our neighbourhoods. We strive to improve the health and wellbeing of all people living in Durham Region.



Resources

Health Department Publications



Health Check-Up, Performance Reports and Health Plans

[Home](#) / [Health and Wellness](#) / [Health Check-Up, Performance Reports and Health P...](#)

[A](#) [A](#) [A](#) | [Print](#) | [Share](#)

Health Check-Up, Performance Reports and Health Plans

2021 Health Check-Up!

2020 Health Check-Up!

2019 Health Check-Up!

2022 Health Plan

2021 Health Plan

2020 Health Plan

2019 Health Plan

Alcohol, Cannabis, Drugs and Smoking >

Babies and Toddlers >

Child Health and School-Age Children >

Clinics and Classes Calendar

As directed by the Ontario Ministry of Health, the Health Department is required to produce an annual report, *Durham Health Check-Up*, outlining activities undertaken and accomplishments achieved through the delivery of our programs and services. In addition, the Health Department also posts its annual Health Plan to provide the community with details of the coming year's priorities.

Health Check-Up

- 2021 Health Check-Up
- 2020 Health Check-Up
- 2019 Health Check-Up

Health Plans

- 2022 Health Plan
- 2021 Health Plan
- 2020 Health Plan
- 2019 Health Plan

Performance Reports

2017 Performance Report

[Request archived reports](#)



Paramedic Services Update

Durham Region Health Department
Region of Durham Paramedic Services

Health & Social Services Committee
January 12, 2023



Seaton Paramedic Response Station

- The build of the new Seaton Paramedic Response Station in northwest Durham has begun
 - Will include space for Training and Development staff
- It is expected that construction will be completed by fall 2023

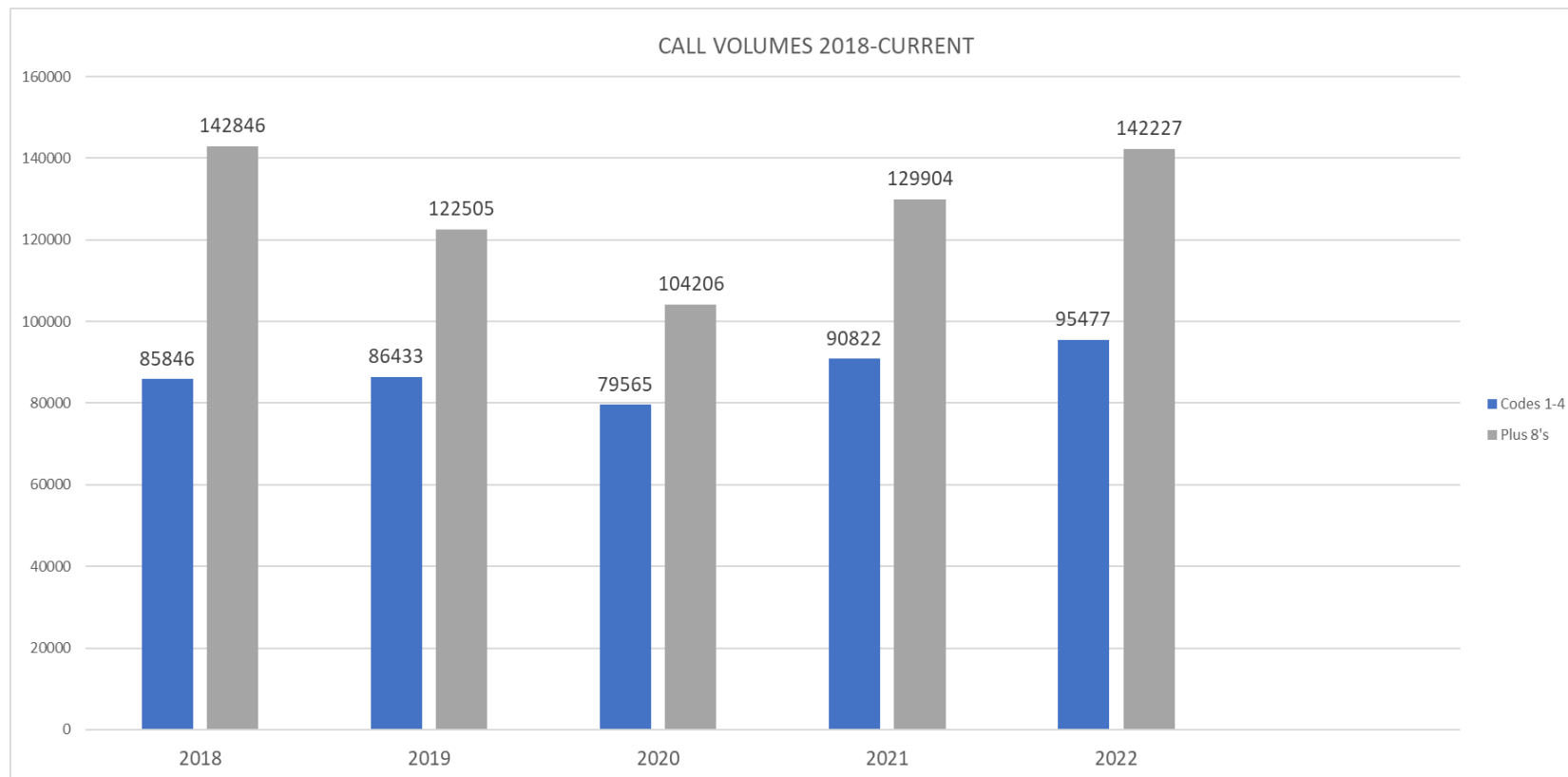


Paramedic Services Call Statistics

- Requests for ambulance service are currently prioritized into the following categories by the Central Ambulance Communications Centre (CACC), operated by the Ministry of Health
 - Code 1 (low priority – can be delayed up to 30 minutes)
 - Code 2 (low priority inter-facility transfer, time sensitive)
 - Code 3 (urgent – requiring immediate response)
 - Code 4 (life threatening – requiring immediate response)
 - Code 8 – (standby to provide strategically deployed coverage)
- Responded to 95,477 priority Code 1 to 4 calls and 46,750 Code 8 calls in 2022
- The number of calls and patient transfers is expected to continue to increase as the population increases, ages and people live longer



Call Statistics – Performance Metrics

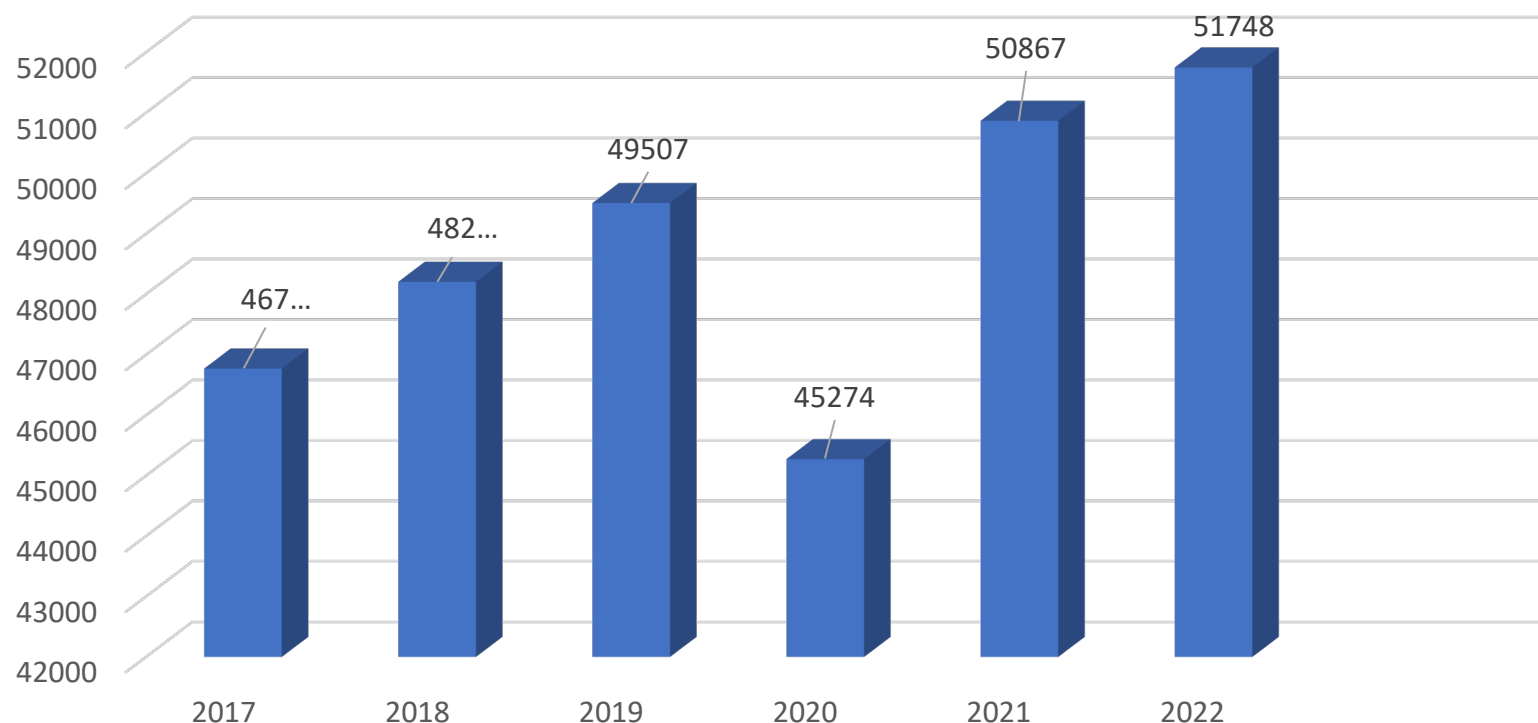


- The 2022 total call volume equates to a 8.7% (approximate) increase in total calls from 2021 to 2022.



Call Statistics – Performance Metrics

Patient Transports



Patient transports increased by 1.7% (approximate)

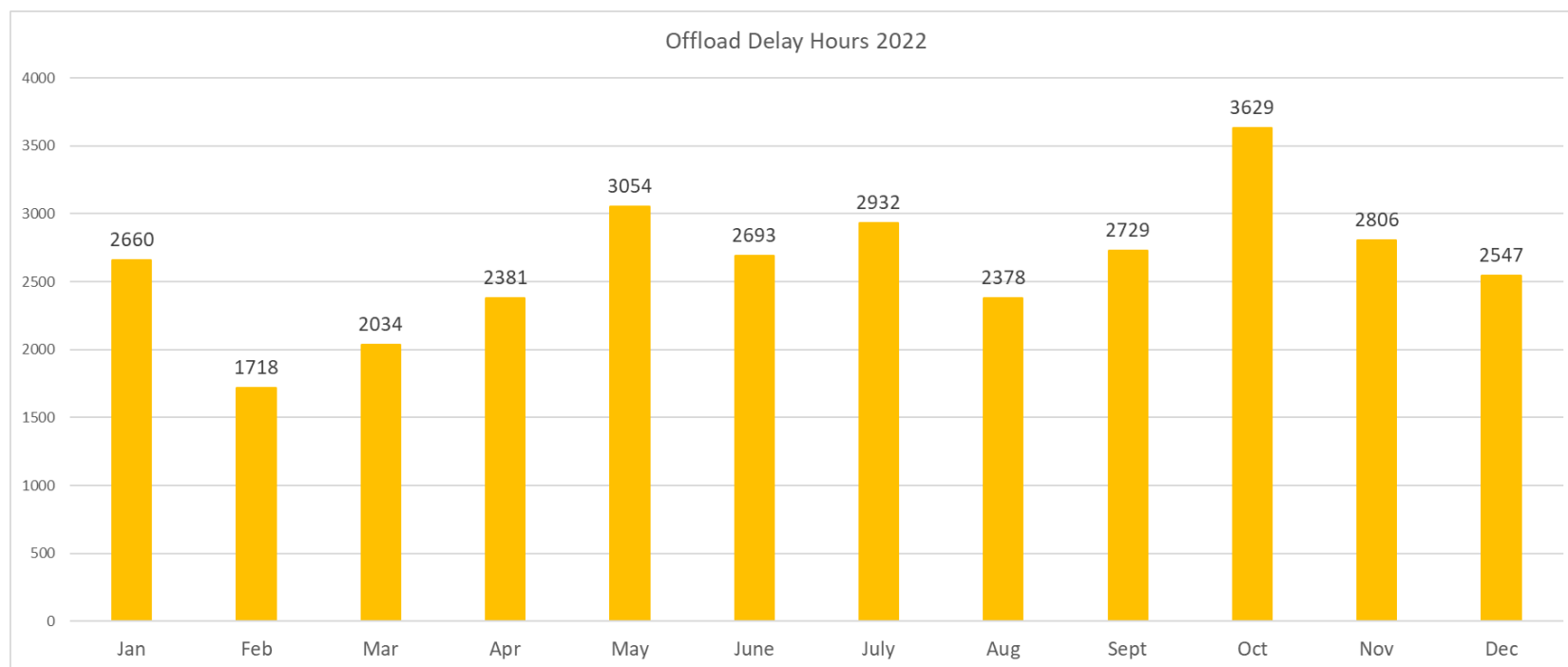


Hospital Offload Delay

- A hospital offload delay occurs if it takes longer than 30 minutes to transfer the patient to the care of the hospital staff and return the ambulance to service
- All time greater than 30 minutes is a loss in ambulance availability to the residents of Durham Region and could be seen as the Region augmenting the staffing in the hospital emergency departments



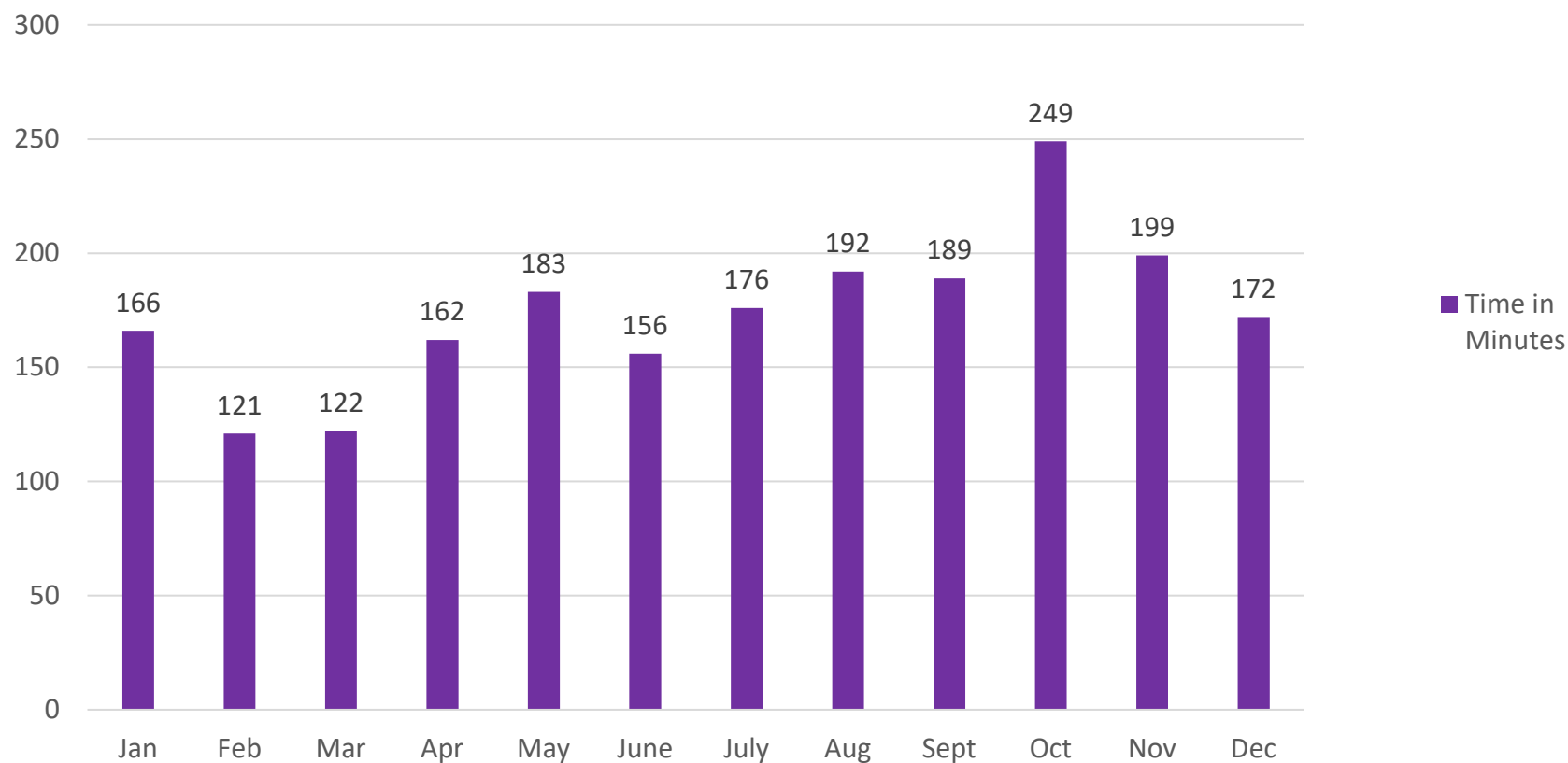
Hospital Offload Delay





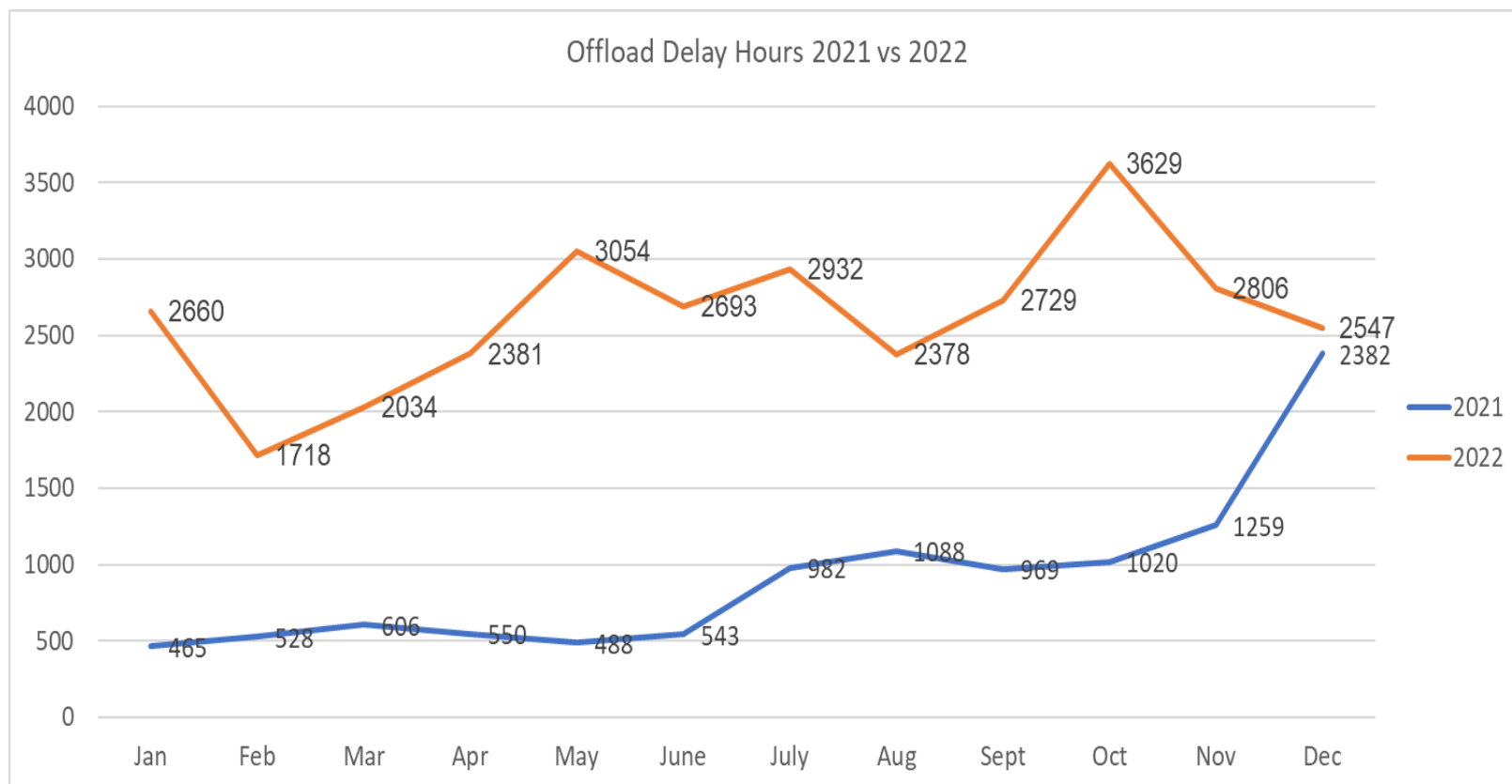
Hospital Offload Delay

90th Percentile OLD 2022





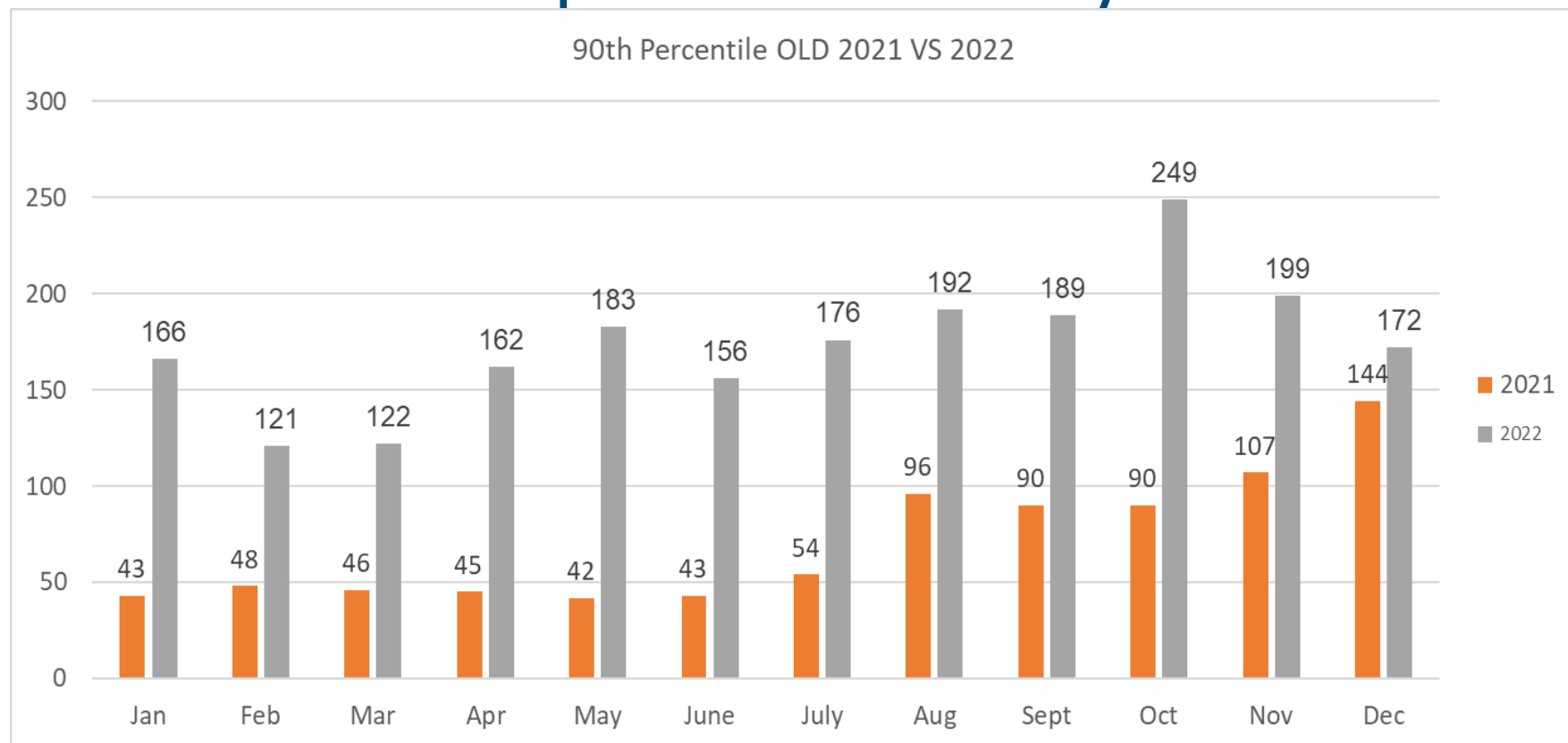
Hospital Offload Delay





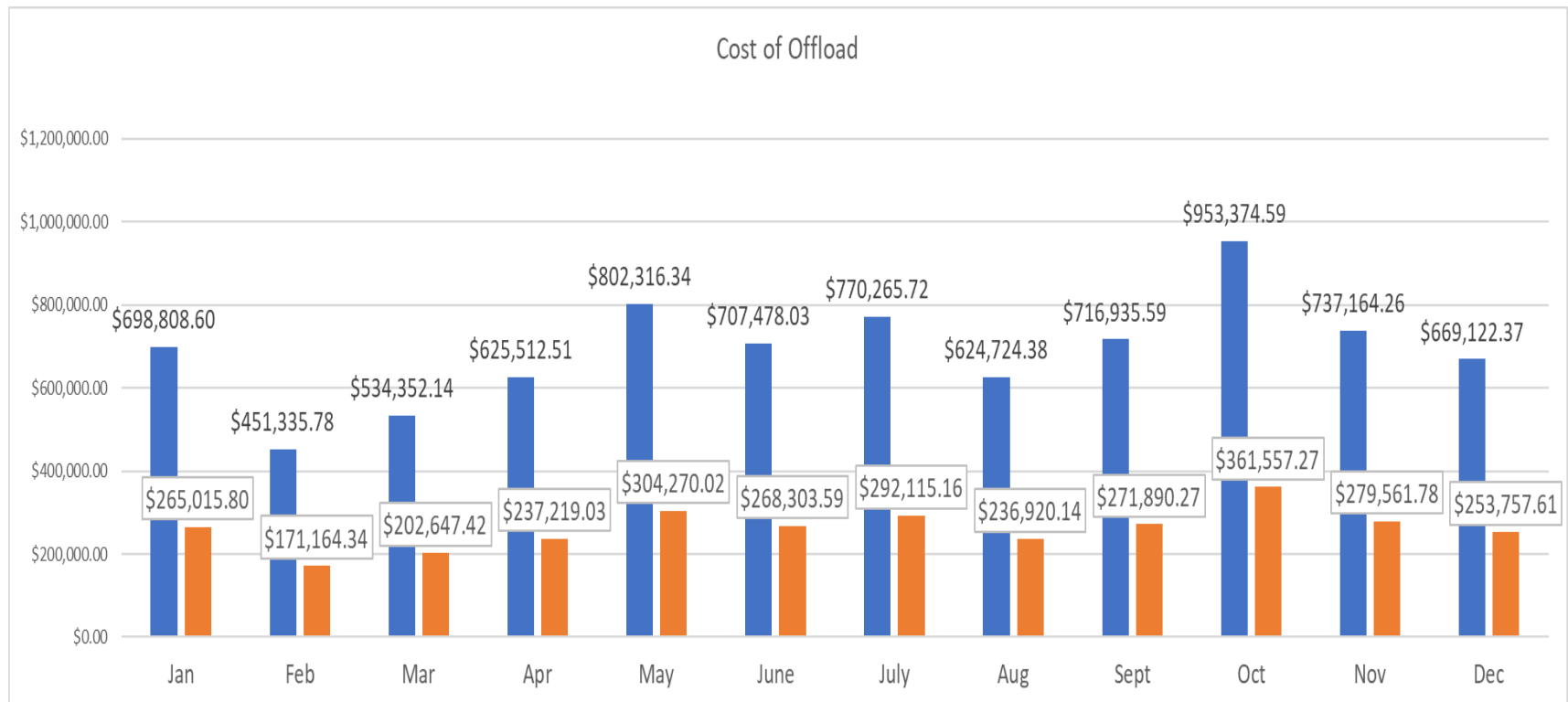
Hospital Offload Delay

90th Percentile OLD 2021 VS 2022



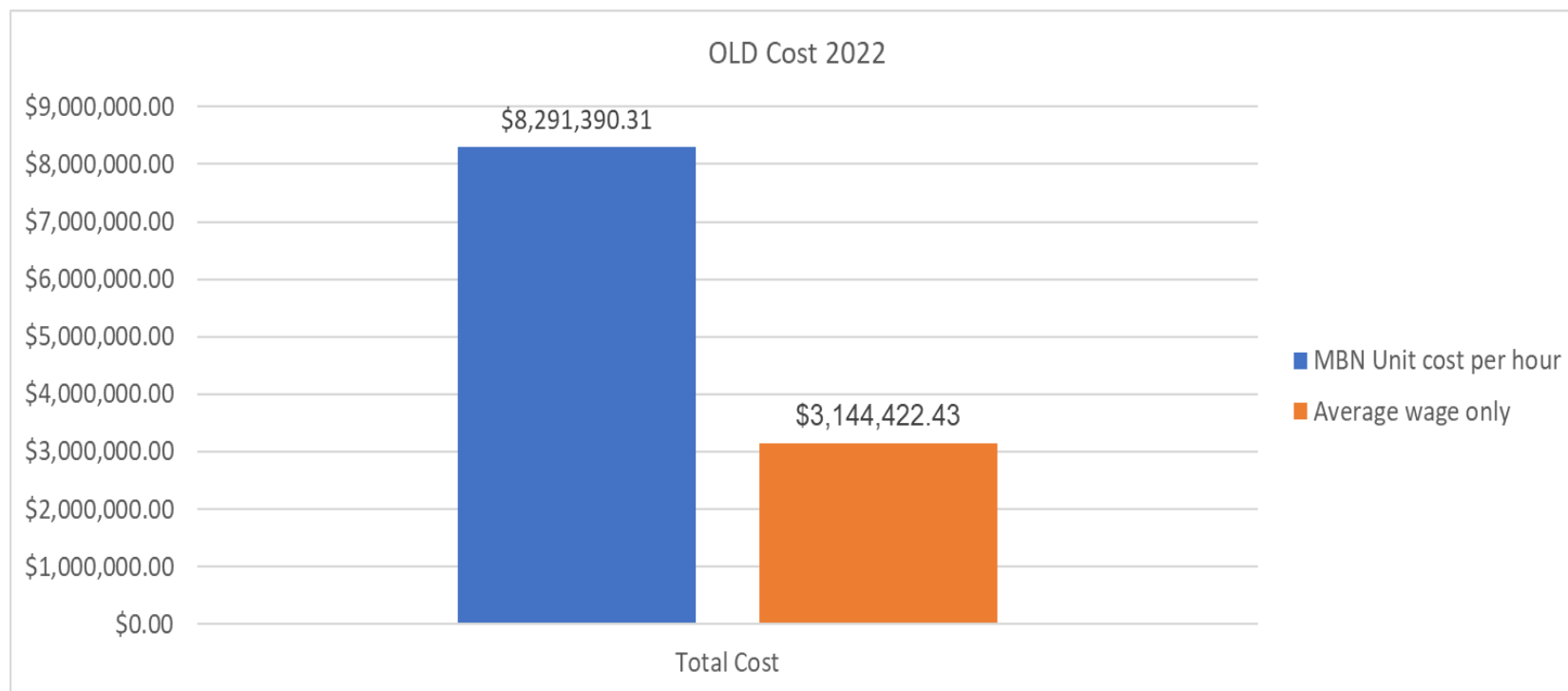


Hospital Offload Delay Cost 2022





OLD COST 2022





Provincial Update

- Regional Chair and CAO continue to support RDPS in meetings with hospital partners as we attempt to mitigate offload delay
- RDPS has received notice our new provincial radio system will be installed in vehicles in April 2023
- Provincial funding for the Community Paramedicine program has provided a small amount of relief and is set to continue for 2023/24
- Provincial changes in the dispatch centre have started with the province moving towards a more effective dispatch algorithm
- Training will begin with staff in February 2023 to operationalize the new provincial treat and discharge directives



Questions?





The Regional Municipality of Durham Report

To: Health & Social Services Committee
From: Commissioner & Medical Officer of Health
Report: #2023-MOH-1
Date: January 12, 2023

Subject:

Region of Durham Paramedic Services Ambulance Vehicle Purchases and Standardization

Recommendation:

That the Health & Social Services Committee recommends to Regional Council:

- A) The Demers Ambulances Type III Mystere MX164A or replacement model be maintained as the standard for the Region of Durham Paramedic Services (RDPS) for a period of five (5) years; and
 - B) That authorization be granted to award a sole source agreement to Demers Ambulances for a period of five (5) years, effective January 1, 2023 for the purchase of new ambulances and ongoing parts, pending approval of the Paramedic Services Business Plans & Budgets.
-

Report:

1. Purpose

- 1.1 The purpose of this report is to obtain approval to maintain the Demers Ambulances Type III Mystere MX164A or replacement model as the standard for RDPS and proceed with the sole source purchase of the ambulances for the five-year period.

2. Background

- 2.1 All ambulances purchased for use by RDPS must be compliant with the current *Ontario Provincial Land Ambulance and Emergency Response Vehicle Standard (Version 5.0, September 28, 2012 or as amended)*. Currently only one approved vendor is available for the Province of Ontario.

- 2.2 Mechanical preventative maintenance and repair operations on all ambulances are completed by the Works Department, complemented as necessary by local community maintenance and repair facilities. RDPS will realize parts and repair services efficiencies and expertise through the deployment of a consistent ambulance conversion platform.
- 2.3 All Works Department and local community maintenance and repair facility personnel, performing mechanical preventative maintenance and repair operations on RDPS ambulances, have been specifically trained and certified by Demers Ambulances to perform such maintenance and repair duties on the Demers ambulance conversion platform.
- 2.4 All forty-seven (47) ambulances currently in the fleet have been manufactured and supplied by Demers Ambulances, allowing the equipment storage in, and configuration of, the patient care compartment to be standardized by RDPS, to the extent possible, throughout the fleet for risk management and clinical care purposes.

3. Previous Reports and Decisions

- 3.1 Report #2019-MOH-5, approved by Regional Council September 25, 2019, authorized:
 - a. That the Demers Ambulances Type III Mystere MX164A ambulance with the PRAN AVL system be adopted as the standard for RDPS for a period of three (3) years effective January 1, 2020; and
 - b. That authorization be granted to award a single source agreement to Demers Ambulances for a period of three (3) years effective January 1, 2020 for the purchase of new ambulances and ongoing parts, pending the approval of the Paramedic Services Business Plans & Budgets.

4. Financial Implications

- 4.1 Section 7.2 of the Region's Purchasing By-law #16-2020, permits the acquisition of goods and services through sole source negotiations under specific circumstances outlined in Appendix C of the By-law. Section 1.1 of Appendix "C" permits negotiations where the goods or services can be supplied only by a particular supplier, to ensure compatibility with existing goods, or to maintain specialized goods that must be maintained by the manufacturer of those goods or its representative.
- 4.2 Financing for the acquisition of ambulances from Demers Ambulances will be included in the Paramedic Services Business Plans & Budgets submission.

5. Relationship to Strategic Plan

5.1 This report aligns with/addresses the following strategic goal and priority in the Durham Region Strategic Plan:

- a. Goal 5: Service Excellence: Optimize resources and partnerships to deliver exceptional quality services and value.

6. Conclusion

6.1 It is recommended that the Demers Ambulances Type III Mystere MX164A or replacement model be maintained as the standard for the RDPS for a period of five (5) years.

6.2 Further, it is recommended that authorization be granted to enter into an agreement with Demers Ambulances for a period of five (5) years and negotiate the single source purchase of ambulances, pending approval of the Paramedic Services Business Plans & Budgets.

6.3 This report has been reviewed by the Finance Department and the Commissioner of Finance concurs with the recommendations.

Respectfully submitted,

Original signed by

R.J. Kyle, BSc, MD, MHSc, CCFP, FRCPC, FACPM
Commissioner & Medical Officer of Health

Recommended for Presentation to Committee

Original signed by

Elaine C. Baxter-Trahair
Chief Administrative Officer



The Regional Municipality of Durham Report

To: Health and Social Services Committee
From: Commissioner of Social Services
Report: #2023-SS-1
Date: January 12, 2023

Subject:

2023 Pre-Budget approval to establish a Behavioural Supports Ontario (BSO) Virtual Mobile Team operating out of Fairview Lodge to support the Central East (CE) Health Region with funding provided by the Ministry of Long-Term Care

Recommendation:

That the Health and Social Services Committee recommends to Regional Council:

- A) That pre-budget approval be granted to increase the Long-Term Care and Services for Seniors Staffing complement by three (3) new full-time positions effective February 1, 2023;
- B) That the following incremental expenditures in 2023 be funded from \$330,848 in additional Provincial funding and a \$28,789 reduction in part time staffing as follows:
 - a. One (1) Registered Practical Nurse at an estimated 2023 cost of \$88,537 (annualized cost of \$96,143)
 - b. One (1) Occupational Therapist at an estimated 2023 cost of \$123,170 (annualized cost of \$133,894)
 - c. One (1) Social Worker at an estimated 2023 cost of \$122,930 (annualized cost of \$132,636)
 - d. Start-up costs of \$25,000 for laptops, computer peripherals, cell phones, personal protective equipment, and other miscellaneous costs; and
- C) The Regional Chair and Regional Clerk be authorized to sign any subsequent amendments to the current Long-Term Care Service Accountability Agreement (L-SAA) between Ontario Health and The Region of Durham relating to the BSO Virtual mobile Team funding.

Report:**2. Purpose**

- 2.1 The purpose of this report is to provide details and seek Regional Municipality of Durham (Region) Council pre-budget approval to recruit and retain one (1) full time Registered Practical Nurse, one (1) full time Occupational Therapist and one (1) full time Social Worker, funded in part by the BSO Provincial Program through the Ministry of Long-Term Care (MLTC) for the creation of a virtual/mobile Behavioural Supports Ontario (BSO) team. These three staff, based out of Fairview Lodge, would provide support to all Long-Term Care Homes (LTCH) within the Central East (CE) region by offering primary virtual care with mobile support as needed.

3. Background

- 3.1 The MLTC recently announced one-time Provincial BSO funding to enhance the BSO model in LTC in the amount of \$5 million for the fiscal year ending March 31, 2023, with additional base funding of \$10 million annually as of the 2023-2024 fiscal year. In addition to ensuring all LTCHs have embedded BSO leads, a proposal to initiate a virtual/mobile team to initiate an enhanced, supportive, and accessible group of specialized positions was submitted to Ontario Health East (OHE) by the CE BSO Program Office.
- 3.2 Currently, there are 9,909 LTCH beds within the CE region, of that on average 2,928 are being overseen by the embedded BSO lead within their homes. This amounts to an average of 29.5 percent of LTCH residents registered to BSO caseloads. There are currently 85.7 full time embedded BSO positions within those LTCHs throughout the CE region.
- 3.3 According to the CE BSO Program Office, there is a demonstrated need for additional specific and specialized resources to support the LTCHs management of residents exhibiting responsive behaviours. Furthermore, the perpetual health, human resource staffing and vacancy challenges has caused delays in the response time to address resident issues.
- 3.4 A virtual/mobile team would work to support LTCHs across the CE region that have vacant BSO positions, no regional Behavioural Support Unit, and/or limited community resources, as well as providing consultation on specific cases where the behaviours are resident to standard interventions. This team, comprised of one (1) full time Registered Practical Nurse, one (1) full time Occupational Therapist and one (1) full time Social Worker, would be part of the Fairview Lodge complement of staff and would be governed by the policies and procedures of the Region.

4. Financial Implications

- 4.1 As detailed below, the total estimated 2023 direct cost of the three new recommended positions and start-up costs is \$359,637. Provincial BSO subsidy will fund \$330,848 of these costs with the balance of \$28,789 to be funded from within the Region's property tax levy.
- a. One (1) Registered Practical Nurse at an estimated 2023 cost of \$88,537 (annualized cost of \$96,143). Approximately 70 per cent of this position's time will be spent supporting the BSO Virtual Mobile program and will be funded from the provincial subsidy with the balance of the position supporting Fairview Lodge programs and be funded from the Regional property tax levy;
 - b. One (1) Occupational Therapist at an estimated 2023 cost of \$123,170 (annualized cost of \$133,894);
 - c. One (1) Social Worker at an estimated 2023 cost of \$122,930 (annualized cost of \$132,636); and
 - d. Start up costs to establish the virtual team including laptops, computer peripherals, cell phones, personal protective equipment, and other miscellaneous costs estimated at \$25,000.
- 4.2 There are risks to the Region with Provincial funding. In the event that the Province decreases the funding or does not adjust the level of funding provided to the Region to accommodate inflationary and contractual increases, then the Region's costs will need to be increased to maintain the same level of service to the community.

5. Relationship to Strategic Plan

- 5.1 This report aligns with/addresses the following strategic goals and priorities in the Durham Region Strategic Plan:
- a. Goal 2: Community Vitality
 - Support a high quality of life for all through human service delivery
 - b. Goal 5: Service Excellence
 - Optimize resources and partnerships to deliver exceptional quality services and value;
 - Collaborate for a seamless service experience;
 - Drive organizational success through innovation, and skilled workforce and modernized services.

6. Conclusion

- 6.1 It is recommended that pre-budget approval be granted to support the creation of a virtual/mobile BSO team, funded by the BSO Provincial Program through the MTLC.

- 6.2 This opportunity provides the LTC Division with the ability to further engage and collaborate with LTCHs across the CE region and will allow Fairview Lodge to act as a champion in service delivery for the purposes of addressing care for individuals with high behavioural support needs.
- 6.3 This report was reviewed by the Finance Department and the Commissioner of Finance concurs with the financial recommendations.
- 6.4 For additional information, contact: Laura MacDermaid, Director, Long-Term Care and Services for Seniors at 905-668-7711, extension 2704.

Respectfully submitted,

Original signed by

Stella Danos-Papaconstantinou
Commissioner of Social Services

Recommended for Presentation to Committee

Original signed by

Elaine C. Baxter-Trahair
Chief Administrative Officer