



The Regional Municipality of Durham COUNCIL INFORMATION PACKAGE

Friday, April 4, 2025

If this information is required in an accessible format, please contact 1-800-372-1102 ext. 2097.

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4. Durham Municipalities Correspondence

There are no Durham Municipalities Correspondence.

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- Resolution passed at their Council meeting held on March 11, 2025, regarding Canadian and Ontario Governments' Negotiations with the USA on Trade Tariffs

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- Resolution passed at their Council meeting held on March 12, 2025, regarding US tariffs on Canadian Goods

5.3 Municipality of St. Charles 116

- Resolution passed at their Council meeting held on March 19, 2025, in support of the resolution by the Township of Brudenell, Lyndoch and Raglan regarding the Child Welfare Funding

5.4 City of Port Colborne 121

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- Resolution passed at their Council meeting held on March 26, 2025, requesting the Government of Ontario to conduct a feasibility study assessing the financial, environmental, and logistical implications of buying back the lease for Highway 407

5.6 Township of St. Joseph 130

- Resolution passed at their Council meeting held on March 26, 2025, in support of the resolution from the Region of Durham regarding Protecting Canadian Values: Ban the Nazi Swastika in Canada

6. Miscellaneous Correspondence

There is no Miscellaneous Correspondence.

7. Advisory / Other Committee Minutes

7.1 Durham Agricultural Advisory Committee (DAAC) minutes

131

- March 18, 2025

Members of Council – Please advise the Regional Clerk at clerks@durham.ca, if you wish to pull an item from this CIP and include on the next regular agenda of the appropriate Standing Committee. Items will be added to the agenda if the Regional Clerk is advised not later than noon the day prior to the meeting, otherwise the item will be included on the agenda for the next regularly scheduled meeting of the applicable Committee.

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The Regional Municipality of Durham Information Report

From: Commissioner of Works
Report: #2025-INFO-18
Date: April 4, 2025

Subject:

2024 Water Pollution Control Plant and Consolidated Linear Infrastructure Annual Performance Report

Recommendation:

Receive for information.

Report:

1. Purpose

- 1.1 The Water Pollution Control Plant (WPCP) and Consolidated Linear Infrastructure (CLI) Annual Performance Reports provide staff, stakeholders and customers an overview of the performance of the WPCP's and linear infrastructure in 2024. Further, these reports fulfill the annual reporting requirements of the Ontario Ministry of the Environment, Conservation and Parks (MECP) and demonstrates the commitment of ensuring the WPCP continues to deliver wastewater services to our customers in an environmentally responsible manner.
- 1.2 The reports are complete and are available to the public on the Region's website at www.durham.ca by March 31 of each year.

2. Annual Report

- 2.1 The MECP provides operating terms and conditions to be followed and met for each WPCP through the issuance of an Environmental Compliance Approval

(ECA) for plants and a CLI ECA for linear infrastructure. The reporting section of the ECA provides a list of the information to be reported in the annual performance report.

- 2.2 A description is provided in each individual report which includes but is not limited to the treatment process overview, raw influent and final effluent parameters, population served by each WPCP, and the specific processes used to treat the wastewater.

3. Previous Reports and Decisions

- 3.1 There are no previous reports and/or decisions.

4. Relationship to Strategic Plan

- 4.1 This report aligns with/addresses the following Strategic Direction(s) and Pathway(s) in Durham Region's 2025-2035 Strategic Plan:

a. Connected and Vibrant Communities

- C1. Align Regional infrastructure and asset management with projected growth, climate impacts, and community needs.

b. Environmental Sustainability and Climate Action

- E5. Respect the natural environment, including greenspaces, waterways, and agricultural lands.

5. Conclusion

- 5.1 The 2024 Water Pollution Control Plant and Consolidated Linear Infrastructure Annual Performance Reports (Attachment #1) provide an overview of the annual performance for the Regional Municipality of Durham's Water Pollution Control Plants and Linear Infrastructure.
- 5.2 For additional information, please contact Tavis Nimmo, Manager of Water Resource Monitoring Protection at (905) 668-7711 ext. 3737.

6. Attachments

Attachment #1: [Link to access the Regional Municipality of Durham's 2024 Water Pollution Control Plant and Consolidated Linear Infrastructure Annual Performance Report](#)

Respectfully submitted,

Original signed by:

Ramesh Jagannathan, MBA, M.Eng., P.Eng., PTOE
Commissioner of Works



The Regional Municipality of Durham Information Report

From: Chief Administrative Officer
Report: #2025-INFO-19
Date: April 4, 2025

Subject:

Durham Region 2020-2024 Strategic Plan Close-out Report

Recommendation:

Receive for information

Report:

1. Purpose

1.1 To share Durham Region's 2020-2024 Strategic Plan close-out report.

2. Background

2.1 Regional Council endorsed Durham Region's 2020-2024 Strategic Plan in March 2020 which concluded in December 2024.

2.2 The plan included five goal areas and 23 priority areas with 75 associated key performance indicators.

2.3 The key performance indicators demonstrated the results of the Region's efforts towards the goals of the plan.

2.4 The Region publicly shares plan progress, results achieved, and the impact of these efforts through the [public-facing community dashboard](#).

2.5 The community dashboard is currently being updated to reflect the approval of [Durham Region's 2025-2035 Strategic Plan](#).

3. Previous Reports and Decisions

3.1 Regional Council adopted the Durham Region's 2020-2024 Strategic Plan in March 2020 ([Report #2020-COW-4](#)).

- 3.2 In 2021, an update was provided to share highlights, provide stories of implementation efforts, and outline COVID-19 recovery efforts ([Report #2021-INFO-55](#)).
- 3.3 On February 15, 2023, Regional Council approved [Report #2023-COW-9](#) on Durham Region's 2020-2024 Strategic Plan community dashboard release, which included the 2022 year-end performance update.
- 3.4 On June 12, 2024, the 2023 year-end update was shared with Council ([Report #2024-COW-21](#)) and the [community dashboard](#) outlined our progress and key initiative highlights.
- 3.5 Progress on Durham Region's 2020-2024 Strategic Plan were reported in the Region of Durham's Year in Review publications:
 - a. [2020 Year in Review](#)
 - b. [2021 Year in Review](#)
 - c. [2022 Year in Review](#)
 - d. [2023 Year in Review](#)

4. 2020-2024 Strategic Plan Performance Results

- 4.1 The annual performance from 2020 to 2024 and the overall result for each key performance indicator is summarized in Attachment 1.
- 4.2 There are a total of 75 key performance indicators at the end of 2024:
 - a. 49 of 75 indicators (65.3 per cent) exceeded their target, met their target or have improved;
 - b. 1 of 75 indicators (1.3 per cent) did not change;
 - c. 18 of 75 indicators (24.0 per cent) did not meet their target or did not improve; and
 - d. 7 of 75 indicators (9.3 per cent) have no trend result available at the time of this report.
- 4.3 Supporting information, including indicator definitions can be found in Attachment 2.
- 4.4 Key initiative highlights and relationship to the Durham Region's 2025-2035 Strategic Plan can be found in Attachment 3.

5. Relationship to Strategic Plan

- 5.1 This report provides a performance summary of Durham Region's 2020-2024 Strategic Plan.

- 5.2 Many of the key concepts from the 2020-2024 Strategic Plan continue forward in Durham Region's 2025-2035 Strategic Plan. Attachment 3 outlines where concepts are reflected in the new Strategic Plan.

6. Conclusion

- 6.1 2020-2024 Strategic Plan included five goal areas and 23 priority areas, with 75 associated key performance indicators. Overall, a majority of the key performance indicators exceeded their target, met their target, or have improved over the duration of the Plan.
- 6.2 The public-facing community dashboard will be updated to reflect Durham Region's 2025-2035 key performance indicators.

7. Attachments

Attachment #1: Durham Region's 2020-2024 Strategic Plan Performance Summary

Attachment #2: Indicator Definitions

Attachment #3: 2024 Key Initiative Highlights and Linkages to Durham Region's 2025-2035 Strategic Plan

Prepared by: Andrea Smith, Policy Advisor, Corporate Initiatives and Lesley-Ann Foulds, Manager, Corporate Initiatives

Approved by: Sandra Austin, Executive Director of Strategic Initiatives

Respectfully submitted,



Elaine C. Baxter-Trahair
Chief Administrative Officer

Attachment #1
Durham Region’s 2020-2024 Strategic Plan Performance Summary

Goal 1 – Environmental Sustainability

| Priority | Key Performance Indicator | Baseline 2019 | Target 2024 | Year 1 2020 | Year 2 2021 | Year 3 2022 | Year 4 2023 | Year 5 2024 | Overall Result |
|--|--|--|--|---------------------------------|-----------------------------------|------------------------------------|------------------------------------|-------------------------------------|----------------|
| 1.1 Accelerate the adoption of green technologies and clean energy solutions through strategic partnerships and investment | Increase the number of residential home energy retrofits completed (installed and evaluated, cumulative over the plan). | Program launch 2022 0 retrofits | 132 completed | Not Applicable | Not Applicable | 5 completed (cumulative) | 51 completed (cumulative) | 157 completed (cumulative) | Exceeds Target |
| 1.1 Accelerate the adoption of green technologies and clean energy solutions through strategic partnerships and investment | Increase the number of EV charging stations installed through the Zero Emission Vehicle Infrastructure Program (ZEVIP) program, cumulative over the plan. | Program launch 2020 0 stations | 103 stations installed (in total) | 9 stations installed (in total) | 7 stations (16 stations in total) | 42 stations (58 stations in total) | 10 stations (68 stations in total) | 45 stations (113 stations in total) | Exceeds Target |
| 1.1 Accelerate the adoption of green technologies and clean energy solutions through strategic partnerships and investment | Increase the installed photovoltaic renewable energy capacity at Regional facilities. | Not Available | Not Available | ~40 kW | ~40 kW | ~40 kW | ~180kW | ~180kW | Improved |
| 1.1 Accelerate the adoption of green technologies and clean energy solutions through strategic partnerships and investment | Decrease the carbon footprint of the Durham Region community. | 6,035,280 tCO2e | 4,800,000 tCO2e | 5,370,000 tCO2e | 5,430,000 tCO2e | 5,610,443 tCO2e | 5,715,737 tCO2e | Not Available | Below Target |
| 1.2 Increase waste diversion and resource recovery | Decrease residential garbage generation rate (kilograms per capita). | 173.1 kg/capita in 2018 (2018 is baseline used for all Waste Plan metrics; used for consistency) | Decrease from 2020 pandemic level of 182.7 kg/capita | 182.7 kg/capita | 177.1 kg/capita | 166.0 kg/capita | 163.9 kg/capita | 156.5 kg/capita | Meets Target |
| 1.2 Increase waste diversion and resource recovery | Increase the percentage of locally generated waste recycled (used) in road rehabilitation. | 23% | 65% annually | 35% | 58% | 61% | 63% | 66% | Exceeds Target |
| 1.3 Protect, preserve, and restore the natural environment, including greenspaces, waterways, parks, trails, and farmlands | Increase the total number of trees planted in private properties (cumulative over the plan). | 0 starting baseline | 750,000 trees planted in total | Not Available | 217,702 trees planted | 314,686 trees planted (cumulative) | 459,450 (cumulative) | 624,260 trees planted (cumulative) | Below Target |

| Priority | Key Performance Indicator | Baseline 2019 | Target 2024 | Year 1 2020 | Year 2 2021 | Year 3 2022 | Year 4 2023 | Year 5 2024 | Overall Result |
|--|---|-----------------------|---------------------|----------------|----------------------------|--------------------------|----------------------------|--------------------------|----------------|
| 1.3 Protect, preserve, and restore the natural environment, including greenspaces, waterways, parks, trails, and farmlands | Increase the intensification rate in built-up areas of Durham. | 37.6% | 50% annually | 53.2% | 49.2% | 46.7% | 57.1% | Not Available | Meets Target |
| 1.3 Protect, preserve, and restore the natural environment, including greenspaces, waterways, parks, trails, and farmlands | This indicator was intended to measure the implementation of climate adaptation programs in Durham. | Measure Not Developed | Not Available | Not Available | Not Available | Not Available | Not Available | Not Available | Not Available |
| 1.4 Demonstrate leadership in sustainability and addressing climate change | Decrease corporate Greenhouse Gas (GHG) emissions. | 182,800 tCO2e | 146,240 tCO2e | 180,500 tCO2e | 179,500 tCO2e | 179,200 tCO2e | 178,000 tCO2e | Not Available | Below Target |
| 1.4 Demonstrate leadership in sustainability and addressing climate change | Increase the percentage of zero emission vehicles in the Regional light duty fleet | Not Available | 20% | Not Available | Not Available | 2% | 3% | 5.45% | Below Target |
| 1.4 Demonstrate leadership in sustainability and addressing climate change | Increase the total number of Regional facilities that have undergone a feasibility study for deep energy retrofits (cumulative over the plan). | 0 studies | 70 studies in total | Not Applicable | 1 study | 7 studies in total | 14 studies in total | 48 studies in total | Below Target |
| 1.5 Expand sustainable and active transportation | Increase the total number of new kilometers added to the Regional cycling network (cumulative over the plan). | 0 km | 47.83 km in total | 8.32 km | 8.8 km (17.12 km in total) | 3.88 km (21 km in total) | 13.7 km (34.7 km in total) | 15 km (49.7 km in total) | Exceeds Target |
| 1.5 Expand sustainable and active transportation | Increase the annual number of Durham Region Transit (DRT) service revenue hours delivered. | 518,423 hours | 620,969 hours | 260,426 hours | 438,465 hours | 509,615 hours | 571,159 hours | 650,948 hours | Exceeds Target |

Goal 1 Data Disclaimers / Notes

- Priority 1.1: Electric Vehicle infrastructure includes only new stations installed under the Zero Emission Vehicle Infrastructure Program (ZEVIP). In 2023, the ZEVIP expanded to include public and corporate EV charging stations and therefore has a larger target over the term of the strategic plan.
- Priority 1.1: In 2023, the Durham Greener Homes indicator was revised to show a cumulative target over the term of the strategic plan.
- Priority 1.2: Generation rate updated to reflect December 2022 population estimates taken from [#2022-INFO-97](#) Monitoring of Growth Trends, File: D01-02-01. 2023 Waste Generation rate based on tonnage collected at the curb and at Waste Management Facilities based on December 2023 population estimates taken from [#2023-INFO-102](#).
- Priority 1.3: Due to the derecho windstorm in 2022, the Conservation Authorities focused their efforts on tree damage, clean up, and restoration in 2022 and 2023 which limited tree planting projects during this time.
- Priority 1.4: In 2022, the Zero Emission Vehicle Fleets indicator was updated to exclude hybrid only vehicles, of which the Region operates. Therefore, the total percentage of credited low-carbon vehicles was updated from 5 per cent to 2 per cent. In 2024, the Community Paramedic fleet was added into the light-duty fleet data.
- Priority 1.4: Greenhouse gas emission values subject to change through annual updates by way of improvements to data, refined quantification approaches and updates to emission intensity factors.

- Priority 1.4: The number of Regional Deep Energy Retrofits did not meet the target due to the lack of natural gas at some facilities, change in use of facilities, or facilities undergoing redevelopment.
- Priority 1.5: The COVID-19 pandemic adversely affected DRT service delivery in 2020 and 2021.

Goal 2 – Community Vitality

| Priority | Key Performance Indicator | Baseline 2019 | Target 2024 | Year 1 2020 | Year 2 2021 | Year 3 2022 | Year 4 2023 | Year 5 2024 | Overall Result |
|---|---|----------------------------|---|----------------------------|----------------------------|---------------------------|---------------------------|--------------------------------|----------------|
| 2.1 Revitalize existing neighbourhoods and build complete communities that are walkable, well-connected, and have a mix of attainable housing | Increase the total percentage of bus stops throughout the network that are constructed or retrofitted to support active transportation and integration with other modes of transportation. | 0% | 100% | 5% | 15% | 15% | 4% | 70% | Below Target |
| 2.1 Revitalize existing neighbourhoods and build complete communities that are walkable, well-connected, and have a mix of attainable housing | Approval of Major Transit Station Area policies by Ministry of Municipal Affairs and Housing (MMAH). | Not Applicable | 100% approved | Not Available | 75% complete | 90% complete | 90% complete | 100% | Meets Target |
| 2.1 Revitalize existing neighbourhoods and build complete communities that are walkable, well-connected, and have a mix of attainable housing | Increase the total number of units approved through the affordable housing incentive program (cumulative over the plan). | Program launch 2022 | 50 units in total | Not Available | Not Available | Program launch | 88 units in total | 103 units (191 units in total) | Exceeds Target |
| 2.1 Revitalize existing neighbourhoods and build complete communities that are walkable, well-connected, and have a mix of attainable housing | Increase the annual percentage of children and youth who walk or cycle to school. | 22% | 30% | Not Available | Not Available | Not Available | Not Available | Not Available | Not Available |
| 2.2 Enhance community safety and well-being | Approval of the Community Safety and Well-Being Plan. | Not Applicable | 100% approved | Not Applicable | 100% approved | Not Applicable | Not Applicable | Not Applicable | Meets Target |
| 2.2 Enhance community safety and well-being | Improve the annual percentage of Canadian Triage and Acuity Scale 1 (CTAS 1) response times within target. | 81.24% calls within target | 75% calls within target | 76.56% calls within target | 75.15% calls within target | 63.6% calls within target | 69.5% calls within target | 66.7% calls within target | Below Target |
| 2.2 Enhance community safety and well-being | Decrease the annual number of collisions on Durham roads resulting in injuries or fatalities. | 1525 collisions | 10% reduction between 2019-2024 (1373 collisions) | 948 collisions | 1073 collisions | 1157 collisions | 1269 collisions | 1370 collisions | Meets Target |

| Priority | Key Performance Indicator | Baseline 2019 | Target 2024 | Year 1 2020 | Year 2 2021 | Year 3 2022 | Year 4 2023 | Year 5 2024 | Overall Result |
|--|---|----------------------------|-----------------------------------|----------------------------|---------------------------------|---------------------------------|---------------------------------|----------------------------|----------------|
| 2.2 Enhance community safety and well-being | Decrease the annual Durham Region Transit (DRT) preventable collision rate. | 0.53 | 10% reduction annually | 0.43 | 0.41 | 0.39 | 0.29 | 0.44 | Below Target |
| 2.3 Influence the social determinants of health to improve outcomes for vulnerable populations | Increase the number of hours of EarlyON programming delivered. | Not Available | Not Available | Not Available | 4,530 | 12,859 | 18,693 | 22,127 | Improved |
| 2.3 Influence the social determinants of health to improve outcomes for vulnerable populations | Increase the number of clients served through Community Outreach and Hubs. | 751 clients | Not Available | 1,509 clients | 2,722 clients | 3,426 clients | 4,545 clients | Not Available | Improved |
| 2.3 Influence the social determinants of health to improve outcomes for vulnerable populations | Decrease the percentage of households reporting food insecurity. | Not Available | Not Available | Not Available | 16% of households food insecure | 21% of households food insecure | 24 % of household food insecure | Not Available | Not Improved |
| 2.4 Support a high quality of life for all through human services delivery | Increase the average hours of direct nursing care per resident in LTC. | 3.19 hours per day average | 4.2 hours per day average by 2023 | 3.30 hours per day average | 3.39 hours per day average | 3.8 hours per day average | 4.1 hours per day average | 4.22 hours per day average | Exceeds Target |
| 2.4 Support a high quality of life for all through human services delivery | Increase Long-term Care (LTC) Resident satisfaction. | 92% | Not Available | 91% | 91% | 87% | 86% | 86.6% | Not Improved |
| 2.4 Support a high quality of life for all through human services delivery | Maintain above average mental health symptom improvement during counselling. | Not Available | 42% | 49% | 48% | 51.5% | 50% | 49.8% | Exceeds Target |
| 2.4 Support a high quality of life for all through human services delivery | Increase the number of licensed child care spaces in Durham. | 24,014 spaces (in 2017) | Not Available | 27,313 spaces | 28,004 spaces | 29,293 spaces | 29,934 spaces | 30,522 spaces | Improved |
| 2.4 Support a high quality of life for all through human services delivery | Increase the percentage of eligible low-income seniors seen in dental clinic. | Program launched in 2020 | 80% | 15% | 24% | 37% | 50% | 100% | Exceeds Target |
| 2.4 Support a high quality of life for all through human services delivery | Increase the total number of COVID-19 vaccination doses administered (cumulative over the plan). | Program launched in 2020 | Not Available | 962 doses administered | 1,209,700 doses in total | 1,675,220 doses in total | 1,805,879 doses in total | 1,883,745 doses in total | Improved |
| 2.4 Support a high quality of life for all through human services delivery | This indicator was intended to measure Alternative Patient Care Models for Paramedic Services | Measure Not Developed | Not Available | Not Available | Not Available | Not Available | Not Available | Not Available | Not Available |

| Priority | Key Performance Indicator | Baseline 2019 | Target 2024 | Year 1 2020 | Year 2 2021 | Year 3 2022 | Year 4 2023 | Year 5 2024 | Overall Result |
|--|--|------------------|----------------|----------------|----------------|---------------------------------|----------------|----------------|----------------|
| 2.5 Build a healthy, inclusive, age-friendly community where everyone feels a sense of belonging | Increase the annual percentage of adults who rate their sense of belonging to the local community as strong or very strong. | 83% | Not Available | Not Available | 80% | 77% | 75% | Not Available | Not Improved |
| 2.5 Build a healthy, inclusive, age-friendly community where everyone feels a sense of belonging | Increase the percentage of Durham Region employees reporting a positive sense of inclusion. | Not Available | Not Available | Not Available | Not Available | 75% employees report positively | Not Available | Not Available | Not Available |
| 2.5 Build a healthy, inclusive, age-friendly community where everyone feels a sense of belonging | Increase the total percentage of scheduled service bus stops that meet Accessibility for Ontarians with Disabilities Act (AODA) accessibility requirements. | Not Available | 95% | 83% | 90% | 90% | 94% | 98% | Exceeds Target |
| 2.5 Build a healthy, inclusive, age-friendly community where everyone feels a sense of belonging | Increase the total percentage of Regional traffic control signals with countdown pedestrian signals. | 24% | 85% | 45% | 62% | 70% | 78% | 86% | Exceeds Target |

Data Disclaimers / Notes:

- Priority 2.1: The affordable housing incentives program (At Home Incentive Program) was launched in 2022.
- Priority 2.1: Active Transportation data are collected from the Ontario Student Drug Use and Health Survey (OSDUHS) which is administered every other year. The OSDUHS data collection was cancelled during the pandemic, and therefore data has been unavailable since 2020. Moving forward, data collection has restarted however results are not yet available for Durham Region.
- Priority 2.1: In 2023, the calculation method for the ‘Transit Upgraded for Active Transportation’ indicator was revised to reflect current practice in alignment with the new Transfer Hubs strategy. This resulted in a change to the numerator and denominator values used in calculation: bus stops system-wide are now taken into account compared to only 40 specific stops. The total number of bus stops adjusts slightly each year based on new developments and the evolving route network responding to Regional evolution.
- Priority 2.2: For more information on key Community Safety and Well-Being Plan metrics, please refer to the [CSWB Plan Dashboard](#).
- Priority 2.2: Offload delay and staffing challenges continue to be a problem despite efforts endorsed by Council to increase staff numbers.
- Priority 2.2: Vision Zero data was affected by traffic volume reductions over the COVID-19 pandemic. The data shown represents total fatal and injury collisions on local municipal and regional roads, excluding provincial roads. Traffic volumes rebounded in 2022. In 2024, the annual collision data was updated as a result of improved data collection and monitoring processes.
- Priority 2.3: EarlyON programming was transitioned to one provider in 2020 and program delivery was adversely impacted by COVID-19.
- Priority 2.3: In 2024, the number of unique clients was unavailable under Community Outreach and Hubs, however there were 14,332 client interactions reported.
- Priority 2.3: In 2024, Regional Council moved a motion to hire outreach workers to support unsheltered populations in Durham Region. This resulted in a significant increase in community engagements with clients, in comparison to previous years.
- Priority 2.4: The number of vaccinations has been rounded to the nearest tenth. COVaxON is a live database and there may be small variations in numbers for past data.
- Priority 2.4: On April 1, 2022 the Canada-Wide Early Learning and Child Care system (CWELCC) was introduced to reduce the cost of child care for families. Since 2023, expansion of spaces is restricted to provincial directed growth targets. This indicator includes CWELCC and non-CWELCC spaces, and does not include home child care. This indicator is improving as the Region has met the directed growth space allocation provided by the Ministry of Education.
- Priority 2.5: A Durham Region staff census was completed in late 2022 to assess the percentage of Durham Region employees reporting a positive sense of inclusion. The survey will be repeated in 2026/2027.
- Priority 2.5: In 2022, there was a large number of DRT stop changes, with about 300 stops removed as part of network alignment, including those on Scheduled Service. As a result, the measure outcome in % has not changed from 2021, even though more stops were hard surfaced in 2022.
- Priority 2.5: Traffic Control Signals with Pedestrian Countdown include only Regional signals.

Goal 3 – Economic Prosperity

| Priority | Key Performance Indicator | Baseline 2019 | Target 2024 | Year 1 2020 | Year 2 2021 | Year 3 2022 | Year 4 2023 | Year 5 2024 | Overall Result |
|---|---|-------------------------------|---------------------------------------|-------------------------|---------------------------|--------------------------------|--------------------------------|--------------------------------|----------------|
| 3.1 Position Durham Region as the location of choice for business | Increase the annual number and percentage of new businesses in Durham. | 12,661 businesses with 8% new | Not Available | Not Available | Insufficient Data | 12,739 businesses, with 9% new | 12,718 businesses, with 7% new | 12,620 business with 7.25% new | Not Improved |
| 3.2 Leverage Durham’s prime geography, social infrastructure, and strong partnerships to foster economic growth | Increase the total number of businesses and business organizations included on local directories. | Not Applicable | Not Available | 850 businesses promoted | 1,000 businesses promoted | 1,181 businesses promoted | 1,220 businesses promoted | 1,231 businesses promoted | Improved |
| 3.2 Leverage Durham’s prime geography, social infrastructure, and strong partnerships to foster economic growth | Increase the annual Regional Economic Development social media growth. | Not Available | 15% annually | Not Available | 44.5% | 18% | 21.78% | 29.3% | Exceeds Target |
| 3.2 Leverage Durham’s prime geography, social infrastructure, and strong partnerships to foster economic growth | Increase the total amount of new commercial and industrial investment in Durham Region (cumulative over the plan). | \$773 million | Not Available | \$776.9 million | \$617.5 million | \$967 million | \$967 million | Not Available | Improved |
| 3.3 Enhance communication and transportation networks to better connect people and move goods more effectively | Increase the total kilometres of Durham–Scarborough Bus Rapid Transit (DSBRT) infrastructure constructed (cumulative over the plan). | Project in Design Phase | Construction will commence early 2025 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable |
| 3.3 Enhance communication and transportation networks to better connect people and move goods more effectively | Increase the total kilometres of Regional Broadband Network fibre backbone infrastructure constructed (cumulative over the plan). | Project launch 2019 | 300 km in total | 0 km | 25 km total | 36 km total | 142km total | 367 km total | Exceeds Target |
| 3.3 Enhance communication and transportation networks to better connect people and move goods more effectively | Increase the total kilometres upgraded to ‘full load’ on the Region’s Strategic Goods Movement Network (cumulative over the plan). | 162 km | Not Available | 9 km (total of 171 km) | 3 km (total of 174 km) | 3 km (total of 177 km) | 5 km (total of 182 km) | 3 km (total of 185 km) | Improved |
| 3.4 Capitalize on Durham’s strengths in key economic sectors to attract high-quality jobs | Increase the total number of Environment, Engineering, and Energy (EN3) companies interacted with for business development. | Not Available | Not Available | Not Available | 43 interactions annually | 60 interactions annually | 141 interactions annually | 148 interactions annually | Improved |
| 3.4 Capitalize on Durham’s strengths in key economic sectors to attract high-quality jobs | Increase the annual number of business investment inquiries. | 161 investment inquiries | 125 investment inquiries annually | 63 investment inquiries | 112 investment inquiries | 157 investment inquiries | 155 investment inquiries | 161 investment inquiries | Exceeds Target |

| Priority | Key Performance Indicator | Baseline 2019 | Target 2024 | Year 1 2020 | Year 2 2021 | Year 3 2022 | Year 4 2023 | Year 5 2024 | Overall Result |
|---|---|--|-----------------------|-----------------------|-----------------------|---|--|--|----------------|
| 3.4 Capitalize on Durham’s strengths in key economic sectors to attract high-quality jobs | Increase the annual employment growth in Durham. | 3.09% Growth (206,469 jobs in 2019; 200,285 jobs in 2018) | Growth above baseline | Not Available | Not Available | -2.49% Growth (201,336 jobs in 2022; 206,469 jobs in 2019) | 4.32% Growth (210,038 jobs in 2023) | 3.89% Growth (218,205 jobs in 2024) | Exceeds Target |
| 3.5 Provide a supportive environment for agriculture and agri-food industries | Increase the percentage of wastewater solids re-use on agricultural lands. | 29% | 35% | 20% | 35% | 40% | 45% | 38% | Exceeds Target |
| 3.5 Provide a supportive environment for agriculture and agri-food industries | Increase the total number of facilities that can process food or meat. | 24 facilities | 30 facilities | Not Available | Not Available | Not Available | 29 | 30 | Meets Target |
| 3.5 Provide a supportive environment for agriculture and agri-food industries | Maintain the total acres of available Durham farmland. | 292,813 acres of land (2016 baseline) | Not Available | 292,813 acres of land | 264,518 acres of land | Not Available | Not Available | Not Available | Not Improved |
| 3.5 Provide a supportive environment for agriculture and agri-food industries | Increase annual gross farm revenue. | \$332M (2016 baseline) | Not Available | \$332M | \$354M | Not Available | Not Available | Not Available | Improved |

Data Disclaimers/Notes

- Priority 3.1: 2020 and 2021 Business Count data were not available due to COVID-19 impacts on data collection.
- Priority 3.1: Since 2022, farm operations are surveyed remotely due to risk of spreading avian flu.
- Priority 3.2: The “New Commercial and Industrial Investment” indicator was added in May 2023.
- Priority 3.4: Lead qualification criteria was made more stringent in 2023, resulting in reported numbers being lower than in previous years since fewer investment inquiries met the new definition. The annual target was reduced from 200 to 125 to reflect this change.
- Priority 3.4: The COVID-19 pandemic forced a pause in the Business Count in 2020. A modified Business Count was conducted in 2021. In 2022, traditional data collection of Business Count information was resumed. While the COVID-19 pandemic was associated with a loss of jobs between 2019 and 2022, there was a strong increase in jobs in 2023, which also was a modest increase over 2019 job levels and a return to net positive job growth over the life of the survey program. Further information can be found in the [CIP](#) report [#2024-INFO-18](#), released on March 22, 2024.
- Priority 3.5: Biosolid re-use applications are limited based on weather patterns, ‘approved land disposal site’ soil conditions, and crop selection. Conditions were favourable in 2022, resulting in a 40% wastewater solids diversion rate. Forecasted diversion completed in 2022 for 2023 and 2024 was projected to be 35%.
- Priority 3.5: The reduction in farmland is associated with population increase and new development. The data for this indicator is from Statistics Canada and was last updated using the 2021 census. The next census will be available in 2027.
- Priority 3.5: The Durham Region Business Count is used to calculate the total number of facilities that can process food or meat. In 2023, this indicator was revised to exclude bakeries.

Goal 4 – Social Investment

| Indicator Title | Key Performance Indicator | Baseline 2019 | Target 2024 | Year 1 2020 | Year 2 2021 | Year 3 2022 | Year 4 2023 | Year 5 2024 | Overall Result |
|--|---|--------------------------------------|---|-----------------------------|-------------------------------------|------------------------------------|-------------------------------------|--|----------------------|
| 4.1 Revitalize community housing and improve housing choice, affordability, and sustainability | Increase the annual number of supported households that remained housed after six months. | 13 households | 1800 households annually | 217 households | 205 households | 1,484 households | 2,268 households | 2,365 households | Exceeds Target |
| 4.1 Revitalize community housing and improve housing choice, affordability, and sustainability | Increase the total number of newly initiated affordable rental housing supply units for low and moderate-income households (cumulative over the plan). | 0 units | 1,000 units in total | 172 units | 170 new units (342 units in total) | 53 new units (395 units in total) | 98 new units (493 units in total) | 103 initiated units (596 units in total) | Below Target |
| 4.1 Revitalize community housing and improve housing choice, affordability, and sustainability | Increase the total funding committed by the Region to new affordable rental housing supply units for low- and moderate-income households (cumulative over the plan). | Not Available Program launch 2020 | Not Available | \$8,032,090 | \$3,000,000 (\$11,032,090 in total) | 10,813,087 (\$21,845,177 in total) | \$7,500,000 (\$29,345,177 in total) | \$10,000,000 (\$39,345,177 in total) | Improved |
| 4.2 Build awareness and community capacity to address poverty | Increase the annual number of Getting Ahead program sessions and reach. | 5 sessions 62 participants | 5 sessions (estimated 75 participants annually) | 1 session (21 participants) | 4 sessions (37 participants) | 6 sessions (66 participants) | 4 sessions (41 participants) | 5 sessions (51 participants) | Meets Target |
| 4.2 Build awareness and community capacity to address poverty | This indicator was intended to measure the Community Social Investment Program | Measure Not Developed | Not Available | Not Available | Not Available | Not Available | Not Available | Not Available | Not Available |
| 4.3 Demonstrate leadership in poverty prevention | Decrease the annual number of people actively experiencing chronic homelessness. | Not Available | 0-3 people | 87 people | 122 people | 180 people | 233 people | 417 people | Does Not Meet Target |
| 4.3 Demonstrate leadership in poverty prevention | Increase the total percentage of dwellings, within priority neighbourhoods, within 800 metres of transit service. | Not Available | Minimum 80% | 100% | 100% | 100% | 100% | 100% | Exceeds Target |
| 4.3 Demonstrate leadership in poverty prevention | Decrease the annual average fare paid by social assistance clients using the Transit Assistance Program (TAP). | \$1.84 average fare | \$1.63 average fare | \$1.90 average fare | \$1.61 average fare | \$1.27 average fare | \$1.20 average fare | \$1.09 average fare | Exceeds Target |
| 4.4 Expand access to existing life stabilization programs | Increase the number of client interactions for the Primary Care Outreach Program (PCOP). | Not Applicable | Not Available | 3.3K interactions | 1.9K interactions | 2.9K interactions | 3.6K interactions | 4.2K interactions | Improved |

| Indicator Title | Key Performance Indicator | Baseline 2019 | Target 2024 | Year 1 2020 | Year 2 2021 | Year 3 2022 | Year 4 2023 | Year 5 2024 | Overall Result |
|---|---|------------------|----------------|--------------------------|--------------------------|--------------------------|--------------------------|---------------------------|----------------|
| 4.4 Expand access to existing life stabilization programs | Increase the percentage of people receiving social assistance who report their lives are more stable as a result of having access to counselling and mental health services. | Not Available | 90% | Not Available | 100% | 92% | 100% | 100% | Exceeds Target |
| 4.4 Expand access to existing life stabilization programs | Increase the number of individuals connected to developmental services and supports through Adult Protective Services (APS) outreach. | 38 individuals | 65 individuals | 61 individuals connected | 65 individuals connected | 67 individuals connected | 71 individuals connected | 140 individuals connected | Exceeds Target |

Data Disclaimers/Notes

- Priority 4.1: The New Affordable Rental Housing measure is cumulative.
- Priority 4.1: The Supportive Housing measure was modified in 2022 as the data was changed from the BNL to the Housing Retention Report in HIFIS. This is due to more programs being onboarded that report on this statistic and therefore it is a more accurate data source. The 2024 target was revised from 200 to 1,800 households annually, based on 2022-2023 data and reporting sources.
- Priority 4.2: The Getting Ahead program indicator was modified in 2023 due to provincial Social Assistance Modernization and Employment Services Transformation. In 2024, The Getting Ahead Program was redesigned to be more aligned and accessible to participants to ensure the needs of the community are effectively being met.
- Priority 4.2: In 2024 under the Community Social Investment Program, 12 local nonprofit organizations were awarded funding for a total investment of \$490,510.
- Priority 4.4: In 2021, Primary Care Outreach Program services were redirected to support COVID-19 vaccinations and testing for vulnerable populations including to populations who were homeless or at risk of homelessness.

Goal 5 – Service Excellence

| Priority | Key Performance Indicator | Baseline 2019 | Target 2024 | Year 1 2020 | Year 2 2021 | Year 3 2022 | Year 4 2023 | Year 5 2024 | Overall Result |
|---|--|------------------------------|--------------------------------------|-----------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|----------------|
| 5.1 Optimize resources and partnerships to deliver exceptional quality services and value | Increase number of Durham Transit revenue rides. | 11.0M revenue rides annually | 10.5M revenue rides annually | 5.3M revenue rides annually | 4.4M revenue rides annually | 7.5M revenue rides annually | 10.9M revenue rides annually | 13.1 revenue rides annually | Exceeds Target |
| 5.1 Optimize resources and partnerships to deliver exceptional quality services and value | Increase the number of applied research partnerships with academic institutions. | 1 project | Not Available | 11 projects | 36 projects | 32 projects | 33 projects | 31 projects | Improved |
| 5.1 Optimize resources and partnerships to deliver exceptional quality services and value | Increase the value provided to partners under Regional Legal retainer agreements. | Not Applicable | \$641,800 annual value of agreements | Not Applicable | \$371,800 annual value of agreements | \$302,000 annual value of agreements | \$400,903 annual value of agreements | \$648,000 annual value of agreements | Exceeds Target |
| 5.1 Optimize resources and partnerships to deliver exceptional quality services and value | Approval of the Intelligent Communities Framework. | Not Applicable | 100% approved | 100% approved | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Meets Target |
| 5.1 Optimize resources and partnerships to deliver exceptional quality services and value | Increase the percentage of Durham Local Immigration Partnership (DLIP) participants who have improved their ability to co-ordinate and refer services as a result of participating in the DLIP. | Not Available | Not Available | Not Available | Not Available | 79% improvement | 90% improvement | Not Available | Improved |
| 5.1 Optimize resources and partnerships to deliver exceptional quality services and value | Increase the percentage of respondents satisfied with program development and planning tools developed and shared by the Durham Local Immigration Partnership (DLIP). | Not Available | Not Available | Not Available | Not Available | 90% satisfaction | 90% satisfaction | Not Available | No Change |
| 5.2 Collaborate for a seamless service experience | Increase the total number of call centres consolidated. | 0 centres consolidated | 28 centres consolidated | Not Applicable | Not Applicable | 4 centres consolidated (total) | 6 centres consolidated (total) | 23 centres consolidated (total) | Below Target |

| Priority | Key Performance Indicator | Baseline 2019 | Target 2024 | Year 1 2020 | Year 2 2021 | Year 3 2022 | Year 4 2023 | Year 5 2024 | Overall Result |
|---|--|--|--|--|--|--|--|--|----------------|
| 5.2 Collaborate for a seamless service experience | Increase the annual percentage of first contact resolution. | Not Available | Not Available | Not Available | Not Available | Not Available | Not Available | Not Available | Not Available |
| 5.2 Collaborate for a seamless service experience | Increase the percentage of DRT customers crossing Durham-Toronto border. | 18.2% | Not Available | 16.6% | 15.2% | 15.4% | 16.7% | 12.5% | Not Improved |
| 5.3 Demonstrate commitment to continuous quality improvement and communicating results | Increase the annual number of opportunities for public engagement with budget process. | 83 annual public engagements | Not Available | 71 annual public engagements | 89 annual public engagements | 175 annual public engagements | 177 annual public engagements | 161 annual public engagements | Improved |
| 5.3 Demonstrate commitment to continuous quality improvement and communicating results | Maintain 100 per cent compliance with provincial regulation on asset management plans. | 100% compliance with provincial requirements | 100% compliance with provincial requirements | 100% compliance with provincial requirements | 100% compliance with provincial requirements | 100% compliance with provincial requirements | 100% compliance with provincial requirements | 100% compliance with provincial requirements | Meets Target |
| 5.3 Demonstrate commitment to continuous quality improvement and communicating results | Data Analytics Program | Measure Not Developed | Not Available | Not Available | Not Available | Not Available | Not Available | Not Available | Not Available |
| 5.4 Drive organizational success through innovation, a skilled workforce, and modernized services | Increase the percentage of electronic supplier payments. | 42.3% | 70% | 44% | 55% | 59% | 67% | 70% | Meets Target |
| 5.4 Drive organizational success through innovation, a skilled workforce, and modernized services | Increase the number of services for which e-commerce is supported though 311. | Project launch 2020 0 services baseline | 5 services supported | Not Applicable | 1 service | 2 services (total) | 2 services (total) | 2 services (total) | Below Target |
| 5.4 Drive organizational success through innovation, a skilled workforce, and modernized services | Increase the number of customers enrolled in myDurham Water. | Not Available | 60,000 customers enrolled | 13,385 customers enrolled | 30,550 customers enrolled | 44,611 customers enrolled | 57,104 customers enrolled | 75,120 customers enrolled | Exceeds Target |
| 5.4 Drive organizational success through innovation, a skilled workforce, and modernized services | Increase the percentage of applications submitted electronically via the PLAN-it portal. | Public launch 2023 | 25% electronic applications | Not Applicable | Not Applicable | Not Available | Not Available | Not Available | Not Available |
| 5.4 Drive organizational success through innovation, a skilled workforce, and modernized services | Increase the total number of business units migrated to electronic record keeping in SharePoint (cumulative over the plan). | Project launch 2020 | Not Available | Not Applicable | Not Applicable | Not Available | Not Available | Not Available | Not Available |

Data Disclaimers /Notes

- Priority 5.1: Durham Region Transit ridership levels were significantly impacted by COVID-19 and recovered by the summer 2023, exceeding pre-pandemic levels each month for the remainder of 2023.
- Priority 5.1: In 2022, the definition for the Applied Research Collaborations indicator was expanded to include partnerships with academic institutions beyond CityStudio and the [Durham College Social Impact Hub](#).
- Priority 5.1: The value of Legal Support to Partners decreased in 2022 due to continued closure of POA Courts by the province and the amounts charged to Local Tiers for prosecution services was lower than projected.
- Priority 5.1: The first survey to measure the Durham Local Immigration Partnership Coordination was conducted in 2023.
- Priority 5.2: The Transit Riders Crossing Durham-Toronto Border indicator was affected by remote-work trends over the COVID-19 pandemic.
- Priority 5.2: 2023 marked the first post-pandemic year that ridership levels started to either reach or exceed pre-pandemic ridership levels.
- Priority 5.2: Total ridership has seen a steady and healthy growth in the last two years, while the increase in cross-border trips have not kept up at the same pace. It is expected that with the introduction of the Province’s OneFare Program, cross-boundary trips will increase.
- Priority 5.3: The budget planning public engagements for 2024 were slightly lower than 2023 due to the elimination of the local printed newspapers. The Region placed budget notifications in on-line newspapers and increased social media postings.
- Priority 5.4: The external portal of the PLANit Applications initiative was launched in early 2023. However, the introduction of Bill 23 and its impact on the Region's Planning Application approval role had the unintended consequence of delaying the full implementation of the Region's tracking system.
- Priority 5.4: With the announcement of Bills 185 and 23, approval of development applications will no longer be a Regional responsibility. However, PLANit will still be critical in the circulation and commenting of development applications.

Attachment #2

2020-2024 Strategic Plan Indicator Definitions

Goal 1 – Environmental Sustainability

| Priority | Indicator Title | Key Performance Indicator Definition |
|--|--|---|
| 1.1 Accelerate the adoption of green technologies and clean energy solutions through strategic partnerships and investment | Residential Home Energy Retrofits | <p>Increase the number of residential home energy retrofits completed (installed and evaluated, cumulative over the plan).</p> <p><u>About this Indicator</u></p> <p>An energy efficient home lowers energy consumption and reduces greenhouse gas emissions. This metric counts retrofits completed (installed and evaluated) under the Durham Greener Homes program, launched in April 2022.</p> |
| 1.1 Accelerate the adoption of green technologies and clean energy solutions through strategic partnerships and investment | Electric Vehicle (EV) Infrastructure | <p>Increase the number of EV charging stations installed through the Zero Emission Vehicle Infrastructure Program (ZEVIP) program, cumulative over the plan.</p> <p><u>About this Indicator</u></p> <p>Electrification of personal, municipal and commercial vehicle fleets is estimated to represent close to 20 per cent of the total greenhouse gas (GHG) emissions reductions needed to align with Durham’s “Low Carbon Pathway”. This indicator tracks the installation of EV charging stations under the federal Zero Emission Vehicle Infrastructure Program.</p> |
| 1.1 Accelerate the adoption of green technologies and clean energy solutions through strategic partnerships and investment | Installed Renewable Energy Capacity | <p>Increase the installed photovoltaic renewable energy capacity at Regional facilities.</p> <p><u>About this indicator</u></p> <p>This indicator tracks the cumulative kilowatts of installed solar photovoltaic (PV) power at Regional facilities.</p> |
| 1.1 Accelerate the adoption of green technologies and clean energy solutions through strategic partnerships and investment | Durham Region Carbon Footprint | <p>Decrease the carbon footprint of the Durham Region community.</p> <p><u>About this indicator</u></p> <p>This indicator is measured through the Carbon Emissions Inventory for the Greater Toronto and Hamilton Area (GTHA) published by the Atmospheric Fund. For the latest report, check out the 2023 Carbon Emissions Inventory Report.</p> |
| 1.2 Increase waste diversion and resource recovery | Annual Generation Rate of Garbage | <p>Decrease residential garbage generation rate (kilograms per capita).</p> <p><u>About this indicator</u></p> <p>Residential garbage is the waste created in households that is not diverted to a recycling stream such as the Blue Box, Green Bin, or donation. Residents can decrease the quantity of garbage created by focusing on Reduce and Reuse which are a focus of the Region’s resident education efforts. This indicator tracks the residential garbage generation rate in kilograms per capita. It also includes waste collected at our Waste Management Facilities.</p> |
| 1.2 Increase waste diversion and resource recovery | Road Rehabilitation Material Composition | <p>Increase the percentage of locally generated waste recycled (used) in road rehabilitation.</p> <p><u>About this indicator</u></p> <p>Recycling material in road rehabilitation reduces the amount of new material that is produced, mined and trucked for road construction, such as asphalt and aggregate materials. This indicator measures the percentage of existing road base, asphalt,</p> |

| Priority | Indicator Title | Key Performance Indicator Definition |
|--|------------------------------------|--|
| | | surface treatment and shoulder material, as well as other recycled material such as glass and plastics that are reused in construction/road rehabilitation. |
| 1.3 Protect, preserve, and restore the natural environment, including greenspaces, waterways, parks, trails, and farmlands | Durham Tree Programs | Increase the total number of trees planted in private properties (cumulative over the plan). About this indicator Planting native trees and shrubs can benefit the environment by providing an essential habitat for wildlife, reducing stormwater run-off by capturing and storing rainfall, and providing outdoor green spaces. This indicator tracks the trees planted under the LEAF program (urban trees and shrubs) and Durham TREES (rural trees). |
| 1.3 Protect, preserve, and restore the natural environment, including greenspaces, waterways, parks, trails, and farmlands | Development in Built-Up Areas | Increase the intensification rate in built-up areas of Durham. About this indicator Limiting urban sprawl and intensifying the Region’s urban areas is central to sustainable growth in Durham. This indicator tracks the percentage of new residential units located within the built-up area as compared to entire urban area. |
| 1.3 Protect, preserve, and restore the natural environment, including greenspaces, waterways, parks, trails, and farmlands | Climate Adaptation | Climate Adaptation About this Indicator This indicator is in development and will measure the implementation of climate adaptation programs in Durham. |
| 1.4 Demonstrate leadership in sustainability and addressing climate change | Corporate Greenhouse Gas Emissions | Decrease corporate Greenhouse Gas (GHG) emissions. About this indicator This indicator tracks the total corporate GHG emissions from Regional fleets, Regional facilities, solid waste management, and water supply and sanitary sewerage services measured in tonnes of carbon equivalents (CO2e). |
| 1.4 Demonstrate leadership in sustainability and addressing climate change | Zero Emission Vehicle Fleets | Increase the percentage of zero emission vehicles in the Regional light duty fleet (including battery electric, and hydrogen fuel cell vehicles). About this indicator This indicator tracks the percentage of zero emissions vehicles within the light duty fleets for Durham Regional Police Service, Works, Durham Region Transit, and Durham Region Paramedic Services. |
| 1.4 Demonstrate leadership in sustainability and addressing climate change | Regional Deep Energy Retrofits | Increase the total number of Regional facilities that have undergone a feasibility study for deep energy retrofits (cumulative over the plan). About this indicator This indicator is calculated by totaling the number of feasibility studies and retrofits implemented over the duration of the Strategic Plan under the Durham Building Standard. |
| 1.5 Expand sustainable and active transportation | Regional Cycling Network | Increase the total number of new kilometers added to the Regional cycling network (cumulative over the plan). About this indicator |

| Priority | Indicator Title | Key Performance Indicator Definition |
|--|--------------------------|--|
| | | By creating a bicycle-friendly future for Durham Region, we are working to provide options for healthy, active living and more ways for people to move so they don't have to drive. This indicator tracks the total number of new kilometers added to the regional cycling network each year, over the duration of the plan. |
| 1.5 Expand sustainable and active transportation | Transit Service Delivery | Increase the annual number of Durham Region Transit (DRT) service revenue hours delivered. <u>About this indicator</u> Transit service delivery is a critical component of sustainable growth in Durham. This indicator tracks the annual vehicle hours operated by active revenue vehicles in regular passenger service and is determined by DRT’s Service and Financing Strategy. |

Goal 2 – Community Vitality

| Priority | Indicator Title | Key Performance Indicator Definition |
|---|--|--|
| 2.1 Revitalize existing neighbourhoods and build complete communities that are walkable, well-connected, and have a mix of attainable housing | Transit Upgraded for Active Transportation | Increase the total percentage of bus stops throughout the network that are constructed or retrofitted to support active transportation and integration with other modes of transportation. <u>About this indicator</u> This indicator tracks the percentage of Durham Region Transit (DRT) hard surfaced bus stops that include bike racks to support active transportation. |
| 2.1 Revitalize existing neighbourhoods and build complete communities that are walkable, well-connected, and have a mix of attainable housing | Major Transit Station Area Policy | Approval of Major Transit Station Area policies by Ministry of Municipal Affairs and Housing (MMAH). <u>About this indicator</u> Major transit station areas (MTSAs) are defined as the area within an approximately 500 to 800 metre radius of a transit station, representing about a 10-minute walk. There are eight MTSAs located within Durham Region: four are proposed along the future GO East extension to Bowmanville at Thornton’s Corners, Central Oshawa, Courtice, and Bowmanville and four existing MTSAs are located around the Pickering, Ajax, Whitby, and Oshawa GO train stations. This indicator tracks the completion of Regional planning for MTSAs in Durham. |
| 2.1 Revitalize existing neighbourhoods and build complete communities that are walkable, well-connected, and have a mix of attainable housing | Affordable Housing Incentives | Increase the total number of units approved through the affordable housing incentive program (cumulative over the plan). <u>About this indicator</u> This indicator measures the implementation of the affordable housing incentive program in Durham. |
| 2.1 Revitalize existing neighbourhoods and build complete communities that are walkable, well-connected, and have a mix of attainable housing | Active Transportation to School | Increase the annual percentage of children and youth who walk or cycle to school. <u>About this indicator</u> Active school travel provides physical and mental health benefits to children and helps to build habits around active mobility. This indicator measures the percentage of Durham Region students in Grade 7 to 12 who walk or cycle to school. |

| Priority | Indicator Title | Key Performance Indicator Definition |
|--|--|--|
| 2.2 Enhance community safety and well-being | Community Safety and Well-Being Plan | Approval of the Community Safety and Well-Being Plan. <u>About this indicator</u> The goal of the CSWB Plan is to ensure residents of Durham Region feel safe and have a sense of belonging, and their needs for education, health care, food, housing, income, as well as social and cultural expression are met. This indicator tracks the approval of the plan. For access to the CSWB Plan data dashboard, please visit: Durham Region CSWB Plan Data Dashboard . |
| 2.2 Enhance community safety and well-being | Canadian Triage and Acuity Scale 1 (CTAS 1) Paramedic Response Times | Improve the annual percentage of Canadian Triage and Acuity Scale 1 (CTAS 1) response times within target. <u>About this indicator</u> The Canadian Triage and Acuity Scale (CTAS) is an industry-wide scale used to monitor response times for paramedic services to residents based on patient acuity. This indicator tracks the percentage of CTAS I responses completed by Durham Region paramedics within the target of eight minutes or less. |
| 2.2 Enhance community safety and well-being | Vision Zero | Decrease the annual number of collisions on Durham roads resulting in injuries or fatalities. <u>About this indicator</u> Vision Zero is an approach to road safety thinking and action. In Durham, the goal is a minimum 10 per cent reduction of fatal and injury collisions within five years (2019-2023). This indicator tracks progress toward the vision of no injury or loss of life from a motor vehicle collision under the Durham Vision Zero program. For more information, please visit: durham.ca/VisionZero |
| 2.2 Enhance community safety and well-being | Transit Preventable Collisions | Decrease the annual Durham Region Transit (DRT) preventable collision rate. <u>About this indicator</u> This indicator is calculated as the number of preventable collisions per 100,000 kms of travel by the transit bus fleet. |
| 2.3 Influence the social determinants of health to improve outcomes for vulnerable populations | EarlyON Programming | Increase the number of hours of EarlyON programming delivered. <u>About this indicator</u> EarlyON Child and Family Centres provide opportunities for children from birth to six years of age to participate in play and inquiry-based programs, and support parents and caregivers in their roles. This indicator tracks the EarlyON programming hours delivered by Durham’s EarlyON service provider lead (YMCA). To learn more, please visit: durham.ca - EarlyON . |
| 2.3 Influence the social determinants of health to improve outcomes for vulnerable populations | Community Outreach and Hubs | Increase the number of clients served through Community Outreach and Hubs. <u>About this indicator</u> This indicator tracks the number of Income, Employment and Homelessness Support clients served through community outreach and hubs. |
| 2.3 Influence the social determinants of health to improve outcomes for vulnerable populations | Food Insecure Households | Decrease the percentage of households reporting food insecurity. <u>About this indicator</u> |

| Priority | Indicator Title | Key Performance Indicator Definition |
|--|--------------------------------|--|
| | | This indicator tracks the percentage of households that report any level of household food insecurity in the past 30 days when surveyed through the Durham Health Department as part of the Rapid Risk Factor Surveillance System (RRFSS). The RRFSS collects information on health behaviours, health conditions, and social and environmental determinants of health. |
| 2.4 Support a high quality of life for all through human services delivery | Long-Term Care Homes | Increase the average hours of direct nursing care per resident in LTC. <u>About this Indicator</u> Direct care is provided to support the clinical and personal care needs of residents in each of Durham’s four Long-Term Care (LTC) facilities. This indicator tracks the average direct nursing care time that LTC residents receive. |
| 2.4 Support a high quality of life for all through human services delivery | Long-Term Care Satisfaction | Increase Long-term Care (LTC) Resident satisfaction. <u>About this indicator</u> This indicator measures LTC resident/family satisfaction through an annual survey. |
| 2.4 Support a high quality of life for all through human services delivery | Mental Health Improvement | Maintain above average mental health symptom improvement during counselling. <u>About this indicator</u> This indicator tracks the percent improvement of mental health symptoms after three months of receiving counselling through measurement-based software capturing client self reported data. The industry average percent improvement of mental health symptoms during counselling is 42 per cent. To learn more about mental health supports in Durham, please visit: durham.ca - Counselling . |
| 2.4 Support a high quality of life for all through human services delivery | Licensed Child Care Spaces | Increase the number of licensed child care spaces in Durham. <u>About this indicator</u> The Region of Durham owns and operates seven early learning and child care centres, and provides support to more than 300 licensed child care centres. This indicator tracks the overall number of licensed child care spaces in Durham. |
| 2.4 Support a high quality of life for all through human services delivery | Low-income Seniors Dental Care | Increase the percentage of eligible low-income seniors seen in dental clinic. <u>About this indicator</u> This indicator measures the coverage of basic dental care including services such as examinations, x-rays, preventive services, fillings, extractions, and denture care for eligible seniors under the Ontario's Seniors Dental Care Program in Durham. It is calculated by reporting the percentage of clients seen in clinic compared to the total number of eligible clients. To learn more, please visit: durham.ca/OralHealth . |
| 2.4 Support a high quality of life for all through human services delivery | COVID-19 Vaccinations | Increase the total number of COVID-19 vaccination doses administered (cumulative over the plan). <u>About this indicator</u> This indicator tracks our efforts to manage the COVID-19 pandemic. It is a cumulative measure of the annual count of all COVID-19 vaccine doses administered in Durham Region in community and hospital clinics, pharmacies, primary care clinics, provincial clinics, mobile, hotspot pop ups, hotspot mobile clinics, and workplace clinics. To learn more, please visit the COVID Tracker on durham.ca . |

| Priority | Indicator Title | Key Performance Indicator Definition |
|--|--|---|
| 2.4 Support a high quality of life for all through human services delivery | Alternative Patient Care Models for Paramedic Services | <p>Alternative Patient Care Models for Paramedic Services</p> <p><u>About this Indicator</u></p> <p>This indicator is in development and will measure the implementation of the provincial expansion of patient Treat and Refer, Treat and Release, and Alternative Transport Destinations models for 9-1-1 paramedic responses by Paramedic Services. The Palliative Care Treatment program is currently implemented under the Treat and Refer model in Durham.</p> |
| 2.5 Build a healthy, inclusive, age-friendly community where everyone feels a sense of belonging | Sense of Belonging in Community | <p>Increase the annual percentage of adults who rate their sense of belonging to the local community as strong or very strong.</p> <p><u>About this Indicator</u></p> <p>This indicator tracks the percentage of adults in Durham that report a ‘somewhat strong’ or ‘very strong’ sense of belonging to the community when surveyed through the Durham Health Department as part of the Rapid Risk Factor Surveillance System (RRFSS). The RRFSS collects information on health behaviours, health conditions, and social and environmental determinants of health.</p> |
| 2.5 Build a healthy, inclusive, age-friendly community where everyone feels a sense of belonging | Durham Employee Inclusion | <p>Increase the percentage of Durham Region employees reporting a positive sense of inclusion.</p> <p><u>About this indicator</u></p> <p>Internally-focused diversity, equity, and inclusion efforts aim to create more equitable policies and practices, a diverse workforce, and a healthy organizational culture. A workplace census provided data on the socio-demographic composition of the workforce in relation to the communities it serves and the reported sense of inclusion of Regional employees.</p> |
| 2.5 Build a healthy, inclusive, age-friendly community where everyone feels a sense of belonging | Accessible Bus Stops | <p>Increase the total percentage of scheduled service bus stops that meet Accessibility for Ontarians with Disabilities Act (AODA) accessibility requirements.</p> <p><u>About this indicator</u></p> <p>The Region is committed to ensuring that people of all ages and abilities enjoy the same opportunities as they live, work, play, visit and invest in Durham. This indicator tracks the percentage of scheduled service bus stops that have a hard surface as a percentage of all active stops.</p> |
| 2.5 Build a healthy, inclusive, age-friendly community where everyone feels a sense of belonging | Traffic Control Signals with Pedestrian Countdowns | <p>Increase the total percentage of Regional traffic control signals with countdown pedestrian signals.</p> <p><u>About this Indicator</u></p> <p>The Region of Durham continues to ensure new or redeveloped public spaces comply with specific accessibility design requirements, such as accessible pedestrian signals. This indicator tracks the percentage of traffic control signals with a bi-modal WALK and DON’T WALK indication in the top section and a countdown display in the bottom section.</p> |

Goal 3 – Economic Prosperity

| Priority | Indicator Title | Key Performance Indicator Definition |
|---|---|--|
| 3.1 Position Durham Region as the location of choice for business | New Businesses in Durham | <p>Increase the annual number and percentage of new businesses in Durham.</p> <p><u>About this indicator</u></p> <p>This indicator tracks the number of businesses identified in the annual business count survey and the percentage of new businesses in that year. For more information on Durham’s Business Count survey, please visit: durham.ca/BusinessCount.</p> |
| 3.2 Leverage Durham’s prime geography, social infrastructure, and strong partnerships to foster economic growth | Local Business Directories | <p>Increase the total number of businesses and business organizations included on local directories.</p> <p><u>About this indicator</u></p> <p>Durham Region is home to fourteen distinct and diverse downtown areas. These areas are essential to creating vibrant communities to visit, work, and raise a family. This indicator tracks the number of businesses highlighted in the Downtowns of Durham online directory of downtown and main street businesses.</p> |
| 3.2 Leverage Durham’s prime geography, social infrastructure, and strong partnerships to foster economic growth | Invest Durham and Tourism Social Media | <p>Increase the annual Regional Economic Development social media growth.</p> <p><u>About this indicator</u></p> <p>This indicator is calculated as the combined total growth of all social media accounts in Economic Development and Tourism. For more information on Invest Durham, please visit the Economic Development page on durham.ca.</p> |
| 3.2 Leverage Durham’s prime geography, social infrastructure, and strong partnerships to foster economic growth | New Commercial and Industrial Investment | <p>Increase the total amount of new commercial and industrial investment in Durham Region (cumulative over the plan).</p> <p><u>About this Indicator</u></p> <p>This indicator measures the total cumulative value of new commercial and industrial investments each year in Durham. It is calculated based on the Regional Annual Building Activity Review which aggregates area municipal building permit records.</p> |
| 3.3 Enhance communication and transportation networks to better connect people and move goods more effectively | Rapid Transit (RT) Infrastructure | <p>Increase the total kilometres of Durham–Scarborough Bus Rapid Transit (DSBRT) infrastructure constructed (cumulative over the plan).</p> <p><u>About this indicator</u></p> <p>This indicator captures the number of kilometers of rapid transit constructed for the Investing in Canada Infrastructure Program (ICIP) funded segments of the Durham-Scarborough bus rapid transit (DSBRT), with a total of seven kilometers to be constructed by 2033.</p> |
| 3.3 Enhance communication and transportation networks to better connect people and move goods more effectively | Regional Broadband Network | <p>Increase the total kilometres of Regional Broadband Network fibre backbone infrastructure constructed (cumulative over the plan).</p> <p><u>About this indicator</u></p> <p>Access to fast, reliable, and affordable internet is required to improve the way we live, learn, do business, and create and consume content. This indicator tracks the kilometres of new fibre infrastructure constructed to expand the Regional Broadband Network. To learn more, please visit: durham.ca/broadband.</p> |
| 3.3 Enhance communication and transportation networks to better | Regional Strategic Goods Movement Network | <p>Increase the total kilometres upgraded to ‘full load’ on the Region’s Strategic Goods Movement Network (cumulative over the plan).</p> <p><u>About this indicator</u></p> |

| Priority | Indicator Title | Key Performance Indicator Definition |
|---|--|--|
| connect people and move goods more effectively | | The Strategic Goods Movement Network (SGMN) reflects key provincial highway and Regional road sections of preferred haul routes for year-round use and connects major generators of truck traffic. "Full load" roads are exempt from weight restrictions and is defined based on the pavement structure of the road and the road type / traffic volumes. This indicator tracks the kilometres of "full load" roads on the Region's SGMN. |
| 3.4 Capitalize on Durham’s strengths in key economic sectors to attract high-quality jobs | Business Development with Environment, Engineering, and Energy (EN3) Companies | <p>Increase the total number of Environment, Engineering, and Energy (EN3) companies interacted with for business development.</p> <p><u>About this indicator</u></p> <p>Durham Region produces about 30 per cent of electricity in Ontario and includes a strong cluster of more than 250 companies—some of the largest and most innovative—in electricity generation and transmission, energy management, smart mobility, manufacturing, and engineering services. This indicator tracks the number of interactions with Environment, Engineering or Energy businesses that are interested in creating a physical presence, investing, and hiring people in Durham. For more information, please visit the Energy, Environment and Engineering page on durham.ca.</p> |
| 3.4 Capitalize on Durham’s strengths in key economic sectors to attract high-quality jobs | Business Interest in Durham | <p>Increase the annual number of business investment inquiries.</p> <p><u>About this indicator</u></p> <p>This indicator tracks the number of businesses that are interested in creating a physical presence in Durham and looking at Durham as a possible investment location.</p> |
| 3.4 Capitalize on Durham’s strengths in key economic sectors to attract high-quality jobs | Job Growth in Durham | <p>Increase the annual employment growth in Durham.</p> <p><u>About this indicator</u></p> <p>Durham Region conducts a Business Count from May through August as part of an annual Regional project to gather employment statistics and build a stronger local economy. This indicator is calculated as the change in paid jobs (full-time, part-time, and seasonal) between the previous survey and the most current survey. For more information on the Durham Business Count, please visit: durham.ca/BusinessCount.</p> |
| 3.5 Provide a supportive environment for agriculture and agri-food industries | Wastewater Solids for Agriculture | <p>Increase the percentage of wastewater solids re-use on agricultural lands.</p> <p><u>About this indicator</u></p> <p>Applying sewage biosolids on agricultural land has benefited farmers for many years. Sewage biosolids provide a valuable source of fertilizer and soil conditioning to farmers across the Region as they contain nutrients beneficial to plant growth. In Durham, land application occurs from April 1 to November 30 annually and the application is weather dependent, as heavy precipitation can impact the ability to spread material on fields. This indicator tracks the percentage of wastewater solids re-use on agricultural lands. For more information, please visit: durham.ca/Biosolids.</p> |
| 3.5 Provide a supportive environment for agriculture and agri-food industries | Food & Meat Processing | <p>Increase the total number of facilities that can process food or meat.</p> <p><u>About this indicator</u></p> <p>Durham Region's agricultural sector is one of the largest primary goods-producing sectors in the region. Increased capacity to process food locally in Durham will contribute to a stronger food value chain. This indicator captures the number of facilities with capabilities to process food and/or meat. For more information, please visit: durham.ca/AgriBusiness.</p> |

| Priority | Indicator Title | Key Performance Indicator Definition |
|---|----------------------------|---|
| 3.5 Provide a supportive environment for agriculture and agri-food industries | Durham Farmland | Maintain the total acres of available Durham farmland. <u>About this indicator</u> Agriculture and agri-food production are one of the top economic drivers for Durham Region. This indicator tracks the acres of land preserved for agricultural production based on the Census of Agriculture and development approval tracking. |
| 3.5 Provide a supportive environment for agriculture and agri-food industries | Durham Farms Gross Revenue | Increase annual gross farm revenue. <u>About this indicator</u> This indicator tracks the gross revenue of farms from the sale of livestock and crops, and from direct program payments of producers. This is a commonly used measure for the health of the agri-food industry in a particular area. |

Goal 4 – Social Investment

| Priority | Indicator Title | Key Performance Indicator Definition |
|--|---|--|
| 4.1 Revitalize community housing and improve housing choice, affordability, and sustainability | Supported Housing | Increase the annual number of supported households that remained housed after six months. <u>About this indicator</u> The By-Name List is a real-time, up to date list of people known to be experiencing homelessness and who have provided consent to receive support. It allows communities to understand people's unique needs to match them to appropriate housing resources. This indicator tracks the number of individuals from the By-Name List who were housed with support and continued to maintain housing after six months. |
| 4.1 Revitalize community housing and improve housing choice, affordability, and sustainability | Affordable Rental Housing | Increase the total number of newly initiated affordable rental housing supply units for low and moderate-income households (cumulative over the plan). <u>About this indicator</u> This indicator tracks the number of new affordable housing units initiated each year. It is cumulative over the duration of the strategic plan towards the goal of 1,000 new units initiated by 2024. For more information, please visit: durham.ca/AtHome |
| 4.1 Revitalize community housing and improve housing choice, affordability, and sustainability | Regional Funding for New Affordable Rental Housing Supply | Increase the total funding committed by the Region to new affordable rental housing supply units for low- and moderate-income households (cumulative over the plan). <u>About this indicator</u> This indicator tracks Regional funding contribution towards increasing the affordable rental housing supply in Durham. It is calculated by totaling the annual funding values committed via agreement over the duration of the plan. |
| 4.2 Build awareness and community capacity to address poverty | Getting Ahead Program | Increase the annual number of Getting Ahead program sessions and reach. <u>About this indicator</u> |

| Priority | Indicator Title | Key Performance Indicator Definition |
|---|--|--|
| | | The Getting Ahead program is a curriculum that supports people in poverty as they create their own plan for stability. This indicator tracks the participant reach of Getting Ahead sessions. |
| 4.2 Build awareness and community capacity to address poverty | Community Social Investment Program | Community Social Investment Program About this Indicator This indicator measures the implementation of the Community Social Investment Program. |
| 4.3 Demonstrate leadership in poverty prevention | People Experiencing Chronic Homelessness | Decrease the annual number of people actively experiencing chronic homelessness. About this indicator This indicator tracks the number of people experiencing chronic homelessness, which is defined as experiencing homelessness for six months or longer. Beginning in late 2022, data will be sourced from the By-Name List, and will include people in emergency shelters, as well as people who are provisionally accommodated or unsheltered. |
| 4.3 Demonstrate leadership in poverty prevention | Transit in Priority Neighbourhoods | Increase the total percentage of dwellings, within priority neighbourhoods, within 800 metres of transit service. About this indicator Equity is an important factor in public transit as planning decisions can significantly impact a resident’s ability to access opportunities in their community. Residents experiencing low income in the Region’s seven priority neighbourhoods are more likely to travel by transit to precarious employment with earlier and later start and end times than residents in other communities. This indicator tracks proximity of transit services in priority neighbourhoods. |
| 4.3 Demonstrate leadership in poverty prevention | Social Assistance Transit Programs | Decrease the annual average fare paid by social assistance clients using the Transit Assistance Program (TAP). About this indicator This indicator demonstrates the impact of Durham Region Transit Social Assistance Programs. The value is calculated by dividing the total Fare Payment transactions less the total Program Fare Payment transactions (at the regular adult PRESTO fare) by the total number of Fare Payment transactions carried out by Social Assistance clients participating in relevant fare incentive programs. To learn about the program, please visit: DRT ACCESS Pass and Transit Assistance Program . |
| 4.4 Expand access to existing life stabilization programs | Primary Care Outreach Program | Increase the number of client interactions for the Primary Care Outreach Program (PCOP). About this indicator Health and Social Services have partnered to ensure vulnerable populations, including those who are homeless and under-housed and who may have mental health and addiction challenges, are provided with access to care. This indicator tracks PCOP reach through the total number of client interactions annually. |
| 4.4 Expand access to existing life stabilization programs | Life Stability Through Counselling | Increase the percentage of people receiving social assistance who report their lives are more stable as a result of having access to counselling and mental health services. About this indicator This indicator tracks the effectiveness of regional support programming for life stabilization as it relates to low-income clients. The data is obtained through client satisfaction questionnaires, either electronically or hard copy for clients attending counselling sessions. |

| Priority | Indicator Title | Key Performance Indicator Definition |
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| 4.4 Expand access to existing life stabilization programs | Developmental Services and Support | <p>Increase the number of individuals connected to developmental services and supports through Adult Protective Services (APS) outreach.</p> <p><u>About this Indicator</u></p> <p>This indicator tracks the number of individuals that were not previously connected to services that the Adult Protective Services (APS) outreach program supported to become connected to developmental services. It includes Prompt Access Single Session (PASS) services and outreach referrals.</p> |

Goal 5 – Service Excellence

| Priority | Indicator Title | Key Performance Indicator Definition |
|---|---|--|
| 5.1 Optimize resources and partnerships to deliver exceptional quality services and value | Durham Region Transit Rides | <p>Increase number of Durham Transit revenue rides.</p> <p><u>About this indicator</u></p> <p>Transit revenue rides are measured as the sum of all linked passenger trips. A linked passenger trip is defined as a one-way trip from origin to destination, regardless of how many legs a trip may have before the passenger reaches their destination.</p> |
| 5.1 Optimize resources and partnerships to deliver exceptional quality services and value | Applied Research Collaboration | <p>Increase the number of applied research partnerships with academic institutions.</p> <p><u>About this Indicator</u></p> <p>Applied research projects build connections between municipal government, academic institutions, and the community to address real-world challenges facing Durham residents.</p> |
| 5.1 Optimize resources and partnerships to deliver exceptional quality services and value | Value of Legal Support to Partners | <p>Increase the value provided to partners under Regional Legal retainer agreements.</p> <p><u>About this indicator</u></p> <p>This indicator captures the value of legal retainer agreements provided by the Region through partnerships to provide Legal Services.</p> |
| 5.1 Optimize resources and partnerships to deliver exceptional quality services and value | Intelligent Communities Framework | <p>Approval of the Intelligent Communities Framework.</p> <p><u>About this indicator</u></p> <p>The goal of the Intelligent Communities Framework is to align ongoing projects and guide our future direction for the deployment of intelligent approaches, enabling the Region to achieve our objectives while leaving space for new and innovative ways of providing service to our community. This indicator tracks the milestones to framework approval.</p> |
| 5.1 Optimize resources and partnerships to deliver exceptional quality services and value | Durham Local Immigration Partnership Coordination | <p>Increase the percentage of Durham Local Immigration Partnership (DLIP) participants who have improved their ability to co-ordinate and refer services as a result of participating in the DLIP.</p> <p><u>About this indicator</u></p> <p>The Durham Local Immigration Partnership (DLIP) co-ordinates services and supports for newcomers and immigrants in the Region of Durham and manages several working groups to enhance service coordination in the Region. The Community Partners in Diversity (CPD) working group is DLIP’s largest network of community organizations and service providers who provide services to or have</p> |

| Priority | Indicator Title | Key Performance Indicator Definition |
|---|---|---|
| | | connections to newcomers/immigrants in the Region. This indicator captures the percentage of CPD members who “agree” or “strongly agree” in the annual survey that they have improved their ability to identify and refer immigration and settlement services in the Region as a result of participating in the CPD. |
| 5.1 Optimize resources and partnerships to deliver exceptional quality services and value | Durham Local Immigration Partnership Program Satisfaction | <p>Increase the percentage of respondents satisfied with program development and planning tools developed and shared by the Durham Local Immigration Partnership (DLIP).</p> <p><u>About this indicator</u></p> <p>The Durham Local Immigration Partnership (DLIP) co-ordinates services and supports for newcomers and immigrants in the Region of Durham and manages several working groups to enhance service coordination in the Region. The Community Partners in Diversity (CPD) working group is DLIP’s largest network of community organizations and service providers who provide services to or have connections to newcomers/immigrants in the Region. The DLIP mobilizes its program development and planning tools (e.g., research, best practice guides) through presentations during CPD meetings or by sharing materials with the CPD network.</p> <p>This indicator captures the percentage of DLIP members who “agree” or “strongly agree” in the annual survey that they are satisfied with research and resources developed and shared by the DLIP.</p> |
| 5.2 Collaborate for a seamless service experience | Public Call Centres | <p>Increase the total number of call centres consolidated.</p> <p><u>About this indicator</u></p> <p>Durham Region processes over one million transactions a year through multiple channels: more than 80 front desks, 28 call centres and 18 social media accounts. Consolidating call centres into a clear point of contact will result in an improved and streamlined customer experience. This indicator tracks our progress in how many call centres have been consolidated towards a single point of contact for public inquiries through the myDurham 311 project.</p> |
| 5.2 Collaborate for a seamless service experience | Public Inquiry Resolution | <p>Increase the annual percentage of first contact resolution.</p> <p><u>About this Indicator</u></p> <p>First contact resolution is an important indicator of customer service quality. It represents how well staff can respond to and resolve requests through public inquiry channels. The indicator data will be available following the completion of call centre consolidation within the Regional Municipality of Durham.</p> |
| 5.2 Collaborate for a seamless service experience | Transit Riders Crossing Durham-Toronto Border | <p>Increase the percentage of DRT customers crossing Durham-Toronto border.</p> <p><u>About this Indicator</u></p> <p>This indicator is calculated as the percentage of total revenue rides that have an origin or destination location across Durham Region geographical boundaries.</p> |
| 5.3 Demonstrate commitment to continuous quality improvement and communicating results | Budget Planning | <p>Increase the annual number of opportunities for public engagement with budget process.</p> <p><u>About this Indicator</u></p> <p>Engaging residents in the Durham municipal budgeting process is one way in which we demonstrate our commitment to transparency and accountability. This indicator considers the various engagements, communications opportunities, and tools that are used to support the annual business planning and budget process. The number reflects both formal and informal opportunities available to Durham residents.</p> |

| Priority | Indicator Title | Key Performance Indicator Definition |
|---|-----------------------------------|--|
| 5.3 Demonstrate commitment to continuous quality improvement and communicating results | Asset Management Planning | Maintain 100 per cent compliance with provincial regulation on asset management plans. <u>About this indicator</u> This indicator quantifies the Region's Asset Management Plan's compliance with the Provincial Regulations for Asset Management Plans. The indicator is calculated as a percentage of the provincial implementation requirements met each calendar year. |
| 5.3 Demonstrate commitment to continuous quality improvement and communicating results | Data Analytics Program | Data Analytics Program <u>About this Indicator</u> This indicator is in development and will measure the impact of data analytics initiatives at Durham Region. |
| 5.4 Drive organizational success through innovation, a skilled workforce, and modernized services | Electronic Supplier Payments | Increase the percentage of electronic supplier payments. <u>About this Indicator</u> This indicator captures our efforts towards digital transformation. It tracks the number of payments made using an electronic method as a percentage of all supplier payments made. An electronic method of payment refers to Electronic Funds Transfer (EFT), Automated Clearing House (ACH), wire transfer, pre-authorized payment, and on-line payment. |
| 5.4 Drive organizational success through innovation, a skilled workforce, and modernized services | E-commerce Capability | Increase the number of services for which e-commerce is supported though 311. <u>About this Indicator</u> This indicator tracks the total number of services transitioned to e-commerce capability over the duration of the plan through the myDurham311 initiative. |
| 5.4 Drive organizational success through innovation, a skilled workforce, and modernized services | myDurhamWater | Increase the number of customers enrolled in myDurham Water. <u>About this Indicator</u> This indicator is a count of all active customers enrolled in myDurhamWater, a newly established online portal for customers in Durham to conveniently access their billing information and communicate with the region. To learn more, please visit: durham.ca/WaterBilling . |
| 5.4 Drive organizational success through innovation, a skilled workforce, and modernized services | PLANit Applications | Increase the percentage of applications submitted electronically via the PLAN-it portal. <u>About this Indicator</u> Development applications at the Regional level in Durham Region are reviewed in accordance with the Planning Act review process in Ontario. This indicator tracks the percentage of applications submitted via the PLANit portal, continuing our commitment to digital transformation of regional processes. |
| 5.4 Drive organizational success through innovation, a skilled workforce, and modernized services | Electronic Records Transformation | Increase the total number of business units migrated to electronic record keeping in SharePoint (cumulative over the plan). <u>About this Indicator</u> This indicator tracks our progress towards adopting electronic records and document management over the duration of the plan. |

Attachment #3

Key Initiative Highlights and Linkages to Durham Region's 2025-2035 Strategic Plan

Goal 1 – Environmental Sustainability

1.1 Accelerate the adoption of green technologies and clean energy solutions through strategic partnerships and investment

Durham Greener Homes

In 2022, the Region launched the Durham Greener Homes Program, which makes it easier and more affordable for Durham Region residents to make energy improvements to their homes. Durham Region has partnered with the Windfall Ecology Centre to administer the program and provide home energy coaching services. Windfall is a non-profit organization with decades of on-the-ground experience delivering home energy retrofits. The program is the first in Canada to feature partnerships with community-based financial institutions to offer energy retrofit financing services. By the end of 2024, more than 157 deep energy retrofits were completed by residents under the program, and more than 1,332 energy coaching calls were made to support residents with their home energy retrofits through the Durham Greener Homes program. For more information, please visit: [DurhamGreenerHomes.ca](https://durhamgreenerhomes.ca).

Durham Greener Building Program

In January 2024, the Regional Municipality of Durham, in partnership with Windfall Ecology Centre, launched the Durham Greener Buildings Program – a benchmarking and disclosure program that aims to inspire Durham Region commercial building owners, property managers and tenants to act on climate change. In addition to benchmarking and disclosure, the program also offers an awards and recognition competition to encourage reductions in energy consumption and greenhouse gas emissions in buildings through collaboration, education and innovation. For more information, please visit: [DurhamGreenerBuildings.ca](https://durhamgreenerbuildings.ca).

Electric Vehicle (EV) Program

Durham Region received \$600,000 in federal funding through the [Zero Emission Vehicle Infrastructure Program](#) to install 85 new electric vehicle charging stations in 2024. Durham Region continues to work with local municipalities and other public sector partners to expand the availability of public EV charging stations across the region. For more information, please visit the [Low Carbon Pathway](#) page on durham.ca.

1.2 Increase waste diversion and resource recovery

Long-Term Waste Management Plan

In 2022, Durham Regional Council approved the 2022-2040 Long-term Waste Management Plan (LTWMP). The plan guides the Region in developing innovative ways to use waste as a resource in a circular economy, while demonstrating leadership in sustainability and mitigating environmental impacts. It emphasizes using the 5Rs (rethink, reduce, reuse, recycle and recover) as the first steps in reducing waste generation. As part of the LTWMP, the Region of Durham launched an expanded Green Bin Program on July 1, 2024, which now accepts diapers, menstrual products, incontinence products, pet waste and pet litter. The revised program is designed to maximize waste diversion, minimize the waste being processed at the Durham York Energy Centre, increase convenience, and achieve compliance with Ontario's Food and Organic Waste Policy Statement. For more information, view the [LTWMP on durham.ca](#).

Curbside Giveaway

In collaboration with the local area municipalities, the Region coordinated the second Curbside Giveaway Day in 2024, where residents exchanged unwanted household items. This initiative supports a circular economy where nothing is wasted, recovering as much value as possible from resources by reusing, repairing, refurbishing, remanufacturing, or repurposing products and materials before they are recycled or thrown out.

Battery Recycling Program

Since the first curbside collection in 2012, the Region has diverted almost 454,000 kilograms or more than one million pounds of batteries for recycling. It has also served as the catalyst for curbside battery recycling throughout Ontario with more than 60 municipalities starting their own programs. The Region and Environmental 360 Solutions received the North American Hazardous Materials Management Association's 2024 Prestige Public Private Partnership award for the battery recycling program. This award recognizes unique and effective partnerships in Household Hazardous Waste services. To learn more about the next battery collection dates, visit [durham.ca](#).

1.3 Protect, preserve, and restore the natural environment, including greenspaces, waterways, parks, trails, and farmlands

Durham Region's Official Plan, Envision Durham

In September 2024, the Province of Ontario approved the Regional Official Plan. The new ROP provides policies and strategic directions that guide future growth, infrastructure and service delivery, land use planning and development-related matters to ensure an improved quality of life – to nurture a healthy, safe, convenient and active, present and future for Durham residents. Effective January 1, 2025, implementation of the Regional Official Plan

became the responsibility of the local area municipalities as a result of Bill 23 and the removal of upper-tier planning responsibilities in Durham. For more information, please visit: durham.ca/OfficialPlan.

LEAF Tree Program

The Region, in partnership with LEAF (Local Enhancement and Appreciation of Forests) offers subsidized tree planting that boosts efforts to combat climate change. Residents, multi-unit property owners and commercial property can plant native trees at a low price through the LEAF Backyard Tree Planting Program. In 2024, 207 trees were planted through the LEAF tree planting program in backyards and 1,310 were planted through community planting projects across the region providing biodiversity and climate resilience benefits. To apply to the Backyard Tree Planting Program, visit the [LEAF website](#). For more information call 416-413-9244.

Flood Ready Transportation Infrastructure Evaluation

The Region of Durham leveraged [future climate projections](#) to evaluate climate risk and vulnerability of transportation infrastructure assets to flooding. This climate risk evaluation was conducted using a novel assessment methodology that incorporated climate justice indicators to enable a prioritization of investments to make the Region's transportation infrastructure more resilient to a changing climate.

Climate Risk and Vulnerability Assessments

To help learn, prepare for and act against climate change, Durham Region's Health Department (DRHD) launched a special series on climate change and health. The first two reports released included a background primer called 'Understanding the Local Health Impacts of Climate Change' and 'Assessing the Impact of Extreme Heat'. More reports will be released as they are ready, focusing on solar ultraviolet radiation, vector-borne disease, poor air quality, extreme weather, and food and water impacts. In 2024, DRHD completed a knowledge exchange and promotion campaign presenting to a broad range of community partners and decision makers on the climate change and health series, with a special focus on key findings of the extreme heat vulnerability assessment. For more information, please visit: durham.ca/ClimateAndHealth.

1.4 Demonstrate leadership in sustainability and addressing climate change

Durham Region Transit (DRT) Zero-Emission Fleet Transition

In 2022, Regional Council approved the Durham Region Transit (DRT) zero emission fleet transition plan, which is part of a 10-year servicing and financing strategy for the fleet and related infrastructure. In late 2024, DRT welcomed its first six first electric buses marking a significant milestone in its E-mission zero program, and those busses are now operational on various routes across the region. The charging equipment and infrastructure required to fast

charge the vehicles were also successfully commissioned and are now operational at DRT's Oshawa depot. Moving forward, DRT will be purchasing up to 25 electric buses, with supporting charging equipment and infrastructure, to be commissioned and placed into service by the end of 2027. To learn more about DRT's work toward zero emissions, please visit: [Durham Region Transit – E-Mission Zero](#).

Corporate Climate Change Action Plan

In 2020, Regional Council declared a climate emergency and in 2021, the Region adopted the Corporate Climate Action Plan and approved targets to reduce corporate greenhouse gas (GHG) emissions by 100 per cent by 2045. The plan identifies how climate change considerations will be embedded across all elements of Regional business. Major projects include climate risk and vulnerability assessments, developing asset management standards that consider climate change, implementing a corporate carbon budget management framework, and continuing to advocate to senior levels of government for funding to support climate action in Durham Region. For more information please visit: [Durham.ca-Climate Action Plan](#).

1.5 Expand sustainable and active transportation

Regional Cycling Plan

The Region completed a series of initiatives in 2024 to implement the Regional Cycling Plan Update, which built upon the [2021 Regional Cycling Plan](#). Actions and initiatives were identified that helped the Region and area municipalities work together to provide a high-quality, well connected, and safe cycling network that accommodates people of all ages and abilities. For more information, please visit: [durham.ca- Regional Cycling Plan](#).

Durham Meadowway

The Durham Meadowway Visioning Study developed a routing and implementation framework for a 35 km active transportation route and linear park through the Hydro One Gattineau transmission corridor. For more information, please visit the [Durham Meadowway page on Your Durham](#), Durham Region's community engagement website.

Moving Forward

The key concepts in objectives 1.1 to 1.4 are reflected in [Durham Region's 2025-2035 Strategic Plan](#) under the Environmental Sustainability and Climate Action Strategic Direction. The key concepts in objective 1.5 are reflected in the Connected and Vibrant Communities within the 2025 Strategic Plan.

Goal 2 – Community Vitality

2.1 Revitalize existing neighbourhoods and build complete communities that are walkable, well-connected, and have a mix of attainable housing

At Home Incentive Program

In 2022, Council approved the Regional Incentive Program for Affordable Housing, now known as the At Home Incentive Program (AHIP). The program provides Regional financial assistance to increase the supply of purpose-built affordable rental housing in Durham Region, in support of At Home in Durham, the Durham Housing Plan 2014-2024, and the Region's Master Housing Strategy. In 2023, a total of \$7,450,000 of funding was allocated for two projects: Riverbank Homes Limited – Oshawa and Kindred Works – Pickering. In 2024, the Region committed \$10.25 million in funding to support the development of three affordable rental housing projects by Otter Creek Cooperative Homes – Whitby, Ledim Developments – Ajax, and Kindred Works – Uxbridge. To learn more, please visit the [Regional Incentives page on durham.ca](#).

Active and Sustainable School Travel Program

The Active and Sustainable School Travel (ASST) Program engages elementary schools across Durham to develop school zone safety and encourage more students to walk, cycle and/or take the bus. The main objectives associated with the ASST program are focused on removing barriers to active transportation by looking at the facilities around schools that impact families travel choices. This includes working with Regional Works staff and area municipal staff to make improvements in the school neighbourhood. For more information, please visit: [durham.ca](#).

Health Neighbourhoods

Strong, safe and equitable neighbourhoods can improve the health and well-being of all residents across Durham Region. Durham Region has 50 Health Neighbourhoods. We present 96 indicators by Health Neighbourhood and municipality to tell us about the demographics and health of our communities. The Health Neighbourhoods resources are continuously updated using the most recent Statistics Canada Census data. For more information, please visit: [durham.ca- Health Neighbourhoods](#).

2.2 Enhance community safety and well-being

Vision Zero

The Region continues to expand Durham Vision Zero with the installation of red light and Automated Speed Enforcement (ASE) cameras at select locations throughout Durham Region to reduce T-bone collisions at intersections and reduce speeds on Regional roads as well as the construction of roundabouts in place of traffic control signals. These initiatives support

Durham Vision Zero, a long-term plan with the goal of eliminating all roadway deaths and serious injuries. To learn more about our efforts under Vision Zero, please visit: durham.ca/VisionZero.

Community Safety and Well-Being Plan

The Community Safety and Well-Being (CSWB) Plan was endorsed by Regional Council in 2021. Durham's CSWB Plan identifies the priority risk factors in the Region; the programs, strategies, and bodies to address those priority risk factors; and measurable outcomes to track the effectiveness of the plan. The plan also presents action items and a short-term implementation plan. The CSWB Plan calls upon different sectors, institutions, and service delivery agents to share in the collective responsibility of creating the type of community we want to live in. In 2024, the Region launched a new [dashboard](#) that enables community partners, including residents, community-serving organizations, and institutions, to plan coordinated responses and monitor change at a population level. In addition, 2024 CSWB plan implementation highlights included the creation of the CSWB Youth Advisory Group (YAG), the creation of the CSWB Strategic Advisory Group (SAG), the conclusion of the Community Asset Mapping project, and the creation of a Community Action Plan to end Gender-Based Violence in partnership with the Durham Region Violence Prevention Coordinating Council (VPCC). Future projects include the Community Healing Protocol (CHP) Project and the Community Violence Prevention (CVP) Strategy. To learn more, please visit: the [Community Safety and Well-Being Information Hub on durham.ca](#).

Paramedic Services

In 2023, Council approved the [2023-2032 Paramedic Services Service and Financing Strategy \(2023-COW-7\)](#), the investments of which aim to improve paramedic response times, especially along the 401 corridor. Regional staff continue to work with the province and local hospitals to improve hospital offload delays, advance provincial legislative changes to improve paramedic service delivery and efficiency, and advocate for additional resources to support paramedic services response. In 2024, investments supported critical front-line core service areas to improve response time.

Durham Region Opioid Information System

Durham Region Health Department developed an interactive dashboard to monitor local opioid-related statistics and issues. This dashboard, known as the Durham Region Opioid Information System (DROIS), provides timely information on local opioid overdose-related statistics including, Region of Durham Paramedic Services response calls, emergency department visits and opioid-related deaths. The collection and monitoring of information related to local opioid concerns are crucial in working to address opioid-related drug toxicity overdoses and deaths. The dashboard provides health and social service providers with local, up to date information they can use for service planning. To view the dashboard, please visit: durham.ca.

2.3 Influence the social determinants of health to improve outcomes for vulnerable populations

EarlyON Programming

In 2024, the Region continued to expand the hours and locations of the EarlyON Child and Family Centres, including the preparations to establish the Northglen Early Learning and Child Care Centre in the Municipality of Clarington opening in 2025. To learn more about the Regional Early Learning and Child Care Centres, please visit: durham.ca.

2.4 Support a high quality of life for all through human services delivery

Long-Term Care (LTC) Home Surplus Food Donations

The LTC Food Services departments sought a community partner to donate their surplus cooked food with a short shelf life. They teamed up with colleagues in Social Services and the Christian Faith Outreach Centre (CFOC) at 1635 Dundas homeless shelter. Together, they developed a process for food pickup and reheating. Donations began daily from Hillsdale Estates and Hillsdale Terraces in September 2024, and from Fairview Lodge in November 2024. The partnership continues to evolve to better support each other.

Behavioural Support Ontario Virtual Mobile Response Team

The Behavioural Support Ontario Virtual Mobile Response Team (VMRT) based at Fairview Lodge supports Central East Long-Term Care homes with residents who have a diagnosis of dementia and/or significant behavioural issues. They create care plans through a referral process, working mainly virtually but also visiting homes as needed. The team has developed over 40 supportive plans and includes a Social Worker, Behavioural Consultant, and RPN, continues to grow to enhance the clinical skills required to support these behaviours.

Caring Connections Durham Pilot Project at Lakeview Manor

The Regional Municipality of Durham's Long-Term Care and Services for Seniors Division launched the Caring Connections Durham pilot project at Lakeview Manor in January 2024. This Emotion-Based Model of Care aims to improve care quality by fostering meaningful relationships and engaging residents in the development of meaningful relationships among residents, families, and staff while also engaging residents in purposeful activities that foster a strong sense of community. The initiative, based on feedback from residents, families, and staff, seeks to create a supportive and empathetic environment, leading to better health outcomes, higher satisfaction levels and a strengthened sense of community within LTC homes. Regular updates and collaboration with partners will ensure the project's success.

Durham Region Respiratory Virus Data Tracker

Throughout 2024, the Health Department updated the Durham Region Respiratory Virus Data Tracker with weekly updates on COVID-19 positive tests, hospitalizations and deaths,

influenza cases, institutional outbreaks, and school absenteeism in the region. To learn more, visit durham.ca.

2.5 Build a healthy, inclusive, age-friendly community where everyone feels a sense of belonging

Age-Friendly Plan

In 2024, the Region released a new Guide to Community Resources for Seniors and Older Adults. This resource offers information on programs and services available to seniors and older adults, including social and recreation opportunities, housing, health, transportation, food and clothing, and more. The Guide was distributed to 4,500 Seniors across the Region. For more information, please visit: [the Age-Friendly page on durham.ca](https://durham.ca/age-friendly).

Accessibility Strategy

The Region continues to advance key initiatives as outlined in the [2022-2025 Multi-Year Accessibility Plan](#) to improve opportunities for people with disabilities and work towards making Durham accessible for all. In 2024, the Regional Municipality of Durham won an Accessible Employer of the Year Award, given by Abilities Centre, in recognition of our participation in Project SEARCH. Durham led the region as a role model for business with the launch of Project SEARCH, a one-year internship program for graduating high school students with developmental disabilities. The Region offered capacity building opportunities for businesses to employ more people with disabilities through the annual Durham Region Accessibility Conference which was hosted in partnership with Abilities Centre. Over 200 staff were trained in creating accessible documents and a comprehensive online resource was developed for all staff to access tools in developing accessible documents. Capacity building training was offered to local municipalities in creating accessible documents. For more information, please visit: durham.ca/Accessibility.

Public Art and Creative Placemaking

The Region engaged with the community and local artists to develop a Public Art and Creative Placemaking Program and policy to enable the placement of artwork on Regional property to energize spaces, support the region's creative industries and encourage a strong sense of community. The policy was approved by Regional Council in 2024. Through this initiative, five public art and placemaking projects were completed in 2024 resulting in 49 public art installations and 56 muskoka chairs added to community spaces throughout the region. To learn more, please visit the Durham Region Public Art and Creative Placemaking Hub on yourvoice.durham.ca.

Equity Audit

In 2023, the Region completed an equity audit that examined employment policies, practices and processes (both formal and informal), as well as the corporate culture and work environment, to determine if they present a barrier to the hiring, advancement or full

inclusion of employees who experience persistent and systemic discrimination in employment, namely women, racialized people, Indigenous peoples, persons with disabilities and 2SLGBTQ+. In 2024, the Region worked on completing the 86 recommendations to remove barriers and improve inclusion of employees. To date, 35 recommendations have been completed, 32 are in progress and 18 are in the planning stage.

Community Inclusion Partnerships

In 2024, the Region, in collaboration with 15 municipal and community partners, gathered to recognize and celebrate Black History Month with over 300 community members in attendance. It was an opportunity where people of all identities connected in a safe environment with a shared goal of inclusion. This also helped to support the Region's anti-Black racism framework. In March 2024, 17 municipal and community partners joined forces under the leadership of the Region to amplify the voices of women on International Women's Day. More than 200 people gathered in a unified celebration towards gender equity. In June 2024, the Region hosted Youth Pride, a vibrant display of arts and music where members of the 2SLGBTQI+ community and people from across the region participated in the celebration. More than 30 vendors created a diverse resource village offering various products and services to the over 200 attendees.

Addressing Hate and Anti-Racism

The Durham Anti-Racism Taskforce (DRART), a committee of Council, mandated to develop the region's anti-racism framework, continues to work on strategies to eliminate hate, racism and oppressive systems and practices within the Region. The Taskforce worked with all six school boards within the region to curate a list of equity-focused practitioners for partnership and resource building on anti-racism initiatives. DRART collaborated with DRPS to develop posters for community organizations and the public to create awareness on hate/bias motivated crimes. In partnership with local municipalities, DRART, hosted a DEI Municipal Symposium to build capacity among DEI municipal leads to support anti-racism and anti-oppressive initiatives. DRART undertook research into anti-hate bylaws across the province, engaging representatives from Kitchener-Waterloo to learn about their anti-hate reporting system.

Indigenous Engagement Guideline

The Region of Durham is committed to building and strengthening respectful relationships with First Nations, Inuit, Métis and urban Indigenous communities, in the true spirit of reciprocity and collaboration. The Region of Durham is committed to bridging the gap between Indigenous and non-Indigenous worldviews by providing culturally respectful engagement guidelines, building spiritual supportive space in our buildings and communities, and offering educational truth and reconciliation events.

Moving Forward

The key concepts in objectives 2.1 and 2.2 are reflected in [Durham Region's 2025-2035 Strategic Plan](#) within the Connected and Vibrant Communities Strategic Direction. The key concepts in objectives 2.2 can also be found in the Healthy People, Caring Communities Strategic Direction. The key concepts in objectives 2.3 to 2.5 are reflected in the Healthy People, Caring Communities Strategic Direction within the 2025 Strategic Plan.

Goal 3 – Economic Prosperity

3.1 Position Durham Region as the location of choice for business

Business Count

To support local business, Regional staff conducted the 2024 Durham Region Business Count, and visited over 12,000 businesses across the Region's eight area municipalities. Durham Region's Business Count conducts in-person surveys from May through August, as part of an annual Regional project to gather employment statistics and build a stronger local economy.

3.2 Leverage Durham's prime geography, social infrastructure, and strong partnerships to foster economic growth

Ready Set Future: A PLACE (People, Location, Acceleration, Creativity, Enablers) Blueprint for Durham

In 2023, Regional Council endorsed the Ready Set Future – A PLACE Blueprint for Durham, the Region's new five-year Economic Development and Tourism Strategy and Action Plan. The plan was developed collaboratively with partners from the academic, business, arts and creative, and public sectors, local area municipalities and innovation community. In 2024, the Region began to implement the five-Year Action Plan, found in the second half of the strategy and the Plan received an Award of Excellence from the Economic Developers Council of Ontario (EDCO). [Explore Ready Set Future- a PLACE Blueprint for Durham on durham.ca.](#)

Sport Tourism in Durham Region

The Durham Region 2023 Ontario Parasport Games (Games) were recognized by Sport Tourism Canada with a 2024 PRESTIGE Award for Legacy of the Year. The Legacy of the Year Award recognizes the outstanding achievements or contributions by individuals, companies or organizations that have helped to advance sustainable and environmental stewardship within a Canadian Sport Event in 2023 and have left a demonstrable legacy to the community.

3.3 Enhance communication and transportation networks to better connect people and move goods more effectively

Durham Broadband Strategy

Durham Region has established Durham OneNet Inc., a wholly owned Municipal Services Corporation (MSC), to design, build, and operate the Regional Broadband Network (RBN). In late 2021, the Region approved plans for the RBN and establishing the MSC to enable faster Internet services to our rural areas and serve the Region's own connectivity needs. Through Durham OneNet, the planned RBN will leverage existing assets to connect communities throughout Durham Region and provide Internet Service Providers with access to fibre backbone infrastructure enabling them to deliver internet connectivity to residents and businesses in all areas, creating communities fully engaged in today's digital environments. For more information, please visit: durham.ca/broadband.

3.4 Capitalize on Durham's strengths in key economic sectors to attract high-quality jobs

Project Woodward

In 2024, the Region continued to advance Project Woodward to establish a clean energy business and industrial park on Region-owned lands in the Clarington Energy Park and attract new EN3 sector investments and jobs.

Invest Durham

Invest Durham signed a Memorandum of Understanding with Business Tampere, an economic development agency in Tampere, Finland to collectively work towards investment attraction and economic growth in Canada while supporting Finnish businesses in global market expansion. In addition, in 2024, Invest Durham hosted the Realtor Event, increasing visibility of Durham Region's investment ready employment lands to realtors, brokers, and developers west of Durham Region in the Greater Toronto Area. For more information, visit: investdurham.ca.

3.5 Provide a supportive environment for agriculture and agri-food industries

Agri-Food Durham Plan

In 2022, Council endorsed the Growing Agri-Food Durham—A Five-Year Plan to Grow the Agri-Food Industry. Through four over-arching themes, the plan outlines support of local agri-food businesses and industries by encouraging local food production, on-farm diversification and agri-tourism uses. Durham is home to more farms and agricultural lands than any other municipality in the Greater Toronto Area. To learn more, please visit: durham.ca/AgriBusiness.

Moving Forward

The key concepts in objectives 3.1 to 3.5 are reflected in [Durham Region's 2025-2035 Strategic Plan](#) within the Resilient Local Economies Strategic Direction. The key concepts in objective 3.3 are reflected in the Connected and Vibrant Communities Strategic Direction of Durham Region's 2025-2035 Strategic Plan.

Goal 4 – Social Investment

4.1 Revitalize community housing and improve housing choice, affordability, and sustainability

Supportive Housing

In March 2024, the Region welcomed the first occupants to 1635 Dundas Street East in Whitby. Featuring 45 shelter beds to help meet our community's need, 1635 Dundas low-barrier shelter provides access to wraparound supports comprised of individualized human and health services, and an indoor environment that allows for people to live with dignity 24 hours a day. The Region continues to invest in supportive housing as part of our commitment to end chronic homelessness in our community. To learn more, please visit:

durham.ca/Housing.

Beaverton Heights

In November 2024, the Region opened the 47-unit residence in Beaverton to provide accommodation and access to wraparound services to support program participants to transition into permanent housing. This initiative is part of the Region's 'At Home in Durham' strategy that aims to improve affordability and access to housing for vulnerable low-income residents. For more information, please visit: durham.ca.

4.2 Build awareness and community capacity to address poverty

Community Social Investment Program

Durham's non-profit sector plays a vital role in providing critical services to residents, building and strengthening communities, and contributing to economic stability. The Region is committed to investing in Durham's non-profit sector through a community investment program to help grow strong, resilient communities. The Community Social Investment Program (CSIP) supports the allocation of social services investments to non-profits that enhance, or improve, human services across Durham communities. Through the CSIP, in 2024, the Region provided \$490,510 in funding to 12 of organizations with a mandate to prevent or reduce poverty. For more information, please visit: the [Community Social Investment Program on durham.ca](#).

4.3 Demonstrate leadership in poverty prevention

Transit Assistance programs

Since the introduction of DRT's Transit Assistance Program (TAP) in late 2019, the program is estimated to have enabled almost a million trips on DRT at no charge, saving Durham's most in need residents a combined total of almost \$5 million in transportation costs as of December 2024. DRT is also exploring revising the eligibility criteria to ensure broader access to the program. To learn more, please visit: [Durham Region Transit Assistance Programs](#).

4.4 Expand access to existing life stabilization programs

Primary Care Outreach Program

The Primary Care Outreach Program is a mobile outreach unit that supports vulnerable and homeless populations across the region. The team consists of Social Workers and Advanced Care Paramedics, and together, they provide holistic health and social care. This program is the result of innovative collaboration between the Social Services and Health Departments, with support from Corporate Services. This service is critical in providing medical support, crisis counselling and service navigation, and connection resulting in an innovative care model of wrap-around service focused on the needs of the individual. To learn more about how the program operates, please watch a video on [Primary Care Outreach on Vimeo](#).

Integrated Income and Employment Supports and Counselling Services

The Family Services Division partners with the Income and Employment Supports Division to deliver fully integrated, co-located income/employment support and counselling services. Counselling and mental health support can contribute to life stability initiatives and positive employment outcomes. This partnership provides barrier free, quick access to counselling and mental health supports for individuals in receipt of social assistance and contributes to innovative wrap around services that result in better outcomes for individuals and their families.

Good Doctors Telemedicine Clinic

The Region of Durham, in partnership with the Township of Brock, established an agreement with Good Doctors telemedicine clinic. Residents in Beaverton without a family doctor now have access to quality health care. The telemedicine clinic offers non-urgent, medical services that are covered by the Ontario Health Insurance Plan (OHIP). After meeting with a registered practical nurse or registered nurse, residents will be connected to a licensed Ontario physician using a video telemedicine platform. To book an appointment at Good Doctors telemedicine, please visit GoodDoctors.as.me/Beaverton.

Moving Forward

The key concepts in objectives 4.1 are reflected in [Durham Region's 2025-2035 Strategic Plan](#) within the Connected and Vibrant Communities and Healthy People, Caring Communities Strategic Directions. The key concepts in objectives 4.2 to 4.4 are reflected in the Healthy People, Caring Communities Strategic Direction.

Goal 5 – Service Excellence

5.1 Optimize resources and partnerships to deliver exceptional quality services and value

Intelligent Communities

For the third consecutive year, Durham Region was recognized as one of the world's Top7 Intelligent Communities by the Intelligent Community Forum. In 2024, the Region participated in the Intelligent Community Forum Summit to meet with leaders of communities from across the world to explore ideas and initiatives that support prosperous communities and address the opportunities and challenges of the digital age. The Intelligent Community Forum has recognized Durham Region as a fully certified intelligent community, the second community in Canada to receive this, a designation which is provided to communities that are poised for investment, and set to succeed economically, socially and culturally. To learn more about the project, please visit: durham.ca/IntelligentCommunities.

Accessibility Ambassador Program

In May 2024, Durham Region recognized Global Accessibility Awareness Day (GAAD) with the launch of the Accessibility Ambassador program, through the Diversity Equity and Inclusion (DEI) Division. Accessibility Ambassadors are staff from all departments within the Region who ensure that accessibility is prioritized in all areas and workspaces.

Ontario Public Works Association Award

In 2024, the Ontario Public Works Association recognized the Region of Durham for the delivery of Diversity Equity and Inclusion initiatives across the region.

Durham Local Immigration Partnership (DLIP)

In 2024, the DLIP continued to manage and support the Durham Humanitarian Response Program in collaboration with Community Development Council Durham. This program provided temporary housing and wraparound support to 818 refugees and asylum-seekers in 2024. In addition, the DLIP launched the Durham Is More awareness campaign and the Newcomer Housing Journey Map, a resource to help newcomers in Durham Region access supports and services that aim to assist in their housing and settlement journey. For more information, please visit: durhamimmigration.ca.

Public Administration of Canada Award

The Family Services Division won an [Institute of Public Administration of Canada](#) (IPAC) award in 2024 for Distinguished Service in Mental Health Promotion, which recognizes organizations with outstanding records of supporting individuals or a community with creative and sustained mental health programming.

5.2 Collaborate for a seamless service experience

MyDurham 311

The myDurham 311 initiative is a transformational project aimed at improving the customer experience; and supporting our vision for a smart, connected and accessible Durham Region. In 2023, the region launched the myDurham 311 Customer Portal, which can be used to submit and track requests for many Regional services such as waste and recycling, water and sewer, and traffic inquiries. The self-service portal is accessible 24 hours a day, seven days a week and service requests that are submitted on this portal are automatically sent to a customer service representative for action. To learn more about myDurham311 visit: durham.ca/311.

5.3 Demonstrate commitment to continuous quality improvement and communicating results

Asset Management

In 2024, Regional Council approved the Region's annual Asset Management Plan that details the state of the Region's infrastructure, service levels, asset performance, lifecycle analysis, climate change risks and adaptation and mitigation initiatives to protect the Region's assets. For more information and to read the 2024 Asset Management report, please visit: durham.ca/AssetManagement.

Budget Planning

Durham Region hosted its annual Budget Town Hall for the 2024 budget with more than 10,000 residents participating. To learn more, please visit: durham.ca/Budget.

Triple A Credit Rating

In 2024, the Region achieved a Triple A credit rating from both Moody's Investors Service and Standard and Poor's Financial Services – one of only eight Canadian municipalities to receive that credit rating from Moody's and one of only 14 Canadian municipalities to receive the Triple A rating from Standard & Poor's. We take pride in responsible and sustainable financial management and are committed to using public funds to provide exceptional service for our residents.

5.4 Drive organizational success through innovation, a skilled workforce, and modernized services

Electronic Records Transformation

A new electronic records classification system was piloted in 2023-2024 with plans to deploy in 2025.

myDurhamWater

In 2024, over 75,000 customers have enrolled in myDurhamWater, exceeded the target by 25 per cent. For more information and to access myDurhamWater, please visit:

durham.ca/WaterBilling.

Moving Forward

The key concepts in objectives 5.1 to 5.4 are reflected in [Durham Region's 2025-2035 Strategic Plan](#) within the Strong Relationships Strategic Direction as well as the underpinning Foundation.



The Regional Municipality of Durham Information Report

From: Commissioner of Community Growth and Economic Development
Report: #2025-INFO-20
Date: April 4, 2025

Subject:

Region of Durham Annual Business Count (Employment Survey) – 2024 Findings

Recommendation:

Receive for information

Report:

1. Purpose

- 1.1 The purpose of this report is to provide Council with the results of the 2024 Business Count which was conducted during the summer of 2024.

2. Background

- 2.1 The annual Business Count is a comprehensive program to build and maintain the Region's employment information. Through regular collection, updating, and monitoring of the Region's Business Count information, year-over-year trends can be determined. The Business Count is also used to update the Region's on-line business directory; provide background information for various planning studies; monitor growth; and promote economic development initiatives in the Region. The Business Count is a collaborative project, led by the Community Growth and Economic Development Department with support from Finance, Corporate Services (Information Technology and Human Resources), the Office of the CAO (Corporate Communications), and the area municipalities.

3. Previous Reports and Decisions

- 3.1 The last Business Count was conducted in 2023 (See Report [#2024-INFO-18](#)).

4. 2024 Durham Region Business Count

Methodology

- 4.1 2024 marked the twelfth annual Business Count, with in-person interviews primarily completed by nine summer students. The students were generally able to conduct each survey in less than five minutes. In cases where face-to-face interviews were not possible, businesses had the option of returning the survey by post or e-mail, answering the questionnaire over the phone, or by completing the survey online via the Region's website. Major employers such as school boards, Ontario Power Generation, and municipalities were contacted by phone or email through their respective head offices. The Business Count process involves visiting locations in all the Region's urban areas, hamlets, and rural employment areas. In the rural areas, a visual inspection is conducted in an effort to locate new or missed businesses so that the database can be as complete as possible.
- 4.2 Business locations surveyed included professional offices, stores, places of worship, hotels, medical offices, industrial facilities, farm operations, schools, government offices, hospitals, not-for-profit establishments as well as commercial, industrial, and institutional locations.
- 4.3 Home-based and mobile businesses were not included in the door-to-door survey, since they may not advertise, or be readily identifiable. A targeted social media advertising campaign was used to encourage home-based businesses to participate using an online form available on the Region's website.
- 4.4 Farms were identified through signage which shows the name of the farm, as well as whether the farm is a member of the Ontario Federation of Agriculture (OFA) or the Christian Farmers Federation of Ontario (CFFO). Although many farms could not be surveyed in-person due to the transmission risk of avian-flu, they were contacted via phone or email. However, farms with a public storefront were still visited as they have a designated public area. Farm operators were also encouraged to participate in the Business Count through targeted radio and social media campaigns.

Key Findings

4.5 The information below provides the key findings from the 2024 Business Count. In the summer of 2024, there were:

- 218,205 jobs in the Region, a 3.89% increase over 2023;
- 12,620 businesses in the Region, a 0.77% decrease over 2023; and
- The top three employment sectors in the Region were:
 1. Retail trade (35,000 jobs, across 2,500 businesses);
 2. Health care and social assistance (33,000 jobs, across 1,500 businesses);
 3. Educational services (21,000 jobs, across 540 businesses).

4.6 Job gains were reported in 18 of 21 sectors. The following sectors each reported job increases of over 1,000 jobs:

- Manufacturing (+1,532 jobs);
- Utilities (+1,417 jobs); and
- Other Services not classified elsewhere, including general and specialized services such as but not limited to: Repair and Maintenance Services, Pet Care Services, Civic Organizations (+1,036 jobs).

4.7 Jobs losses were reported in 3 sectors, although at lower levels. The sectors with job losses in 2024 were:

- Arts, entertainment and recreation (-240 jobs);
- Retail trade (-218 jobs);
- Finance and insurance (-120 jobs).

4.8 Attached is a highlights document which includes the results, analysis, and year-over-year trends, by area municipality, as of the Summer of 2024 (Attachment 1). The survey findings underscore Durham's attractiveness, not only as a place to reside, but also as a prime location for businesses to invest and expand, offering residents rewarding career opportunities.

5. Relationship to Strategic Plan

5.1 This report aligns with/addresses the following Strategic Direction(s) and Pathway(s) in Durham Region's 2025-2035 Strategic Plan:

a. Resilient Local Economies

- R1. Attract and retain quality employers that strengthen key economic sectors, including energy and technology.
- R2. Support the growth of new business startups and small to medium local businesses.
- R3. Develop, attract, and support a skilled and qualified workforce, including youth and newcomers.

b. Strong Relationships

- S1. Enhance inclusive opportunities for community engagement and meaningful collaboration.
- S3. Collaborate across area municipalities, with agencies, non-profits, and community partners to deliver co-ordinated and efficient services.

5.2 This report aligns with/addresses the following Foundation(s) in Durham Region's 2025-2035 Strategic Plan:

- a. People: Making the Region of Durham a great place to work, attracting, and retaining talent.
- b. Processes: Continuously improving processes to ensure we are responsive to community needs.
- c. Technology: Keeping pace with technological change to ensure efficient and effective service delivery.

6. Conclusion

- 6.1 The data collected during the 2024 Business Count will be provided to the Area Municipalities and will be used to update the Region's business directory. Additionally, it will be used for a variety of planning and economic development purposes such as growth monitoring and business retention and expansion. The data collected will also provide the foundation for the next Business Count. A Business Count will be completed in the summer of 2025, and will be reported on in early 2026.
- 6.2 For additional information, contact: Hidy Ng, Manager – GIS & Visualization, at 905-668-7711, extension 2570.

7. Attachments

Attachment #1: 2024 Business Count Highlights

Respectfully submitted,

Original signed by

Brian Bridgeman, MCIP, RPP, PLE
Commissioner of Community Growth and
Economic Development



Community Growth and
Economic Development
Department

2024 Business Count Highlights

Released April 2025

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Message from the Commissioner of Community Growth and Economic Development

In 2024, the Region of Durham conducted the 12th annual Business Count. From May to September, the Business Count Team surveyed over 15,000 businesses across the Region's eight area municipalities to gather essential information about the location, type, and characteristics of businesses.

Results from the Business Count provide valuable insights into the types of employment, number of employees, and overall characteristics of businesses in the Region. The data collected during the annual Business Count, along with its analysis of year-over-year trends, are used to update the Region's online business directory; provide background information for various planning studies; monitor growth; and promote economic development initiatives within the Region.

The information below provides the key findings from the 2024 Business Count. In the Summer of 2024, there were:

- 218,205 jobs in the Region, a 3.89% increase from 2023;
- 12,620 businesses in the Region, a figure consistent with 2023; and
- The top three employment sectors in the Region are retail trade, health care and social assistance, and educational services.

Despite escalating trade uncertainty, the looming threat of tariffs, and persistent supply chain challenges creating unpredictability

within the business community, Durham Region remains resilient and well-positioned for sustained growth. Through strategic investments in infrastructure, the Region continues to foster a competitive and adaptive business environment. Our robust economic programming also supports local businesses, innovation, and workforce development. These proactive measures not only mitigate the impact of external economic pressures but also strengthen Durham's ability to attract new investments, create job opportunities, and support long-term prosperity. The Region's commitment to resilience will enable us to weather economic storms and emerge stronger, maintaining its status as a thriving hub for business and innovation.

I encourage you to review the findings from the 2024 Business Count to gain a deeper understanding of Durham's local business landscape and the reasons why businesses continue to open and expand here. I extend my gratitude to the Region's Business Community for your support and continued participation in this crucial initiative, and for your collective efforts in maintaining Durham as an excellent place in which to live, work, and invest.

Brian Bridgeman
Commissioner, Community Growth and Economic Development



Business Count Overview

Between May and September, the Region's Business Count team visit each visible business establishment in Durham to gather basic information about the type and nature of the business, the number of employees, and other relevant details. The 2024 Business Count Highlights Report provides a comprehensive overview of the survey results.

The data collected during the 2024 Business Count is shared with the area municipalities and will be used to update the Region's business directory. Additionally, it will serve various planning and economic development purposes, such as land use studies and growth monitoring.

The Region's annual Business Count is conducted by a group of nine summer students primarily through short face-to-face or phone interviews. On average, each survey takes less than five minutes to complete. If a face-to-face interview is not possible, businesses have the option to return the survey by mail, e-mail, or by completing it on the Region's website. Large employers such as school boards, Ontario Power Generation and municipal government offices are contacted

by phone or email. The survey coverage includes all the Region's urban areas, hamlets and rural employment areas. In rural areas, a visual inspection is conducted to locate additional businesses that may have been missed, ensuring the database is as complete as possible.

The surveyed business locations include, but are not limited to, professional offices, stores, places of worship, hotels, medical offices, industrial facilities, schools, government offices, hospitals, not for profit establishments, and commercial, industrial, and institutional areas. Since 2022, farm operations without a public frontage are surveyed remotely due to the risk of spreading avian flu.

Home-based and mobile businesses are not included in the door-to-door survey due to the challenges of visiting these types of businesses in person. Instead, a targeted social media advertising campaign and radio ads are used to encourage participation using the online form available on the Region's website.



Durham Region

Total Businesses

12,620



Total Jobs

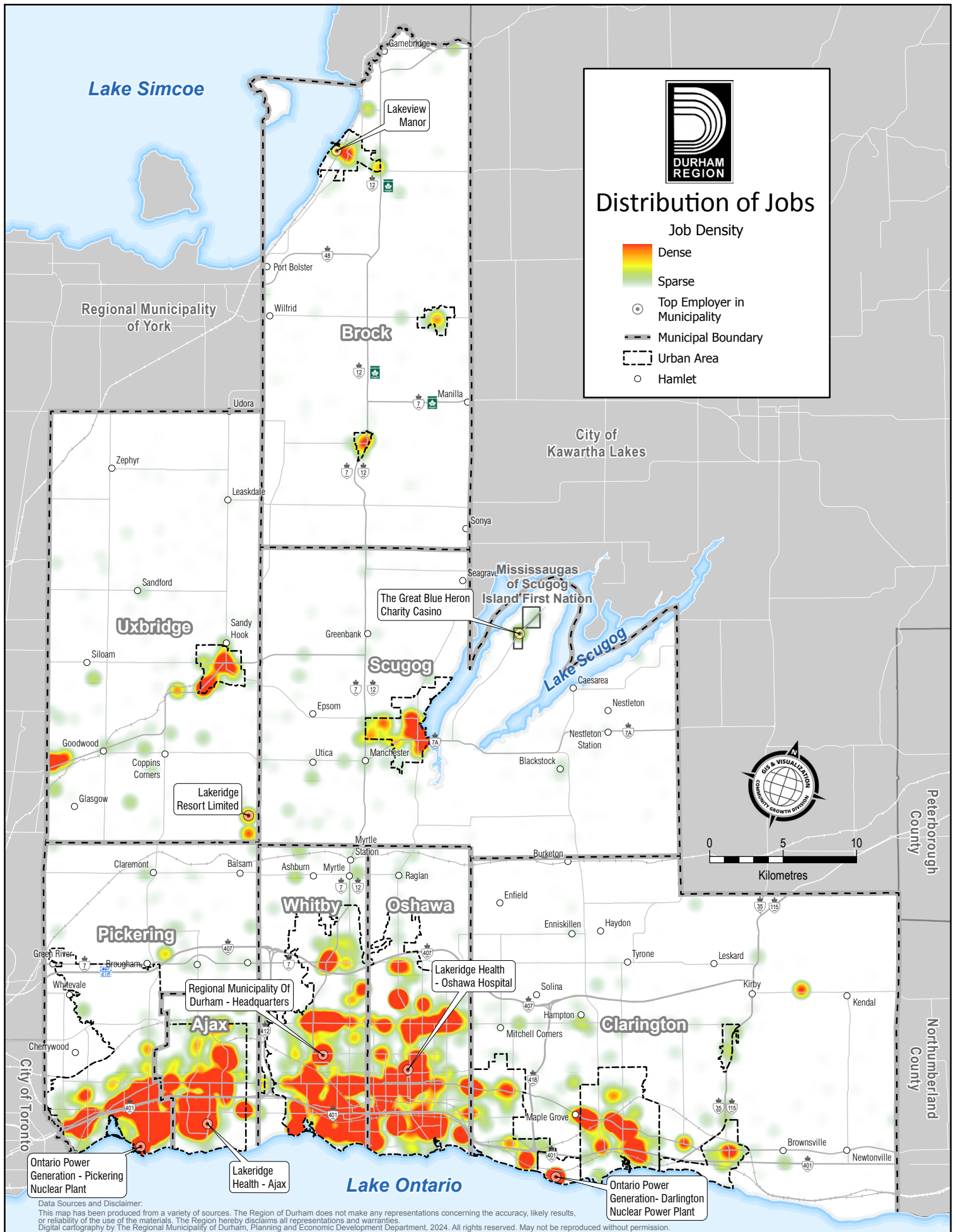
218,205



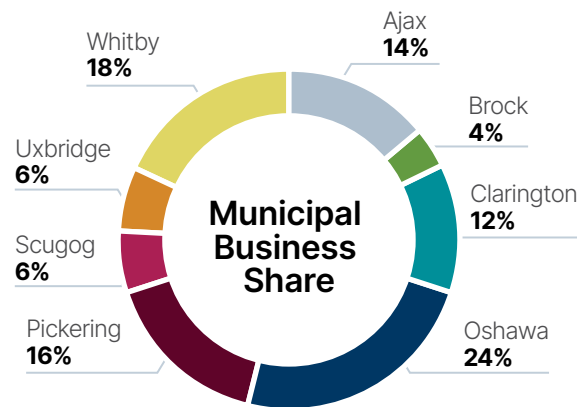
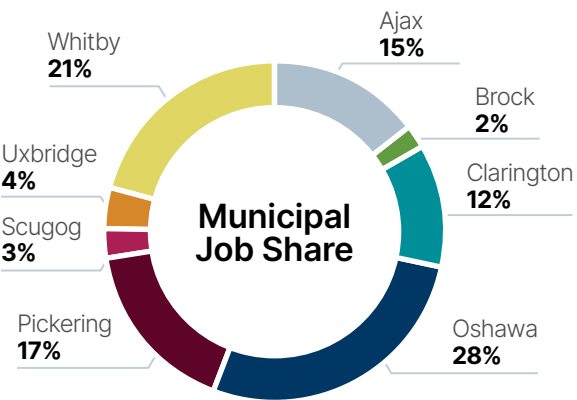
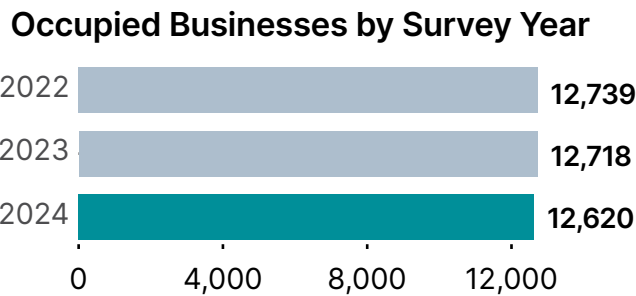
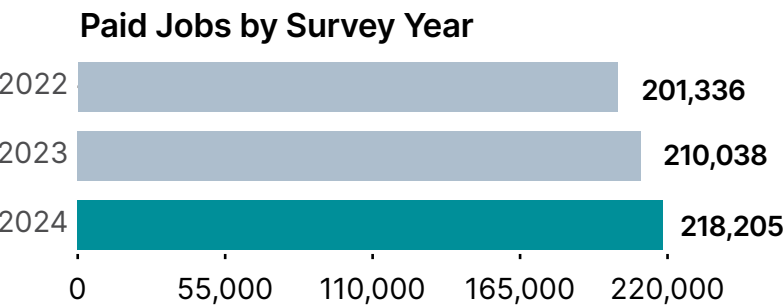
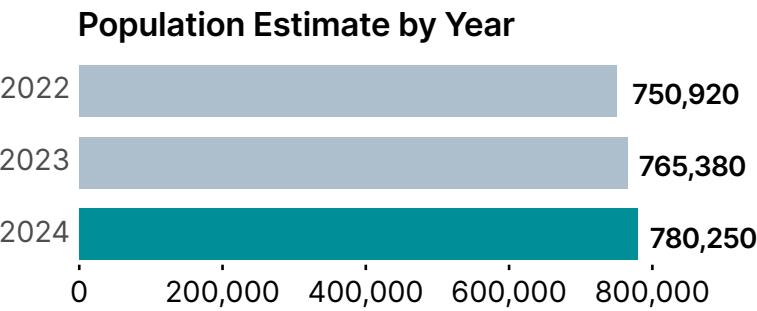
Jobs Relative to 2023

3.89%





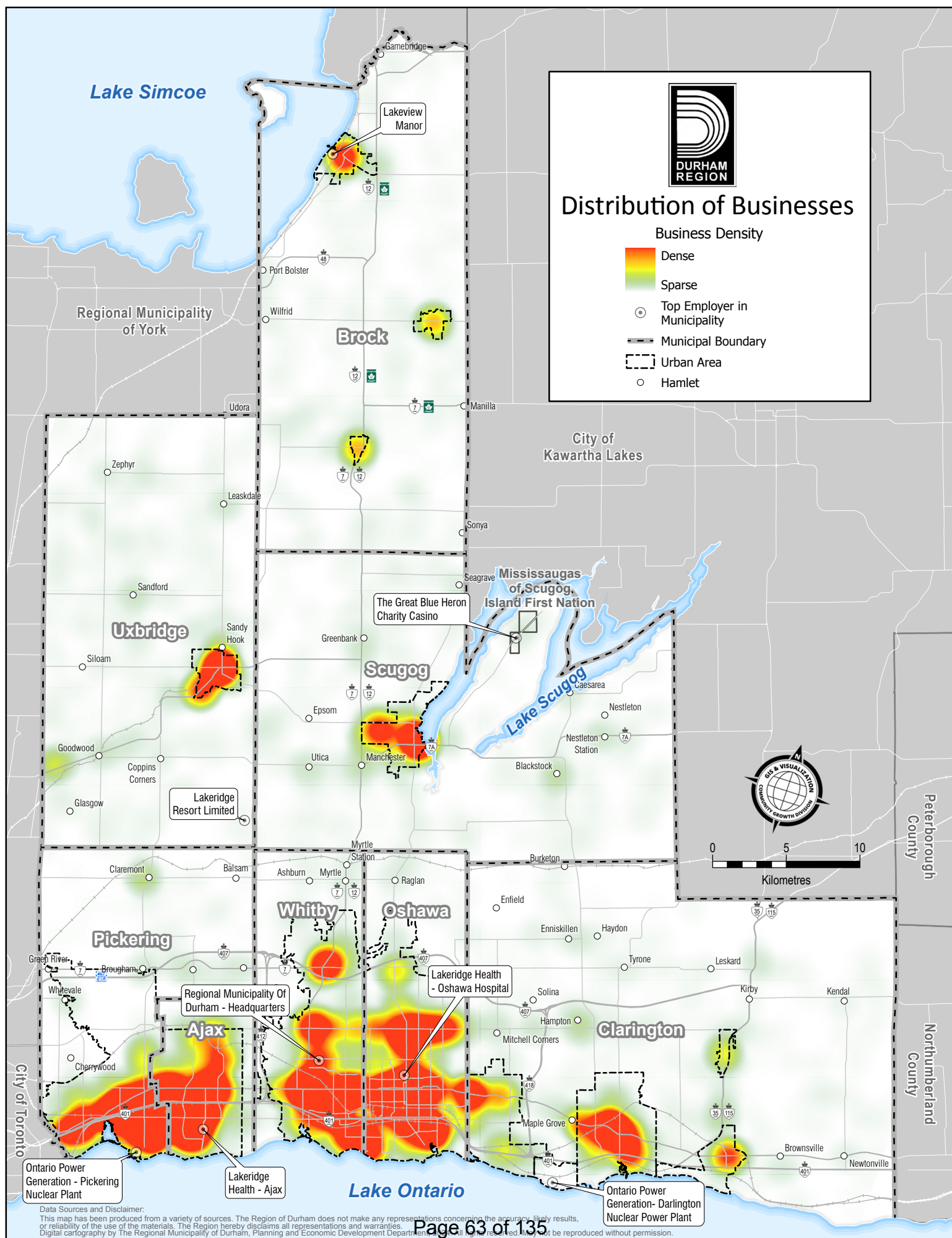
Population, jobs and business growth



Change in Paid Jobs

| Municipality | 2023 | 2024 | Difference in Paid Jobs between 2023 and 2024 | Percentage |
|---------------|---------|---------|---|------------|
| Durham Region | 210,038 | 218,205 | 8,167 | 3.89% |
| Ajax | 30,947 | 31,716 | 769 | 2.48% |
| Brock | 3,549 | 3,578 | 29 | 0.82% |
| Clarington | 23,407 | 25,494 | 2,087 | 8.92% |
| Oshawa | 56,673 | 60,304 | 3,631 | 6.41% |
| Pickering | 35,373 | 36,180 | 807 | 2.28% |
| Scugog | 7,740 | 7,188 | -552 | -7.13% |
| Uxbridge | 7,990 | 8,497 | 507 | 6.35% |
| Whitby | 44,359 | 45,248 | 889 | 2.00% |

Total Paid Jobs is a subset of Total Jobs, as some positions are volunteer or unpaid.



Top 10 Employers in Durham are:

| Company | Employees |
|---|---------------|
| Ontario Power Generation (OPG) | 9,000 - 9,499 |
| Lakeridge Health | 8,000 - 8,499 |
| Durham District School Board (DDSB) | 7,500 - 7,999 |
| Regional Municipality of Durham | 5,000 - 5,499 |
| General Motors of Canada | 3,750 - 3,999 |
| Durham Catholic District School Board (DCDSB) | 3,500 - 3,749 |
| Durham College | 2,500 - 2,749 |
| Tim Hortons | 2,250 - 2,499 |
| Amazon Inc. | 2,000 - 2,249 |
| McDonald's | 1,750 - 1,999 |



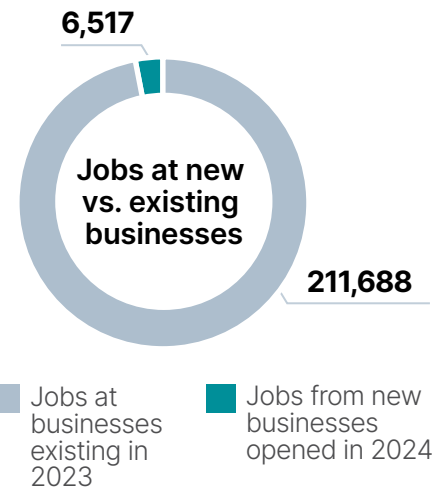
Business locations
opened in 2024

915

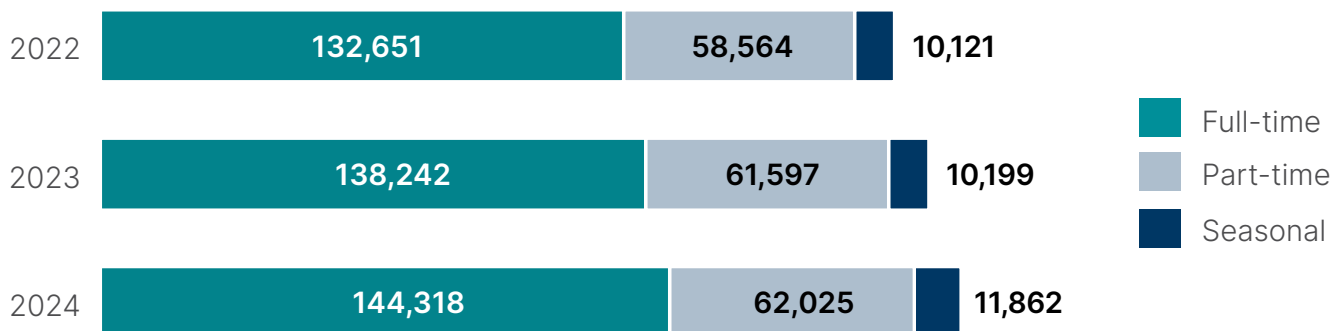


Business locations
vacant in 2024

1,798

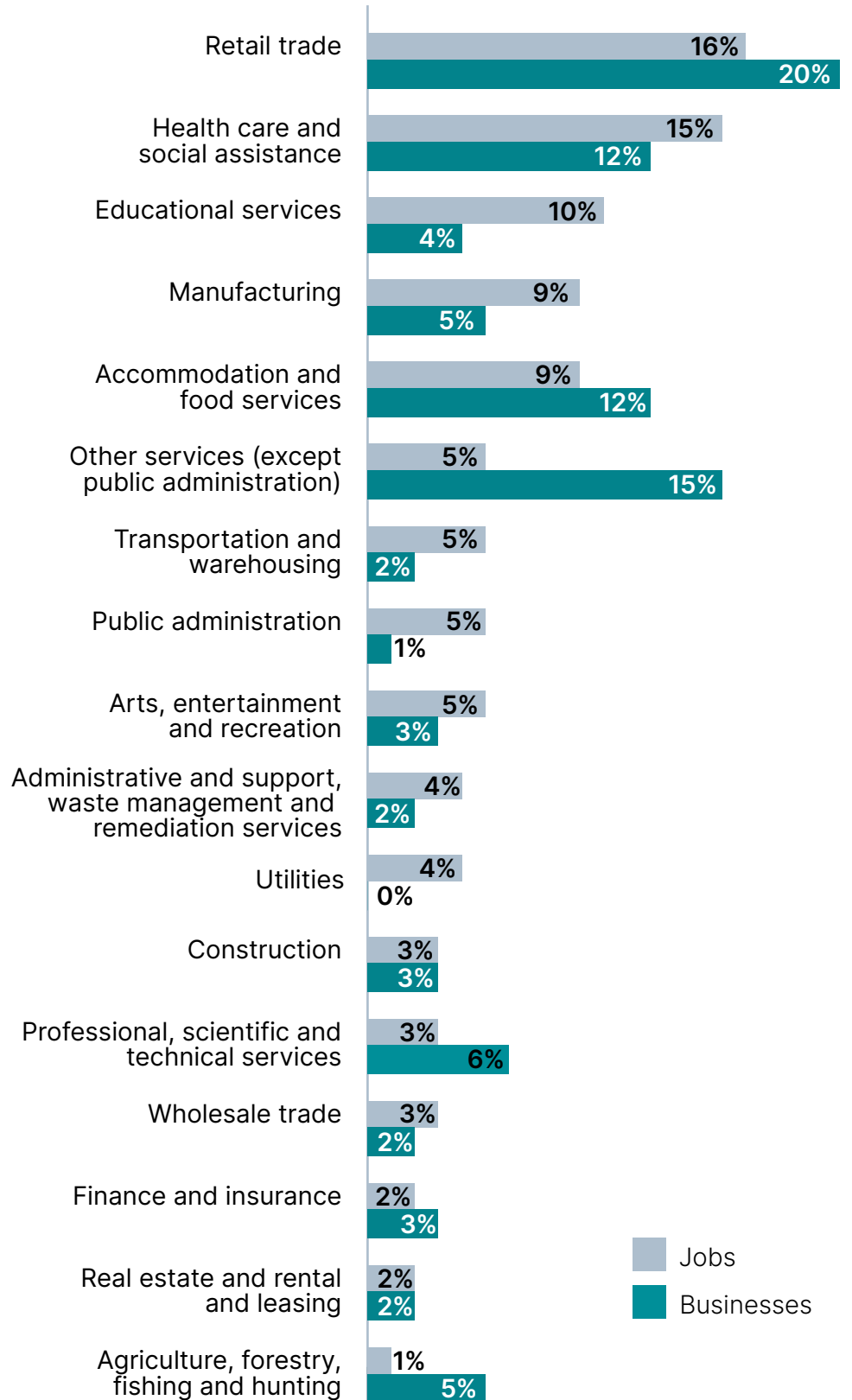


Jobs by Employment Type





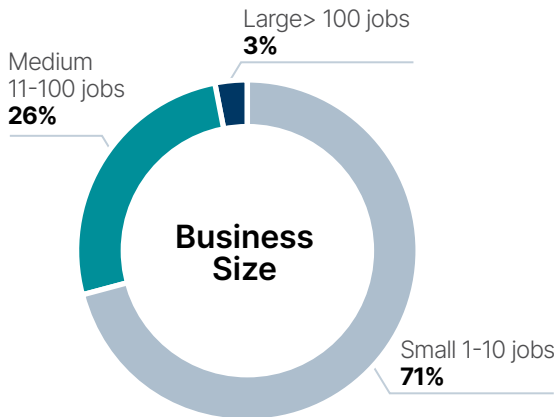
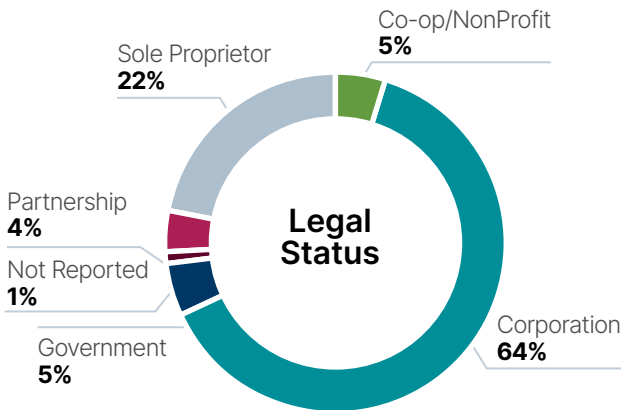
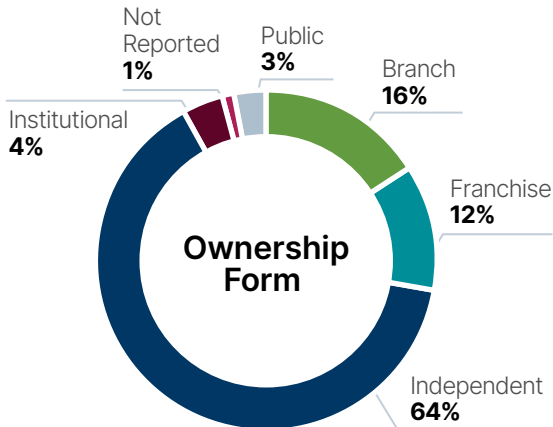
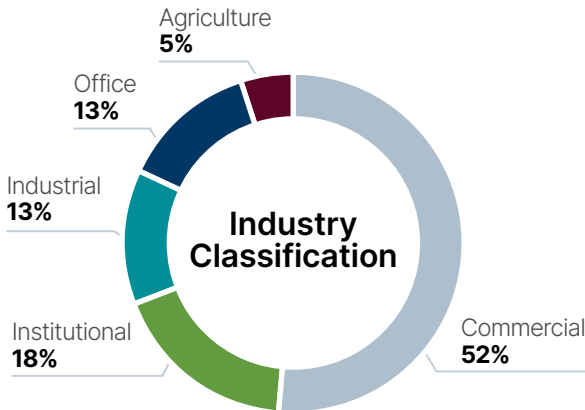
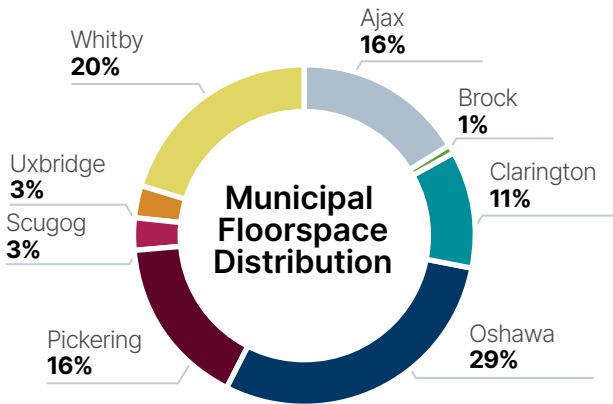
Highest Employment Sectors and Proportion of Related Businesses



*Public administration, e.g.: government, law enforcement, and other public agencies.

**Other services (except public administration), e.g.: personal services, repair, and civic organizations.

Percentage of Businesses by:



Businesses most often reported difficulty in finding skilled workers in the following occupations: labour; customer services, sales, and management; chefs/cooks; auto mechanic; automotive; medical/ health services; trades; education; hair stylist or esthetician. Businesses also often reported a lack of applicants for available positions.



849

Businesses Import

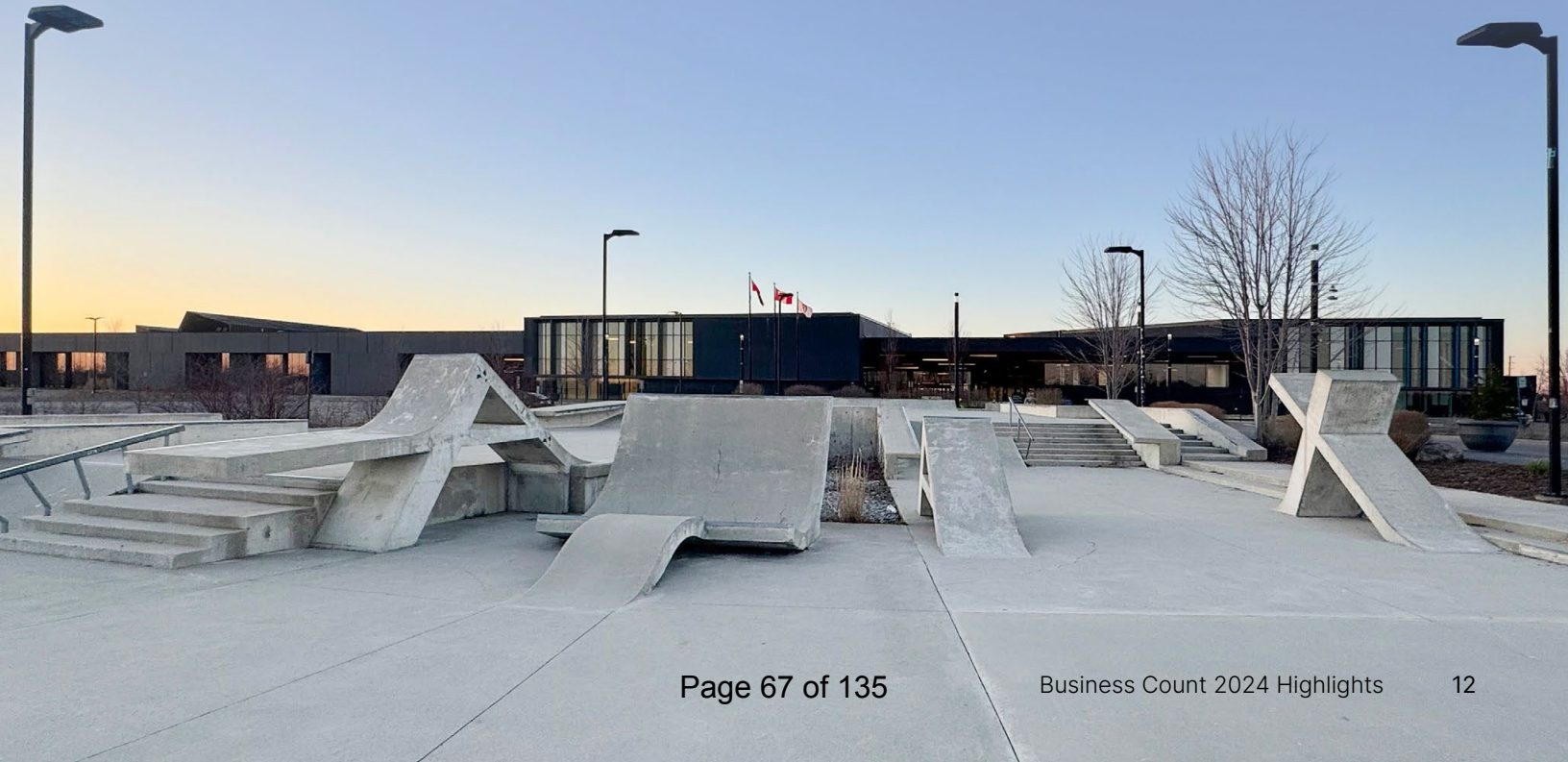


474

Businesses Export



Ajax



Total Businesses

1,753



Total Jobs

31,716



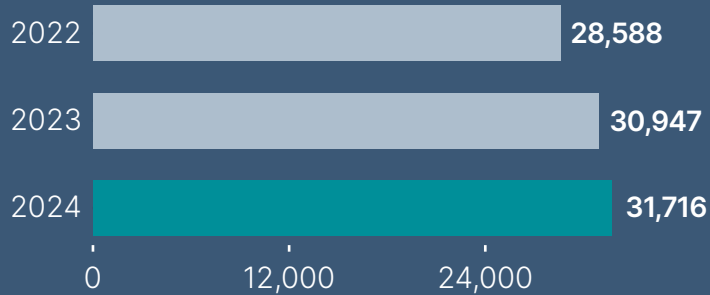
Jobs Relative to 2023

2.48%



Jobs and business growth

Paid Jobs by Survey Year



Occupied Businesses by Survey Year



140

Businesses Import



75

Businesses Export

Top 10 Employers in Ajax are:

| Company | Jobs |
|---|---------------|
| Lakeridge Health | 1,750 - 1,999 |
| Durham District School Board (DDSB) | 1,250 - 1,499 |
| Amazon Inc. | 1,250 - 1,499 |
| Durham Catholic District School Board (DCDSB) | 1,000 - 1,249 |
| Town of Ajax | 1,000 - 1,249 |
| Loblaws Companies Limited | 1,000 - 1,249 |
| SaFran Landing Systems | 500 - 749 |
| Intact Insurance Company | 500 - 749 |
| Costco Wholesale | 250 - 499 |
| Lear Canada | 250 - 499 |



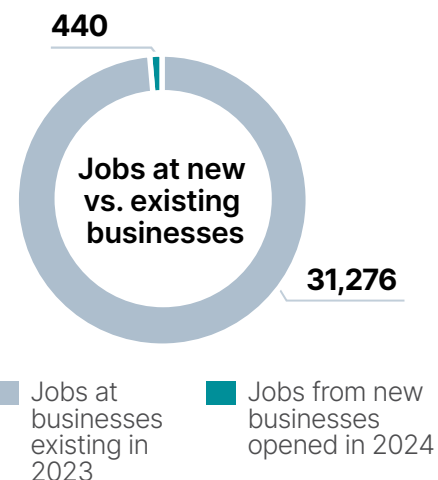
Business locations
opened in 2024

112

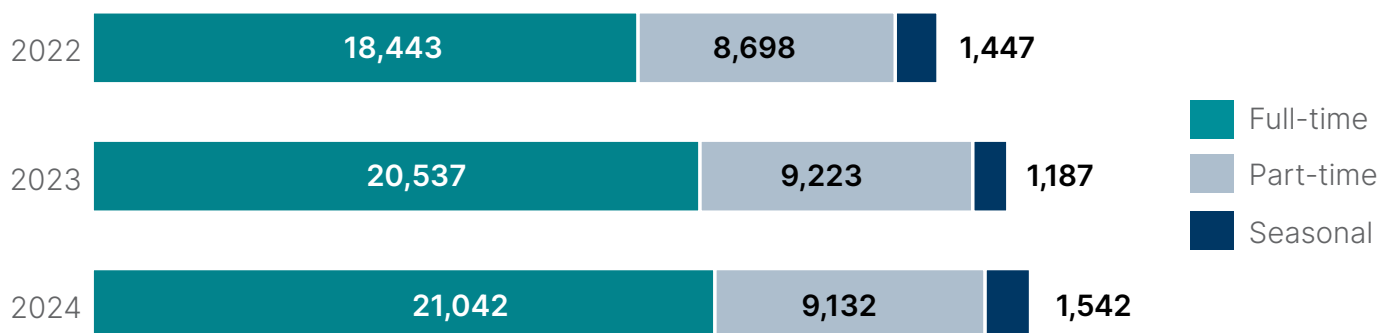


Business locations
vacant in 2024

268

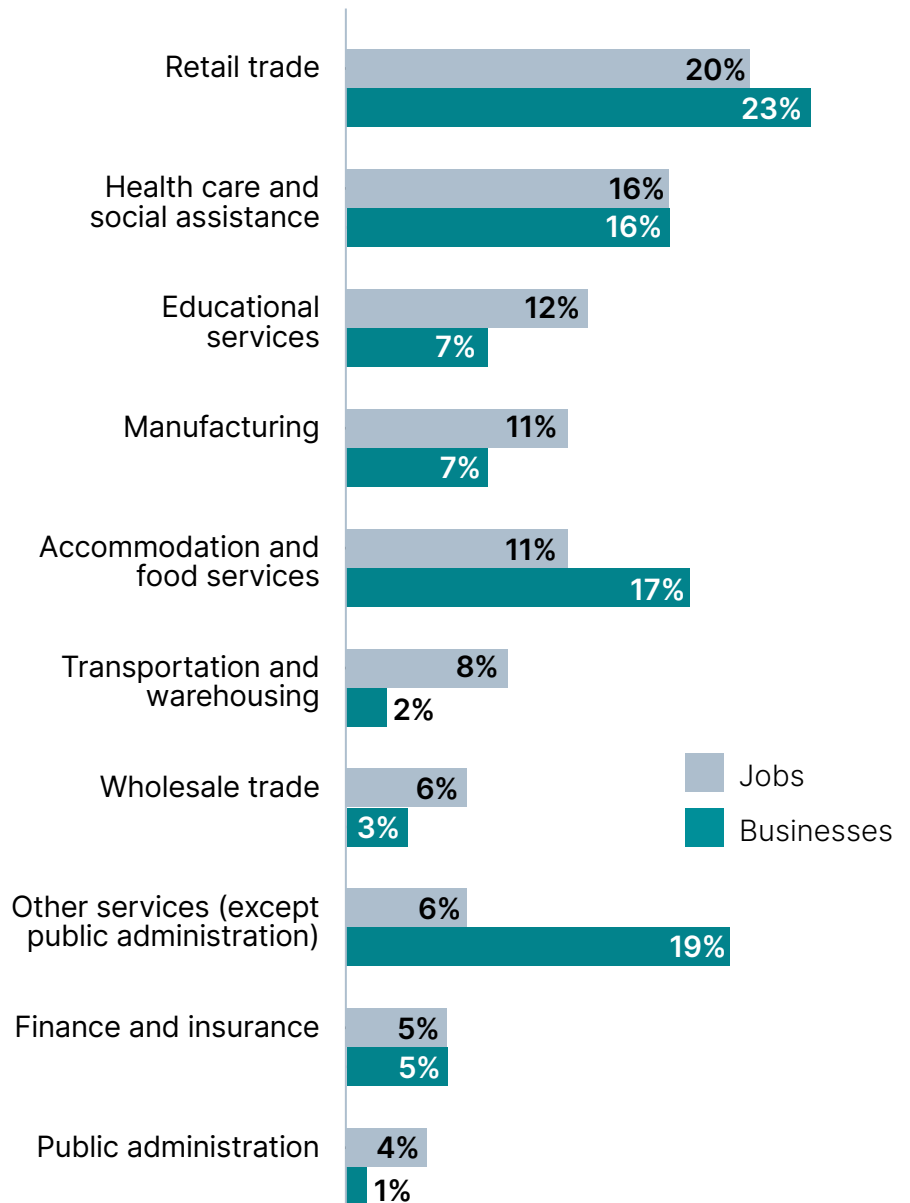


Jobs by Employment Type





Highest Employment Sectors and Proportion of Related Businesses



*Other services (except public administration), e.g.: personal services, repair, and civic organizations.



Brock



Total Businesses

485



Total Jobs

3,578



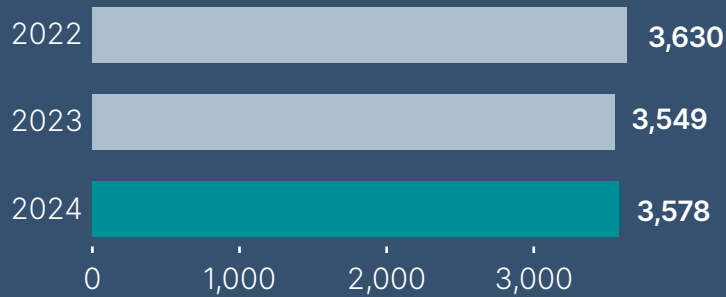
Jobs Relative to 2023

0.82%

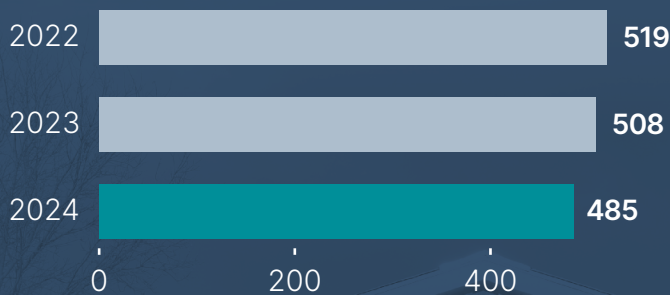


Jobs and business growth

Paid Jobs by Survey Year



Occupied Businesses by Survey Year



11
Businesses Import



13
Businesses Export

Top 10 Employers in Brock are:

| Company | Jobs |
|-------------------------------------|-----------|
| Regional Municipality of Durham | 250 - 499 |
| Stock Transportation | 100 - 249 |
| GoodYear Farm | 100 - 249 |
| Township of Brock | 100 - 249 |
| Durham District School Board (DDSB) | 100 - 249 |
| Fisher's Independent Grocer | 100 - 249 |
| Flex -N- Gate | 100 - 249 |
| Fair Havens Bible Conference | 100 - 249 |
| McDonald's | 50 - 99 |
| Bon Air Residence | 50 - 99 |



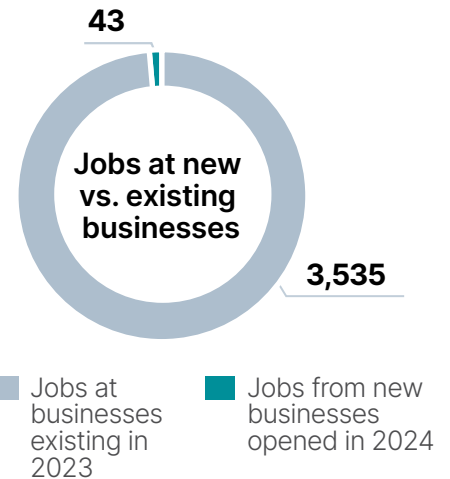
Business locations
opened in 2024

12

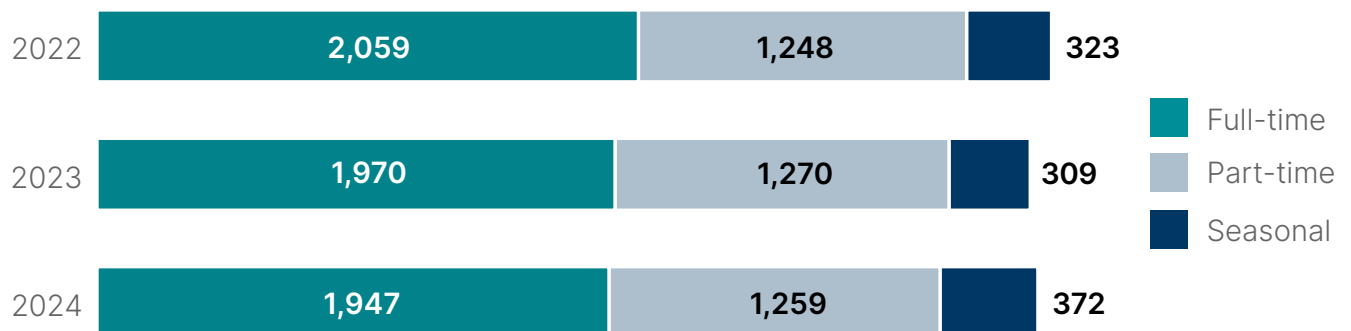


Business locations
vacant in 2024

53

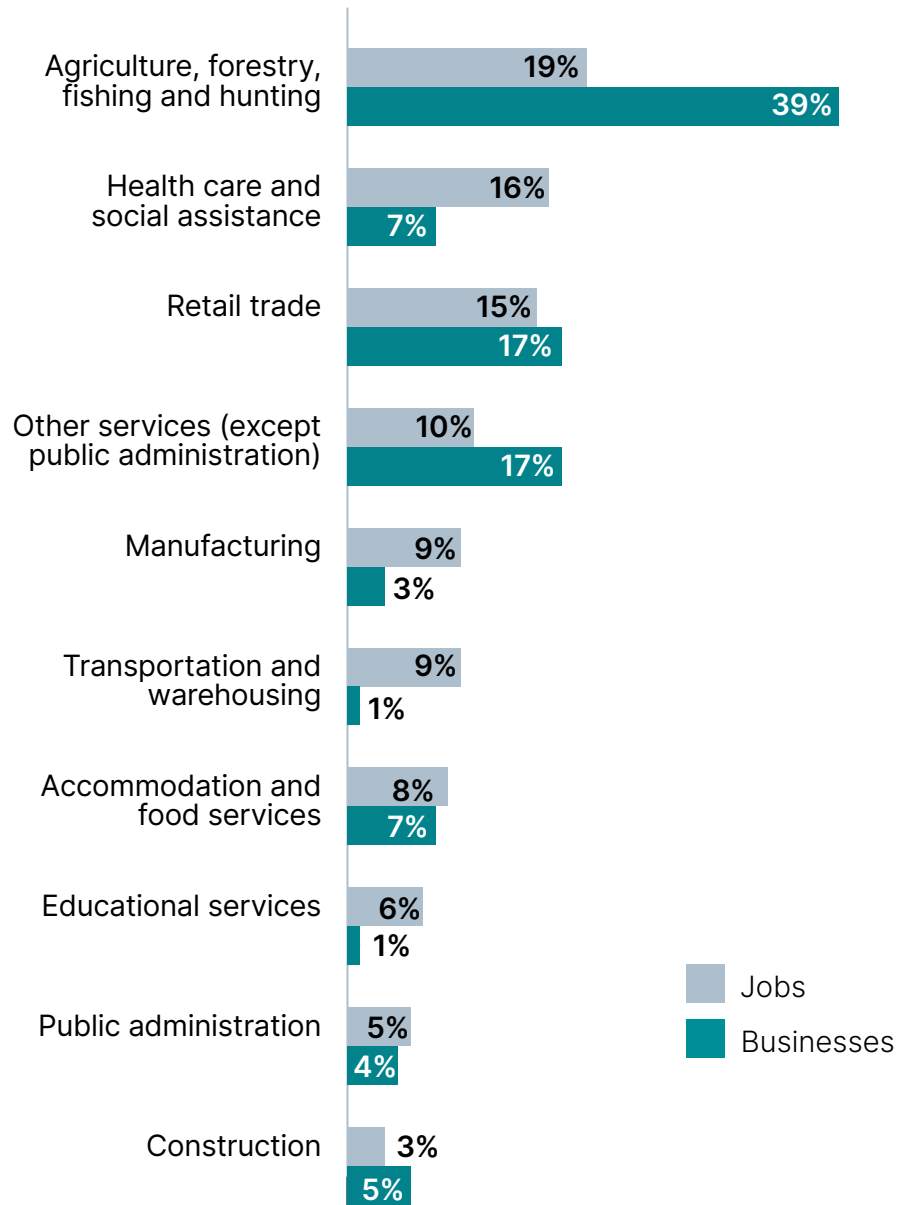


Jobs by Employment Type





Highest Employment Sectors and Proportion of Related Businesses



*Other services (except public administration), e.g.: personal services, repair, and civic organizations.

**Public administration, e.g.: government, law enforcement, and other public agencies.



Clarington



Total Businesses

1,548



Total Jobs

25,494



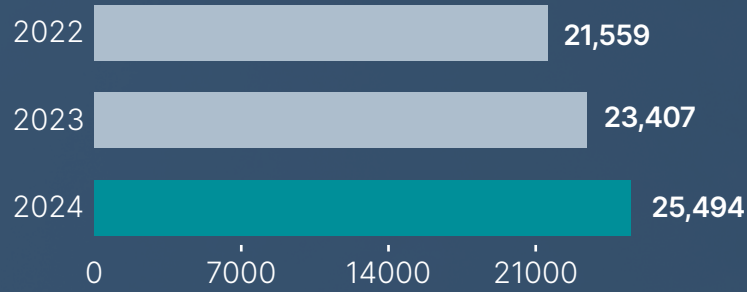
Jobs Relative to 2023

8.92%



Jobs and business growth

Paid Jobs by Survey Year



Occupied Businesses by Survey Year



88

Businesses Import



58

Businesses Export

welcome

Top 10 Employers in Clarington are:

| Company | Jobs |
|---|--------------|
| Ontario Power Generation (OPG) | 4,000 - 4249 |
| Municipality of Clarington | 1,500 - 1749 |
| Kawartha Pine Ridge District School Board (KPRDSB) | 1,000 - 1249 |
| Black&McDonald - Nuclear Services | 500 - 749 |
| Lakeridge Health | 500 - 749 |
| Peterborough Victoria Northumberland and Clarington Catholic District School Board (PVNCCDSB) | 500 - 749 |
| Algoma Orchards | 250 - 499 |
| Brimacombe | 250 - 499 |
| Wal-Mart | 250 - 499 |
| Tim Hortons | 250 - 499 |



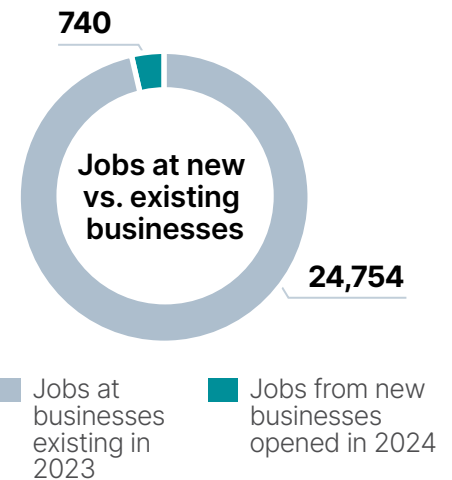
Business locations
opened in 2023

103

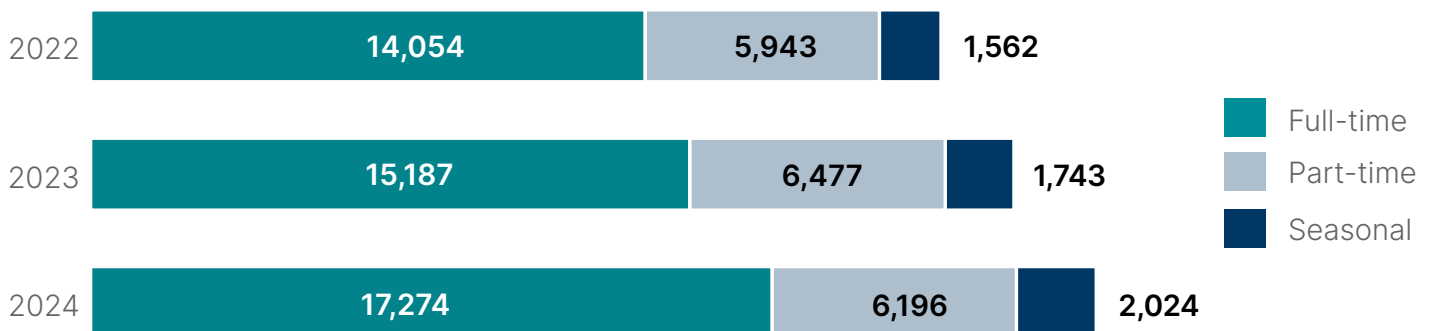


Business locations
vacant in 2023

110

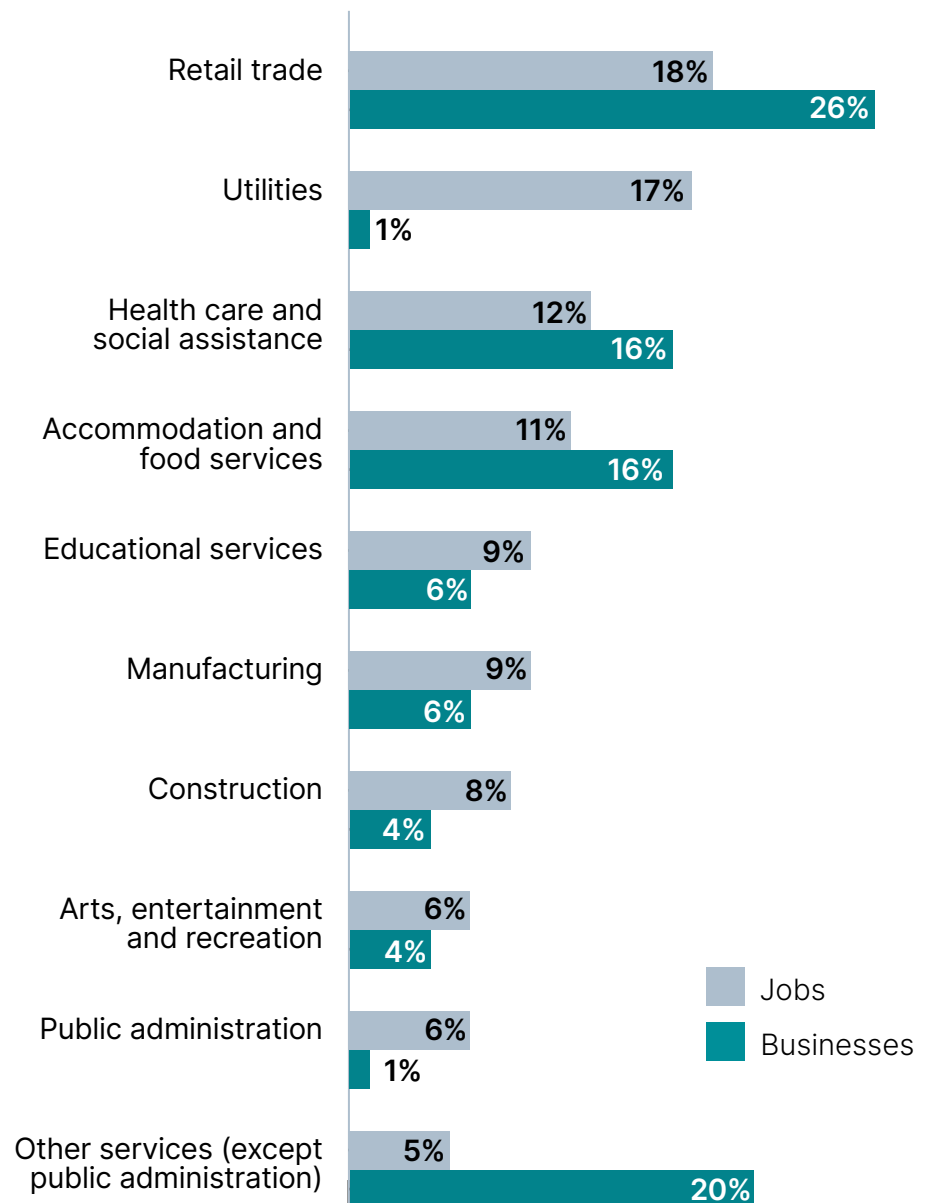


Jobs by Employment Type





Highest Employment Sectors and Proportion of Related Businesses



*Public administration, e.g.: government, law enforcement, and other public agencies.

**Other services (except public administration), e.g.: personal services, repair, and civic organizations.



Oshawa



Total Businesses

3,077



Total Jobs

60,304



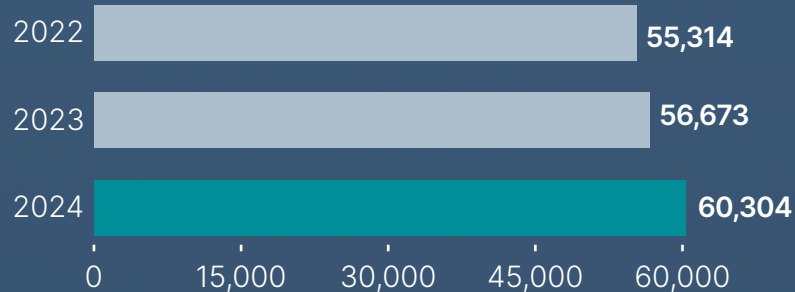
Jobs Relative to 2023

6.41%

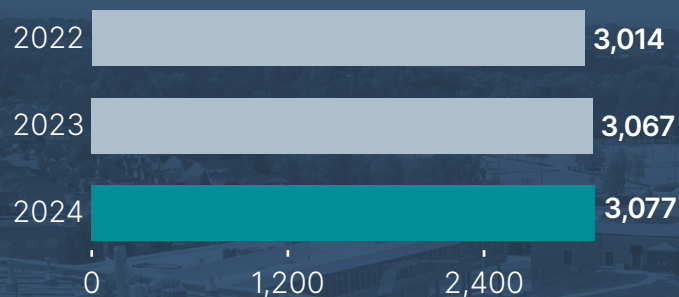


Jobs and business growth

Paid Jobs by Survey Year



Occupied Businesses by Survey Year



186

Businesses Import



80

Businesses Export

Top 10 Employers in Oshawa are:

| Company | Jobs |
|---|---------------|
| Lakeridge Health | 4,000 - 4,249 |
| General Motors of Canada | 3,750 - 3,999 |
| Durham College | 2,250 - 2,499 |
| Durham District School Board (DDSB) | 1,750 - 1,999 |
| Ontario Tech University | 1,500 - 1,749 |
| City of Oshawa | 1,500 - 1,749 |
| Regional Municipality of Durham | 1,250 - 1,499 |
| Concentrix | 1,000 - 1,249 |
| Durham Catholic District School Board (DCDSB) | 1,000 - 1,249 |
| Ministry of Finance | 1,000 - 1,249 |



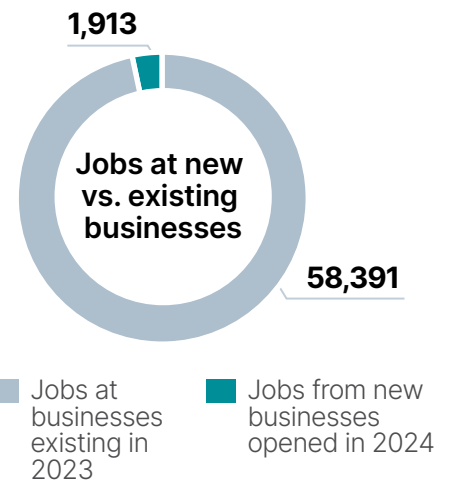
Business locations
opened in 2024

271

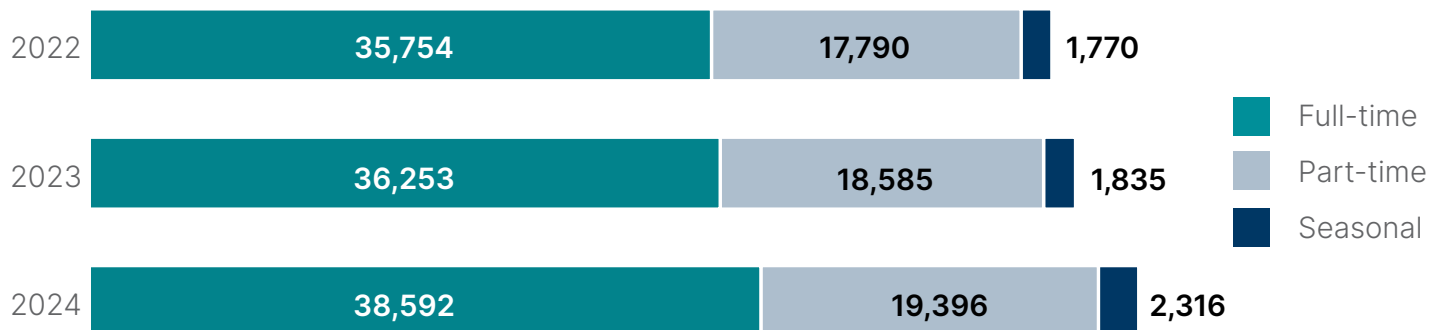


Business locations
vacant in 2024

567

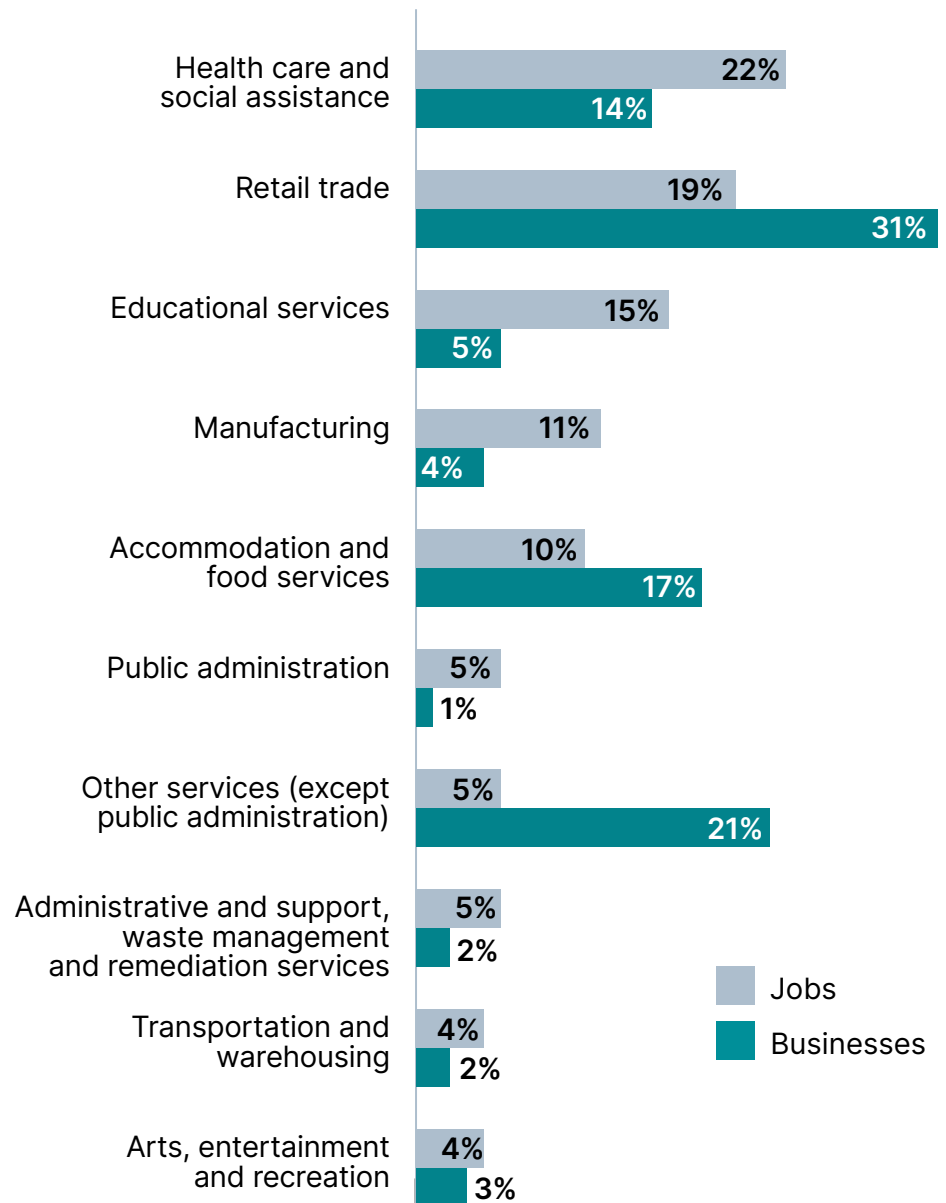


Jobs by Employment Type





Highest Employment Sectors and Proportion of Related Businesses



*Other services (except public administration), e.g.: personal services, repair, and civic organizations.

**Public administration, e.g.: government, law enforcement, and other public agencies.



Pickering



Total Businesses

1,962



Total Jobs

36,180



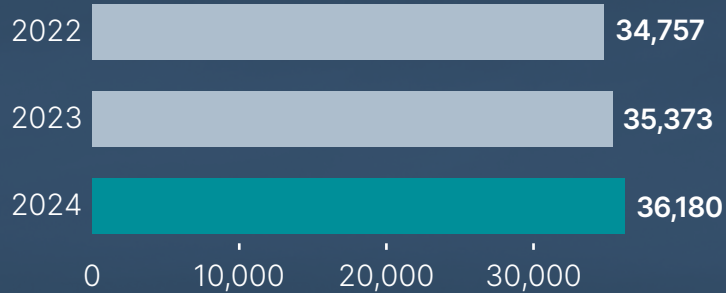
Jobs Relative to 2023

2.28%

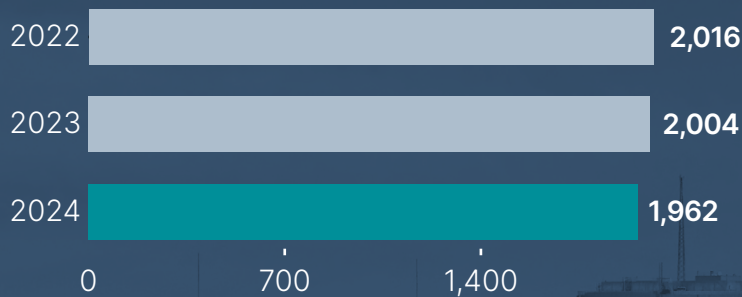


Jobs and business growth

Paid Jobs by Survey Year



Occupied Businesses by Survey Year



203

Businesses Import



120

Businesses Export

Top 10 Employers in Pickering are:

| Company | Jobs |
|--|---------------|
| Ontario Power Generation (OPG) | 4,500 - 4,749 |
| City of Pickering | 1,000 - 1,249 |
| Durham District School Board (DDSB) | 750 - 999 |
| Pickering Casino Resort | 500 - 749 |
| Aspect Retail Logistics | 500 - 749 |
| MPAC (Municipal Property Assessment Corporation) | 500 - 749 |
| Durham Catholic District School Board (DCDSB) | 250 - 499 |
| AutoLux Ltd. Rapid Transit | 250 - 499 |
| Tetra Tech | 250 - 499 |
| Tribute Communities | 250 - 499 |



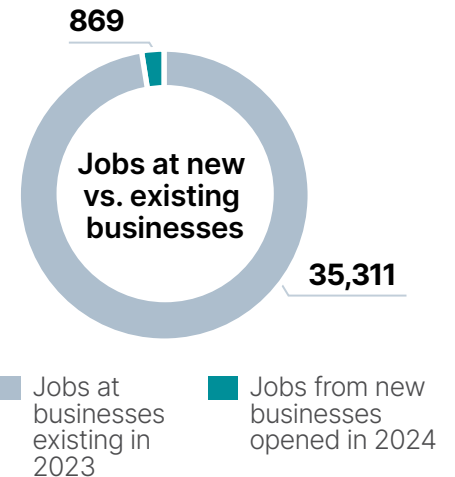
Business locations
opened in 2023

144

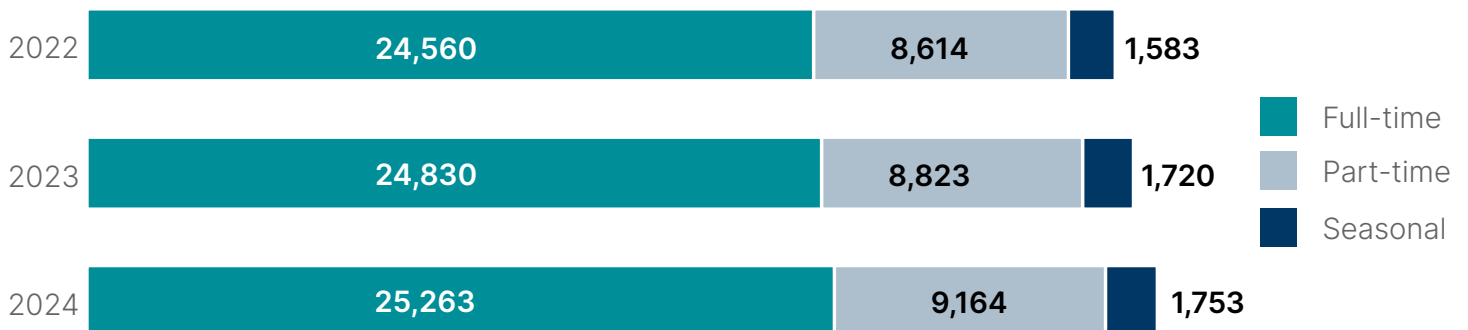


Business locations
vacant in 2023

358

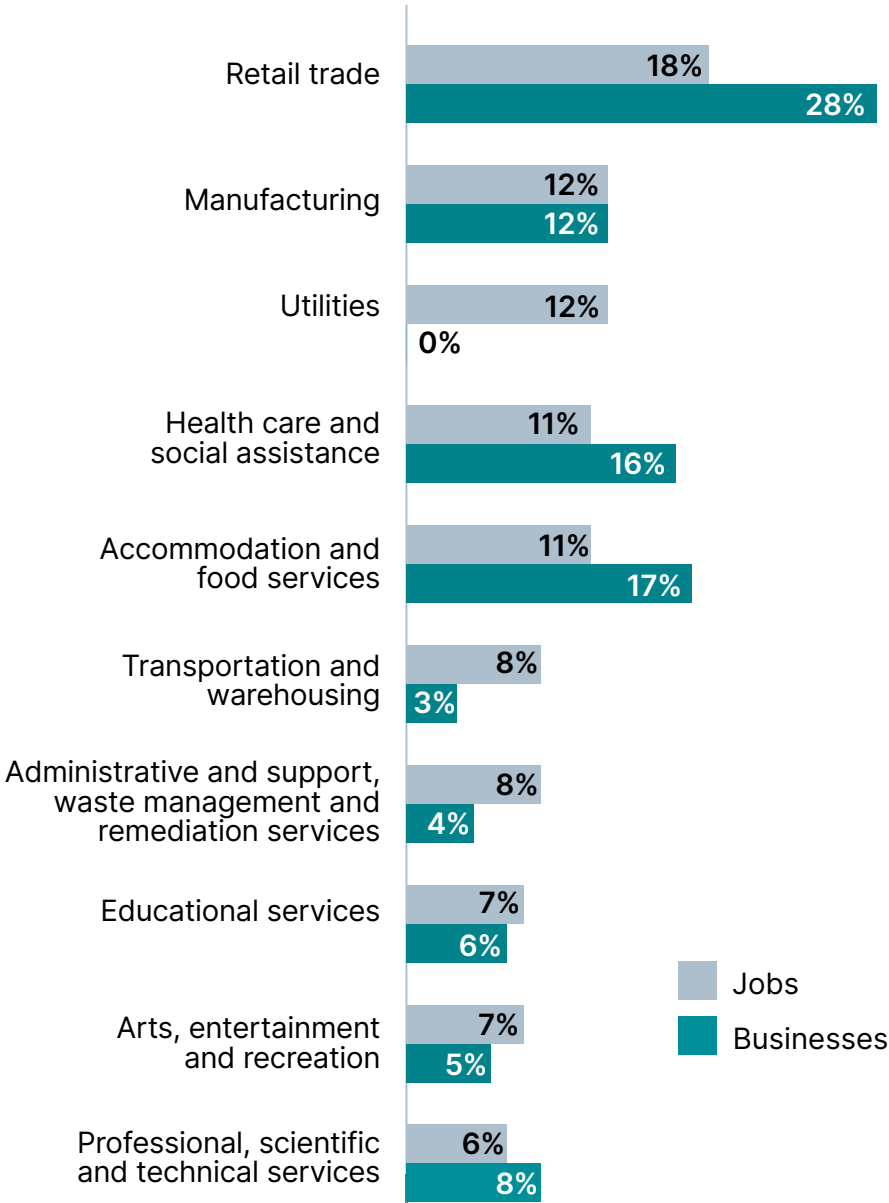


Jobs by Employment Type



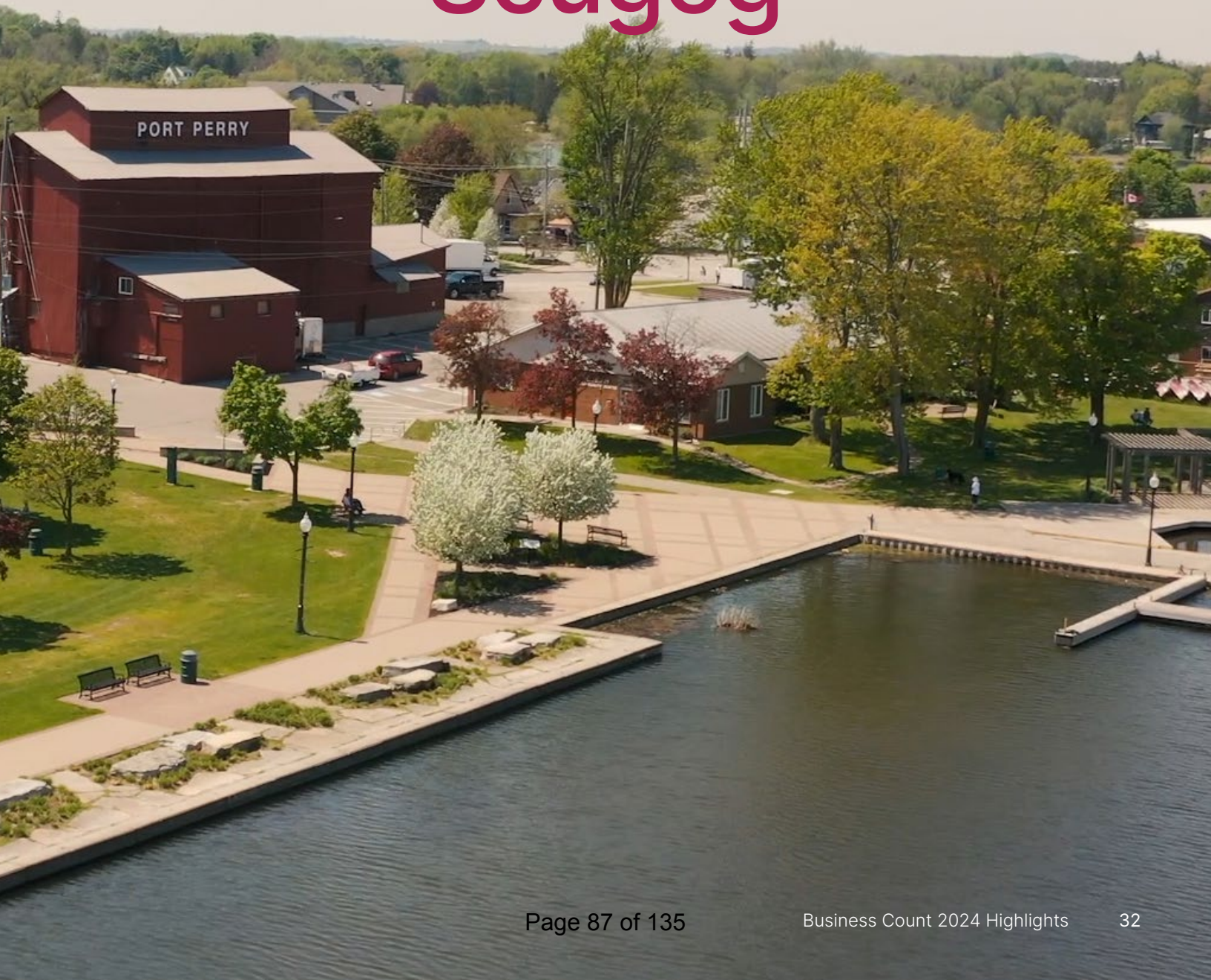


Highest Employment Sectors and Proportion of Related Businesses





Scugog



Total Businesses

763



Total Jobs

7,188



Jobs Relative to 2023

-7.13%

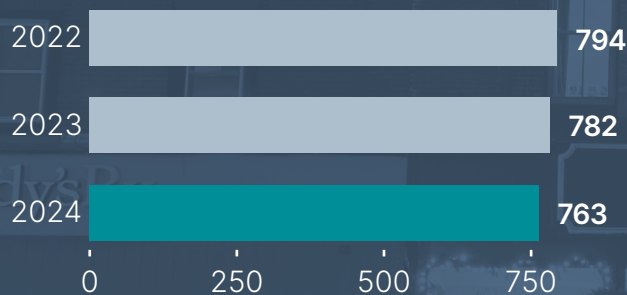


Jobs and business growth

Paid Jobs by Survey Year



Occupied Businesses by Survey Year



37

Businesses Import



31

Businesses Export

Top 10 Employers in Scugog are:

| Company | Jobs |
|-------------------------------------|-----------|
| Durham District School Board (DDSB) | 250 - 499 |
| The Great Blue Heron Charity Casino | 100 - 249 |
| Community Living North Durham | 100 - 249 |
| Independent Grocers | 100 - 249 |
| Regional Municipality of Durham | 100 - 249 |
| Port Perry Place Care Home | 100 - 249 |
| Greenwood Mushroom Farm | 100 - 249 |
| Adamson Systems Engineering | 100 - 249 |
| McDonald's | 100 - 249 |
| Township of Scugog | 100 - 249 |



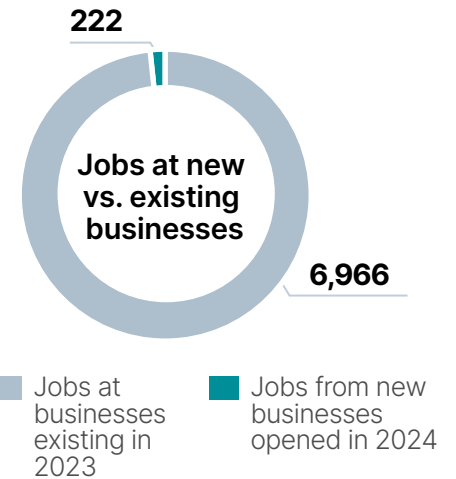
Business locations
opened in 2023

40

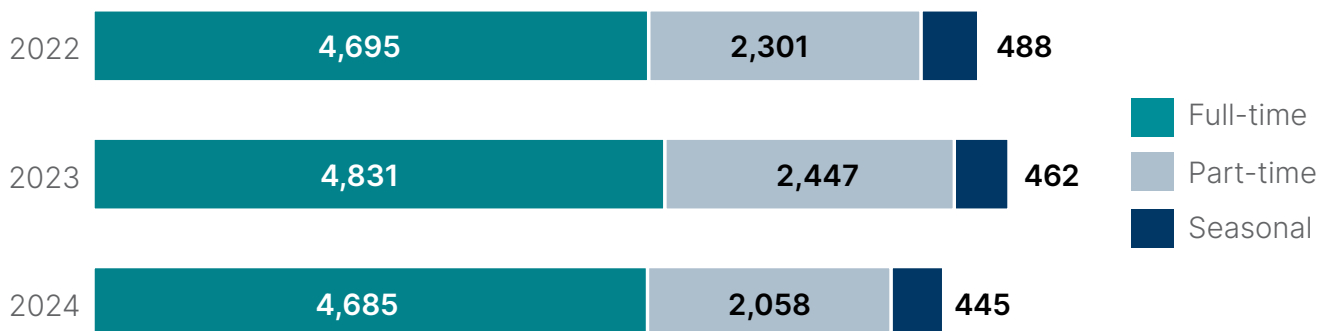


Business locations
vacant in 2023

105

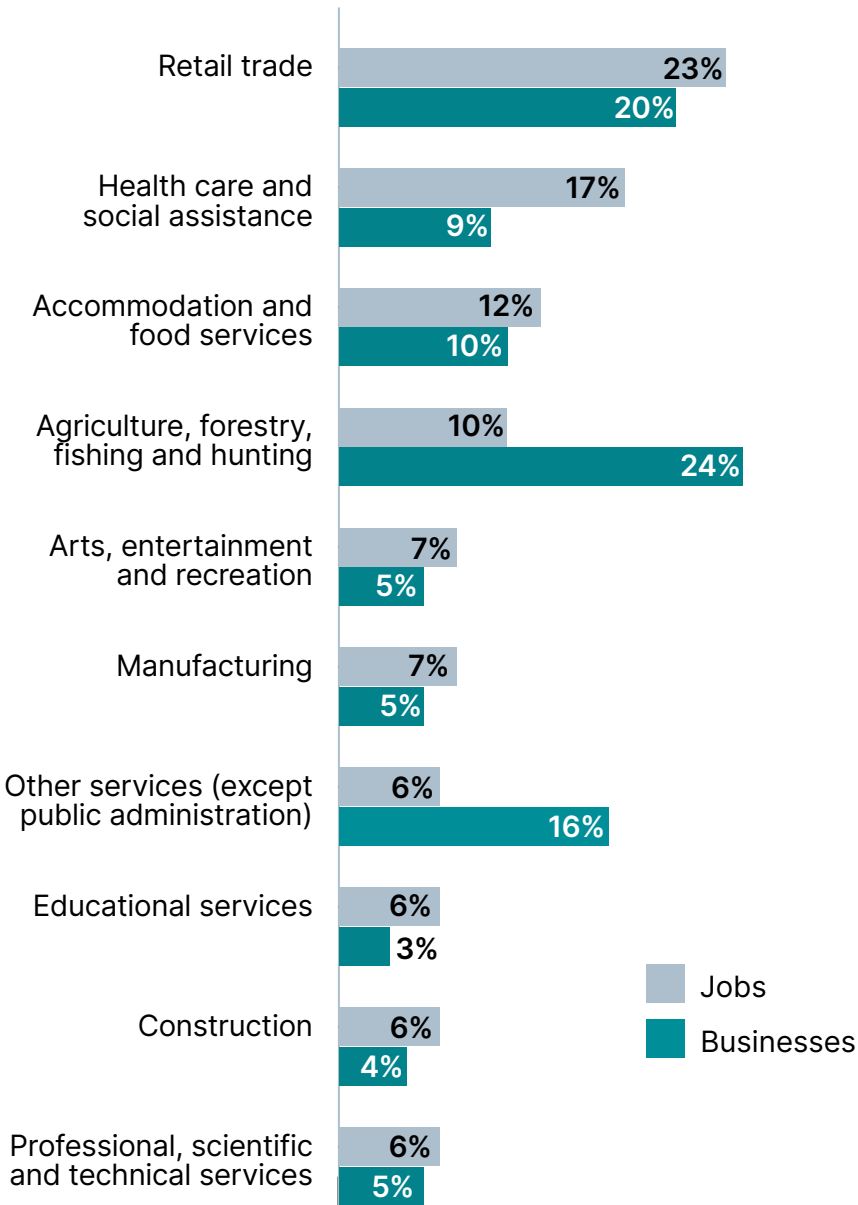


Jobs by Employment Type





Highest Employment Sectors and Proportion of Related Businesses



*Other services (except public administration), e.g.: personal services, repair, and civic organizations.



Uxbridge



Total Businesses

707



Total Jobs

8,497



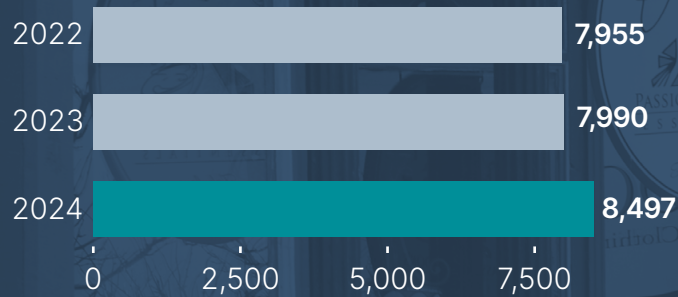
Jobs Relative to 2023

6.35%

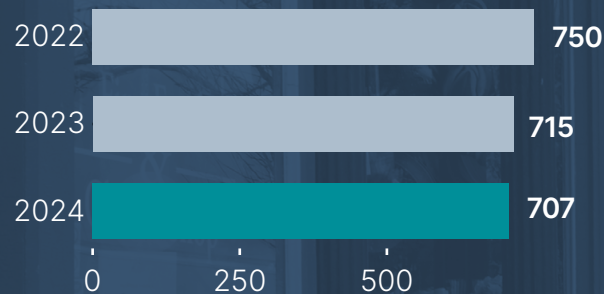


Jobs and business growth

Paid Jobs by Survey Year



Occupied Businesses by Survey Year



43

Businesses Import



29

Businesses Export

Top 10 Employers in Uxbridge are:

| Company | Jobs |
|-------------------------------------|-----------|
| Lakeridge Resort Limited | 250 - 499 |
| Dagmar Ski Resort | 250 - 499 |
| Stanmore Equipment Ltd. | 250 - 499 |
| Durham District School Board (DDSB) | 250 - 499 |
| Heritage Restoration Inc | 250 - 499 |
| Township of Uxbridge | 100 - 249 |
| Loblaw Companies Ltd | 100 - 249 |
| Castool Tooling Systems | 100 - 249 |
| Mill Run Golf Club | 100 - 249 |
| Pine Valley Packaging Limited | 100 - 249 |



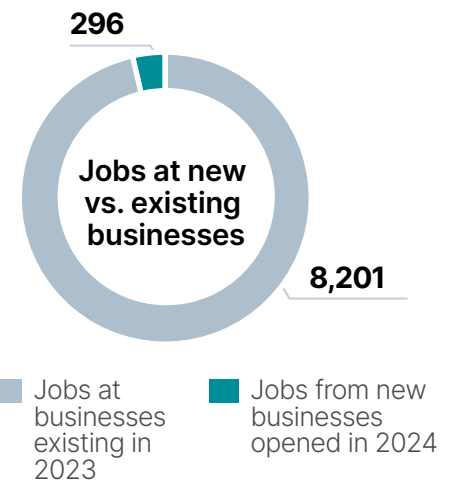
Business locations
opened in 2023

44

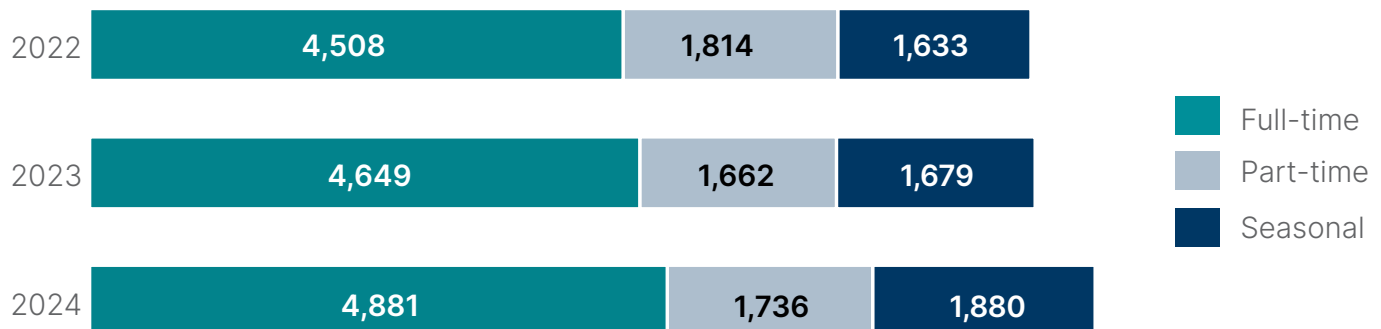


Business locations
vacant in 2023

71

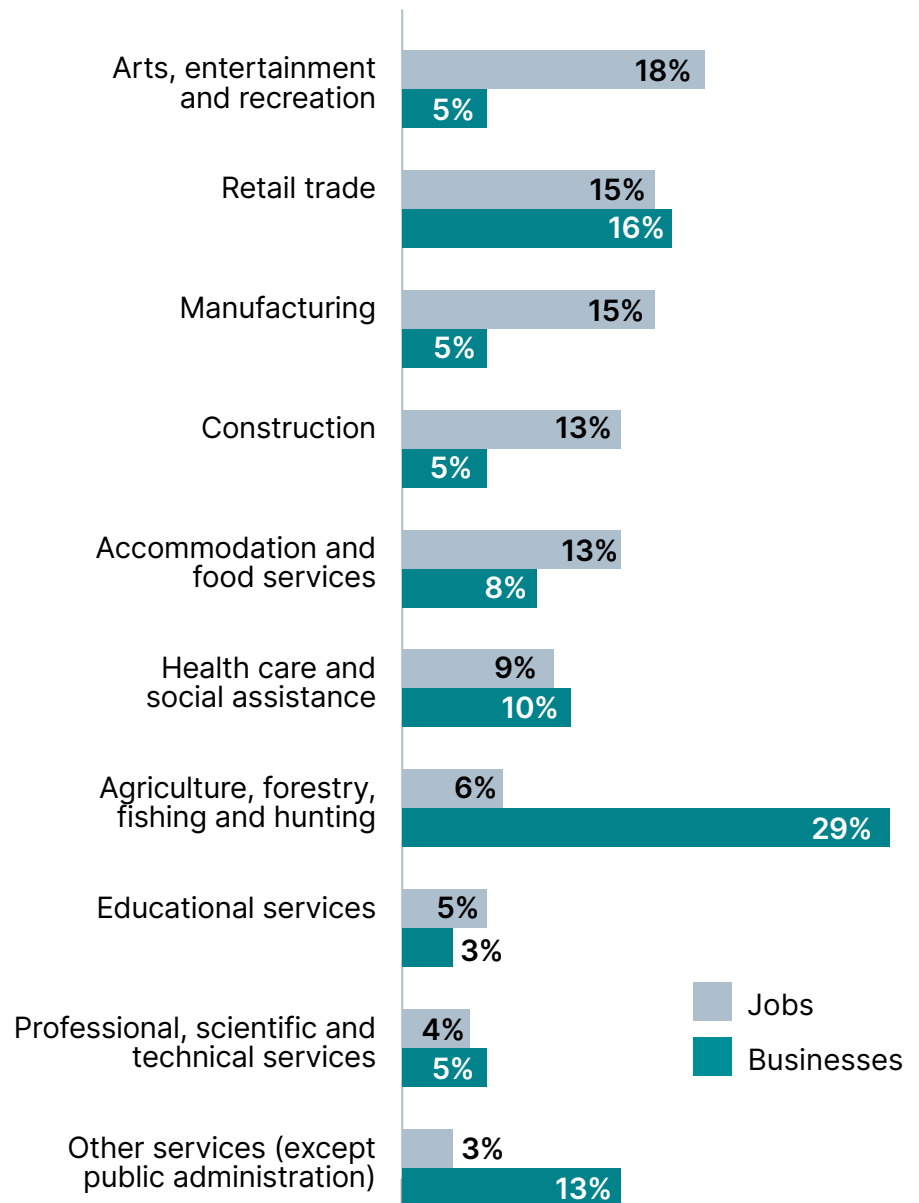


Jobs by Employment Type





Highest Employment Sectors and Proportion of Related Businesses



*Other services (except public administration), e.g.: personal services, repair, and civic organizations.



Whitby



Total Businesses

2,325



Total Jobs

45,248



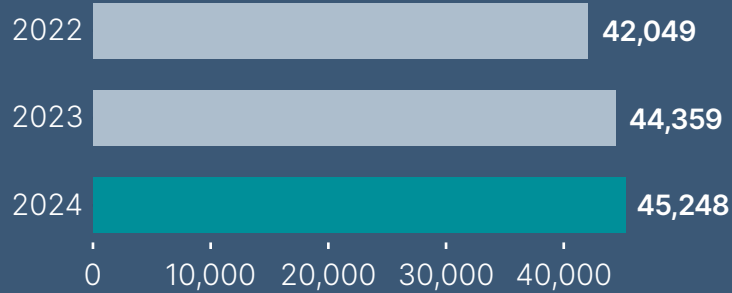
Jobs Relative to 2023

2.00%

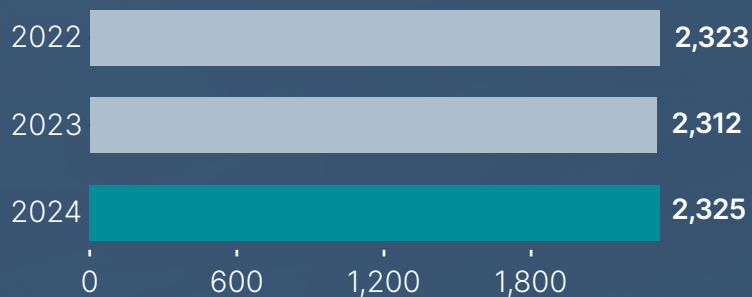


Jobs and business growth

Paid Jobs by Survey Year



Occupied Businesses by Survey Year



141

Businesses Import



68

Businesses Export

Top 10 Employers in Whitby are:

| Company | Jobs |
|---|---------------|
| Regional Municipality of Durham | 2,500 - 2,749 |
| Durham District School Board (DDSB) | 2,250 - 2,499 |
| Lakeridge Health | 1,750 - 1,999 |
| Town of Whitby | 750 - 999 |
| ThermoFisher Scientific (Patheon) | 750 - 999 |
| Durham Catholic District School Board (DCDSB) | 750 - 999 |
| Amazon Inc. | 500 - 749 |
| Durham Regional Police | 500 - 749 |
| Gerdau | 500 - 749 |
| Sobeys Whitby Service Centre | 500 - 749 |



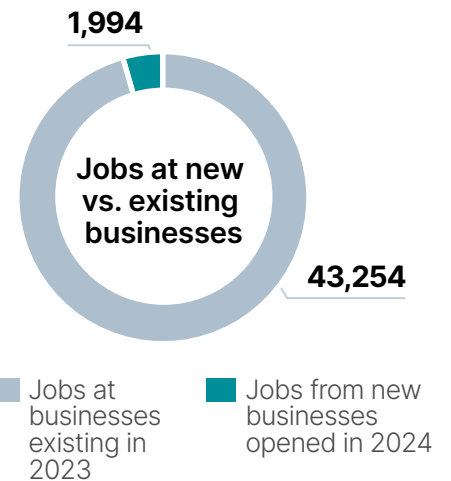
Business locations
opened in 2023

189

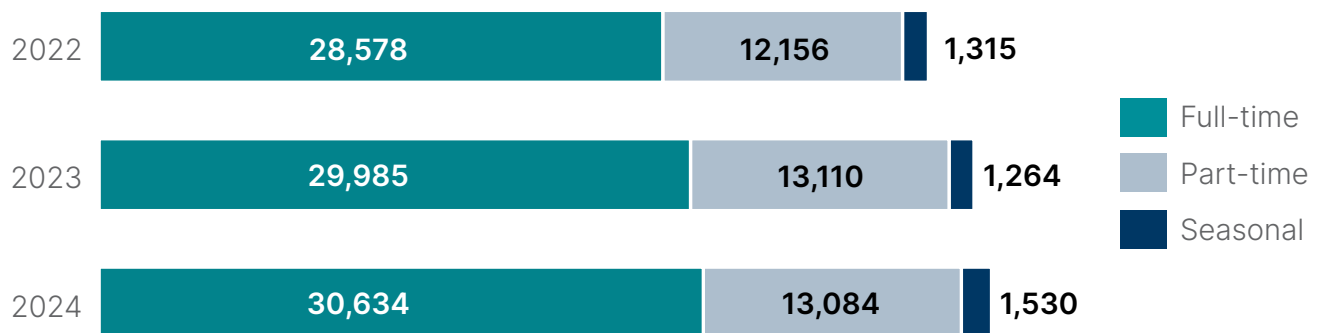


Business locations
vacant in 2023

266

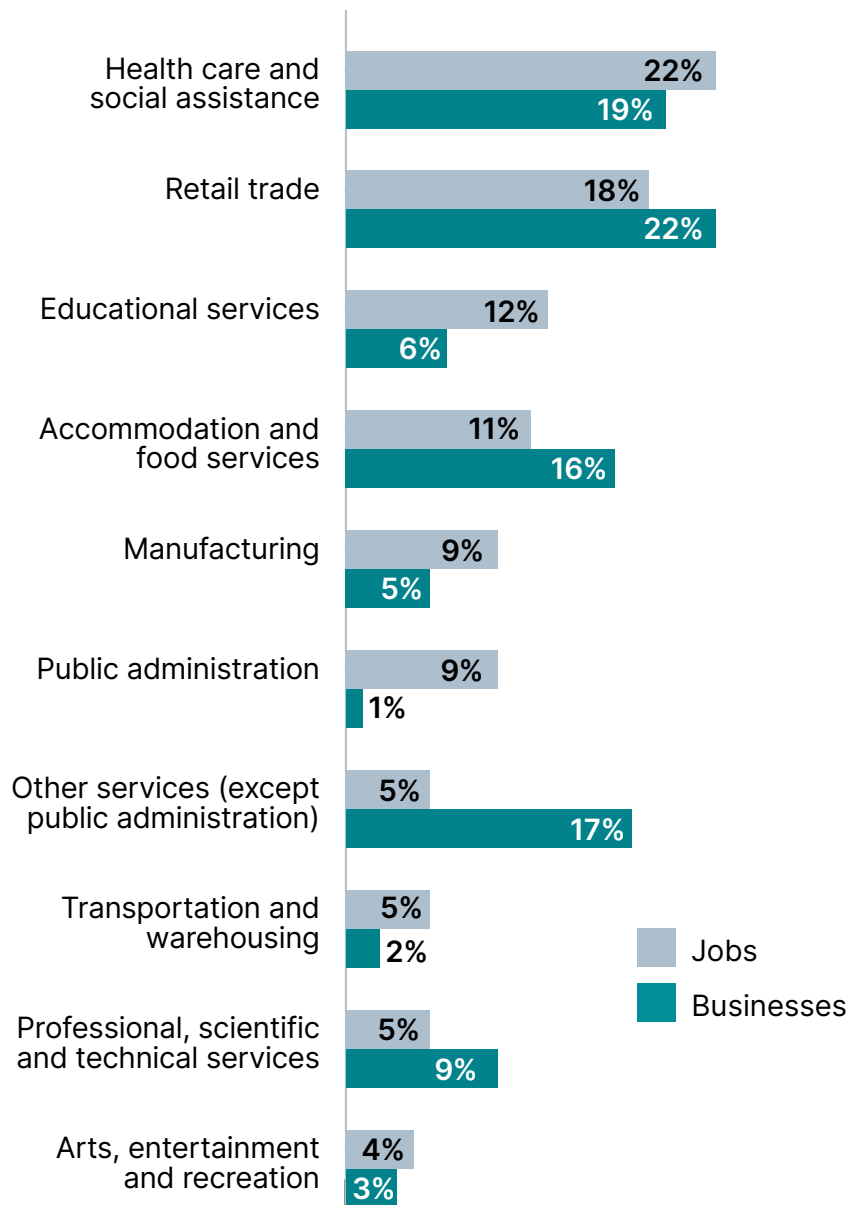


Jobs by Employment Type





Highest Employment Sectors and Proportion of Related Businesses



*Public administration, e.g.: government, law enforcement, and other public agencies.

**Other services (except public administration), e.g.: personal services, repair, and civic organizations.



The Regional Municipality of Durham
Planning and Economic Development Department, Planning Division
605 Rossland Rd. E., 4th Floor
PO Box 623
Whitby, ON L1N 6A3

If this information is required in an accessible format, please contact us.
Within Durham: 311 • Toll-Free: 1-800-372-1102

If this information is required in an accessible format, please contact 1-800-372-1102 ext. 3540.



The Regional Municipality of Durham Report

To: Committee of the Whole
From: Commissioner of Social Services, Commissioner of Works and
Commissioner of Finance
Report: #2025-COW-11
Date: March 19, 2025

Subject:

Confidential Report of the Commissioners of Works, Finance and Social Services –
Proposed or Pending Acquisition or Disposition of Land for Regional Corporation
Purposes as it relates to the Acquisition of Property in the City of Oshawa

Recommendation:

That the Committee of the Whole recommends to Regional Council:

- A) That a purchase agreement for the former Grandview Rehabilitation and Treatment Centre of the Durham Region site in the City of Oshawa for future Social Services purposes be approved with an upset limit as follows:

| | | |
|---|--|--------------------|
| Grandview Rehabilitation & Treatment Centre | 600 Townline Rd South Parcel B-2 Section M1177; Part Block B Plan M1177, PTS 1, 9, 40R6117; S/T LT152762, LT597755, in the City of Oshawa | \$6,800,000 |
| Equipment and furnishings | Equipment, furnishings and fixtures, etc. | \$1,000,000 |
| Total | | \$7,800,000 |

-
- B) That financing for the acquisition at an offer price of \$6,800,000 be funded from debenture financing;
 - C) That financing for unbudgeted capital project for equipment and furnishings, in an amount of up to \$1,000,000 be approved and be financed from the Capital Project Reserve (Best Start Funding);
 - D) That the Commissioner of Finance/Regional Treasurer be authorized to execute all necessary agreements associated with the debenture financing;
 - E) That the Commissioner of Works be authorized to execute all documents associated with the Agreement of Purchase and Sale; and
 - F) That staff be authorized to publicly release the confidential information from the report at the appropriate time.
-

Report:**1. Purpose**

- 1.1 The purpose of this report is to obtain approval for the strategic acquisition of 600 Townline Road South, in the City of Oshawa (Oshawa). The acquisition cost is currently under negotiation; however, a third-party appraiser has estimated the fair market value to be \$7,100,000. The Region has proposed a purchase price of \$6,800,000.

2. Background

- 2.1 In October 2024, the Region identified the property at 600 Townline Road South in the City of Oshawa as a potential acquisition opportunity for Social Services purposes.
- 2.2 The site is currently owned by the Grandview Rehabilitation and Treatment Centre of Durham Region (Grandview Children's Centre). It comprises a 2,679 m² (28,841 sq. ft.) one-storey institutional building on a 1.6-hectare (4.01 acre) parcel of land at the northwest corner of Townline Road South and Bloor Street East in Oshawa. The building has been vacant since November 2024, with Grandview Children's Centre having completed their transition into a new facility in Ajax.

3. Property Acquisition

- 3.1 The current owner of the property commissioned a third-party appraisal as of September 26, 2023. The appraiser (Colliers) determined the fair market value of the property to be \$6,450,000. The appraisal has been updated as of January 13, 2025, with a fair market value of \$7,150,000. This is in the \$6,310,000 to \$7,100,000 range determined by the internal valuation as of October 30, 2024. The Region has offered a price of \$6,800,000, which the seller has accepted, conditional on Council approval.
- 3.2 The City of Oshawa Official Plan designates the site as Residential. The Durham Regional Official Plan (“Envision Durham”) designates the subject site as Community Areas with a Regional Corridor overlay. The site is designated “Residential” within the City of Oshawa Official Plan. These designations allow for housing, commercial uses such as retail shopping and personal service uses, offices, institutional uses, community uses, and public service facilities such as schools, libraries, and hospitals, as well as an array of cultural and recreational uses. Housing should be multi-storey, compact, pedestrian-friendly, and transit supportive, and apply the relevant transit-oriented development design principles.
- 3.3 The property is zoned R2 (Residential Type 2 Zone) and CIN (Community Institutional Zone). This zone permits residential dwellings and other uses such as schools, churches, nursing homes, homes for the aged, childcare centres, libraries, parks, open space and recreation uses, convenience commercial centres, limited office, retail and personal service uses, convenience stores, home occupations, and group homes. Public Uses are permitted on the site, which includes uses owned/operated by the Region.

4. Progressive Use of the Current Property

Child Care and Early Years

- 4.1 Social Services has identified that there is flexibility within the currently licensed capacity among the Region’s eight Directly Operated child care centres, allowing for a redistribution of licensed capacity to maximize operating capacity through the creation of a new child care centre.
- 4.2 A new site would provide the physical space to utilize licensed capacity currently unused due to existing site limitations. Additionally, these spaces would be part of the Canada-Wide Early Learning and Child Care system, providing more families with increased access to affordable child care.

- 4.3 The site would also offer space to expand EarlyON Child and Family programming and provide a location to consolidate services offered through Special Needs Resourcing agencies and Early Learning and Child Care training and education programs; each of these services falling within the Region's mandated role as the Consolidated Municipal Service Manager for child care and early years programs for Durham Region.
- 4.4 The scope of the project includes architectural and engineering services for the design, tender, and contract administration required for the renovations at the proposed Grandview site.
- 4.5 The objective is to ensure the new facility meets all mandatory Child Care and Early Years Act regulations and Region standards.

Opportunity for Affordable and Mixed Market Housing

- 4.6 Along with the retention and reuse of the existing building, part of the site provides the opportunity for new affordable and mixed market housing. Staff retained Urban Strategies Inc. (USI) to investigate the feasibility of providing complementary residential development on-site.
- 4.7 The southeast corner of the property is undeveloped and provides enough space to develop 36 apartments in a four-storey building. There is also an opportunity to develop approximately 16 stacked townhouses along Townline Road. A massing study/development concept prepared by USI illustrates how new development could be accommodated by redesigning a small area of surface parking and developing a grassed area next to the Bloor/Townline intersection. The proposed density would be approximately 32 units per hectare (uph) (see Figure 1).

Figure 1: Massing Study

(Source: Urban Strategies Inc.)

- 4.8 Upon Council's approval of the recommendations of this report and the Housing and Homelessness Service and Financing Study (Report 2025-COW-14), staff will arrange a pre-consultation meeting with the City of Oshawa staff and commenting agencies to determine their technical and process requirements for new housing on-site. These requirements would be addressed through the detailed design process and a required future site plan application. Expediting the detailed design process and a Class B cost estimate will position the project for potential future CMHC financing.
- 4.9 The concept also leaves a potential long-term opportunity to redevelop the entire site for housing purposes in the future should it ultimately be deemed surplus to the Region's needs.
- 4.10 Should Council endorse the introduction of new housing on a portion of the site, the site could also serve in the interim as swing space that will allow the relocation of residents from other DRLHC redevelopment sites. The development would provide unit sizes that could accommodate families as well as smaller units. Providing childcare and other day programs on-site will complement the introduction of new housing.

Community Programming and Supports

- 4.11 The property presents an opportunity for a variety of Regional programming or community supports to be offered on site. Staff will explore these opportunities throughout 2025. Potential uses of the site include programming to enhance the quality of life for seniors, child and family programming, early learning and child care, family counselling, mental health outreach services, support groups, educational workshops, and a community programming site.

5. Financial Implications

- 5.1 The following table provides a summary of the estimated property acquisition and initial furniture, fixtures and equipment costs and proposed financing to operate a significant portion of the existing building for EarlyON Child and Family programming and provide a location to consolidate services offered through Special Needs Resourcing agencies and Early Learning and Child Care training and education programs.

Expenditures:

| | |
|-----------------------------------|--------------------|
| Property Acquisition | \$6,800,000 |
| Furniture, Fixtures and Equipment | <u>\$1,000,000</u> |
| Total Expenditures | \$7,800,000 |

Proposed Financing:

| | |
|--|--------------------|
| Debentures | \$6,800,000 |
| Capital Project Reserve (Best Start Funding) | <u>\$1,000,000</u> |
| Total Proposed Financing | \$7,800,000 |

- 5.2 The annual operating costs associated with this portion of the development are estimated at \$500,000. These costs are anticipated to begin in 2026 and will be included in the 2026 Business Plans and Budgets. Staff will explore opportunities to allocate subsidy to minimize the property tax levy impact.
- 5.3 Based on current interest rates for a 20-year debenture, the estimated annual debt servicing costs associated with the proposed \$6,800,000 debenture is approximately \$542,000. Actual debt servicing costs will vary based on market conditions at the time of debenture issuance, term and debenture instrument selected.

- 5.4 The Regional Treasurer has updated the Region's debt and financial obligation limit and has determined that the limit will not be exceeded with issuance of this additional debenture amount.
- 5.5 The estimated capital and associated operating costs along with the proposed financing for the affordable and mixed market housing development outlined in this report has been included in the Housing and Homelessness Services 2025 – 2034 Service and Financing Strategy (Report #2025-COW-14) for Committee and Council's consideration.
- 5.6 Capital and operating budgets including financing for more extensive renovation and retrofit work of the existing facility on this property to accommodate other Social Services programming will be included in future Business Plans and Budgets for Council's consideration.

6. Relationship to Strategic Plan

- 6.1 This report aligns with/addresses the following Strategic Direction(s) and Pathway(s) in Durham Region's 2025-2035 Strategic Plan:
- a. Connected and Vibrant Communities
 - C1. Align Regional infrastructure and asset management with projected growth, climate impacts, and community needs.
 - C2. Enable a full range of housing options, including housing that is affordable and close to transit.
 - b. Healthy People, Caring Communities
 - H3: Support the development of healthy children and youth, including access to affordable and quality child care.

7. Conclusion

- 7.1 The acquisition of the former Grandview site presents a significant opportunity to create new early years and childcare spaces, potential adult day programming for seniors, space for family counselling, and new affordable and mixed market housing. Additionally, the site presents significant opportunities to enhance community services and support for various Regional priorities. A detailed feasibility study, stakeholder engagement, and implementation plan is planned to ensure the successful execution of these initiatives.

- 7.2 Should the property be successfully acquired, further reports to Council outlining the next steps and consultation recommendations will be presented.
- 7.3 For additional information, please contact Christine Dunkley, Director, Corporate Infrastructure and Strategic Business Services at 905-668-7711, extension 3475 or Gary Muller, Director of Affordable Housing Development and Renewal at 905-668-7711, extension 2575.

Respectfully submitted,

Original signed by

Stella Danos-Papaconstantinou,
Commissioner of Social Services

Original signed by

Ramesh Jagannathan, MBA, M.Eng., P.Eng., PTOE
Commissioner of Works

Original signed by

Nancy Taylor, CPA, CA
Commissioner of Finance

Recommended for Presentation to Committee

Original signed by

Elaine Baxter-Trahair
Chief Administrative Officer



Interoffice Memorandum

Date: April 4, 2025

To: Health & Social Services Committee

From: Dr. Robert Kyle

Subject: Health Information Update – March 30, 2025

Health
Department

Please find attached the latest links to health information from the Health Department and other key sources that you may find of interest. Links may need to be copied and pasted directly in your web browser to open, including the link below.

You may also wish to browse the online Health Department Reference Manual available at [Board of Health Manual](#), which is continually updated.

Boards of health are required to “superintend, provide or ensure the provision of the health programs and services required by the [Health Protection and Promotion] Act and the regulations to the persons who reside in the health unit served by the board” (section 4, clause a, HPPA). In addition, medical officers of health are required to “[report] directly to the board of health on issues relating to public health concerns and to public health programs and services under this or any other Act” (sub-section 67.(1), HPPA).

Accordingly, the Health Information Update is a component of the Health Department’s ‘Accountability Framework’, which also may include program and other reports, Health Plans, Quality Enhancement Plans, Durham Health Check-Ups, business plans and budgets; provincial performance indicators and targets, monitoring, compliance audits and assessments; RDPS certification; and accreditation by Accreditation Canada.

Respectfully submitted,

Original signed by

R.J. Kyle, BSc, MD, MHSc, CCFP, FRCPC, FACPM
Commissioner & Medical Officer of Health

*“Service Excellence
for our Communities*

UPDATES FOR HEALTH & SOCIAL SERVICES COMMITTEE
March 30, 2025

Health Department Media Releases/Publications

tinyurl.com/ev66y8h4

- World Tuberculosis (TB) Day (Mar 24)

tinyurl.com/k83hhzyt

- Measles Testing (Mar 25)

GOVERNMENT OF CANADA

Employment and Social Development Canada

tinyurl.com/zvxwm72m

- Added essential talent and depth to Canada's growing healthcare and constructions sectors (Mar 20)

tinyurl.com/bdhkpwad

- *2025 National Inventory Report* supports Canada's climate plan is working: emissions have dropped to their lowest level in 27 years (excluding pandemic years) (Mar 21)

Health Canada

tinyurl.com/4t2mbc5a

- Canadian Dental Care Plan expands to include millions of new eligible Canadians (Mar 22)

Public Health Agency of Canada

tinyurl.com/j463x4b4

- Government of Canada announces the organization to establish and lead the National Autism Network (Mar 21)

tinyurl.com/3fnpxmz2

- Joint Statement from the Chief Public Health Officer of the Public Health Agency of Canada and the Chief Medical Officer of Public Health of Indigenous Services Canada on World Tuberculosis Day 2025 (Mar 24)

GOVERNMENT OF ONTARIO

Ministry of Health

tinyurl.com/ycxmyrsm

- Ontario Building New Homelessness and Addiction Recovery Treatment Hub in Oshawa (Mar 28)

Office of the Fire Marshal

tinyurl.com/4ser269j

- Statement from Ontario Fire Marshal Regarding Latest Fatal Fires (Mar 20)

Premier's Office

tinyurl.com/487fb6b4

- Premier Doug Ford Unveils Cabinet to Protect Ontario (Mar 19)

OTHER ORGANIZATIONS

Canada Water Agency

tinyurl.com/yeyvfh9z

- Statement by the Honourable Terry Duguid, Minister of Environment and Climate Change, on World Water Day (Mar 22)

Canadian Medical Association

tinyurl.com/43spcuej

- CMA fighting to ensure access to health care is an all-party priority on the campaign trail (Mar 23)

tinyurl.com/2km24rvz

- Canada's biggest national health care gathering issues call to action to federal parties: candidates must fight for health care and protect what we value (Mar 28)

Canadian Partnership Against Cancer

tinyurl.com/mr3cms85

- Cancer Awareness Month: Canada's unified plan to tackle the burden of cancer (Mar 25)

Elections Canada

tinyurl.com/bdh5hjh9

- Federal General Election Now Under Way (Mar 23)

Neighbourhood Pharmacy Association of Canada

tinyurl.com/2p9zct4z

- Pharmacy Strong: Building Resilient Healthcare Together (Mar 24)

Nuclear Waste Management Organization

tinyurl.com/mutn9c5j

- Creating the future together: The NWMO's annual report highlights a year of progress and collaboration (Mar 24)

Office of the Federal Housing Advocate

tinyurl.com/5mktyzus

- Statement: A Call to Action – Canada must strengthen the human right to housing (Mar 31)

The Society of Obstetricians and Gynaecologists of Canada

tinyurl.com/bd259xzs

- SOGC Calls on Canadian Political Parties to Prioritize Women's Health (Mar 25)

World Health Organization

tinyurl.com/2tx6ryzv

- Nearly 50 million people sign up call for clean air action for better health (Mar 17)

tinyurl.com/4wnuprf3

- New WHO guidance calls for urgent transformation of mental health policies (Mar 25)



March 27, 2025

Right Hon. Mark Carney, Prime Minister of Canada
Office of the Prime Minister
80 Wellington Street
Ottawa, ON K1A 0A2
Media@pmo-cpm.gc.ca

Hon. Melanie Joly, Minister of Foreign Affairs
1109-225 Chabanel West
Montréal, QC H2N 2C9
melanie.joly@parl.gc.ca

Hon. Nate Erskine-Smith, Minister of Housing, Infrastructure and Communities
1902 Danforth Avenue
Toronto, ON M4C 1J4
nathaniel.erskine-smith@parl.gc.ca

Hon. Doug Ford, Premier of Ontario
Legislative Building, Queen's Park
Toronto, ON M7A 1A1
premier@ontario.ca

Sent Via Email

Re: Canadian and Ontario Governments' Negotiations with the USA on Trade Tariffs


Council of the Town of LaSalle, at its Regular Meeting held Tuesday, March 11, 2025, passed the following resolution:

53/25

Moved by: Deputy Mayor Akpata
Seconded by: Councillor Renaud

"That the request received from the Eastern Ontario Warden's Caucus, seeking support for the Canadian and Ontario Governments' negotiations with the United States Government on trade tariffs, be supported, and that copies of the support be sent to those listed in the correspondence."

Carried.

| | |
|--|--|
|  Corporate Services Department Legislative Services Division | |
| Date & Time Received: | April 01, 2025 9:38 am |
| Original To: | CIP |
| Copies To: | |
| Take Appropriate Action | <input type="checkbox"/> File <input type="checkbox"/> |
| Notes/Comments: | |

Please consider this letter as confirmation of the Town of LaSalle's support of the above matter.


Yours Truly,



Jennifer Astrologo
Director of Council Services/Clerk
Town of LaSalle
jastrologo@lasalle.ca

Cc: (via email)

Marit Stiles (Leader of the Ontario New Democratic Party),
Bonnie Crombie (Leader of the Ontario Liberal Party),
Mike Schreiner (Leader of the Ontario Green Party),
Ontario's Minister of Economic Development, Job Creation and Trade,
Ontario's Minister of Municipal Affairs and Housing,
Rebecca Bligh (President, FCM and Councillor, City of Vancouver),
Robin Jones (President, AMO and Mayor of Westport),
Christa Lowry (Chair, Rural Ontario Municipal Association),
Jeff Leal (Chair, Eastern Ontario Leadership Council),
John Beddows (Chair, Eastern Ontario Mayors' Caucus),
All regional Members of Canadian Parliament,
All candidates running as Ontario Members of Parliament,
All of Ontario Municipalities

| | |
|--|--|
|  Corporate Services Department Legislative Services Division | |
| Date & Time Received: | March 28, 2025 1:24 pm |
| Original To: | CIP |
| Copies To: | |
| Take Appropriate Action | <input type="checkbox"/> File <input type="checkbox"/> |
| Notes/Comments: | |

lanarkcounty.ca

LANARK COUNTY

99 Christie Lake Road, Perth, ON K7H 3C6

All Ontario Municipalities

2024.03.27

To Whom it May Concern:

On Wednesday March 12th, 2025 Lanark County Council passed the following motion:

MOTION #CC-2025-39

MOVED BY: P. McLaren

SECONDED BY: B. King

WHEREAS the United States has placed 25% tariffs on Canadian goods and 10% tariffs on energy exports from Canada; and

WHEREAS trade between Ontario and the U.S. is very important to our residents and local economies, and requires all levels of government to work together in the best interest of those residents; and

WHEREAS according to data from the Association of Municipalities of Ontario, across Ontario, municipalities are expected to spend between \$250 and \$290 billion on infrastructure in the next 10 years; and

WHEREAS Ontario municipalities have traditionally treated trade partners equally and fairly in all procurements in accordance with our established international trade treaties; and

WHEREAS municipalities play a crucial role as part of the Team Canada approach to combat tariffs and support businesses in our procurement of capital and infrastructure programs; and

WHEREAS there are trade barriers between Canadian provinces and territories.

NOW THEREFORE; be it resolved that Lanark County stand with Team Canada; and

THAT Lanark County shall immediately institute a "Buy Canadian" approach with routine and regular purchases within the mandate of existing trade agreements; and

99 Christie Lake Road, Perth, ON K7H 3C6

THAT Lanark County supports the Canadian and Ontario governments on measures they have put in-place in response to the U.S. tariffs on Canadian goods; and

THAT Lanark County requests that Canadian and Ontario governments remove any impediments to municipalities preferring Canadian companies and services for capital projects and other supplies; and

THAT Lanark County requests the Canadian and Ontario governments take action to remove trade barriers between provinces as a response to U.S. tariffs and support Canadian businesses; and

BE IT FURTHER RESOLVED that the Clerk forward this resolution to the following organizations:

- All Ontario Municipalities
- The Rural Ontario Municipal Association and the Association of Municipalities of Ontario
- The Premier of Ontario
- The Prime Minister of Canada
- The local MP and MPP

Thank you,



Megan Beson, Deputy Clerk

Cc: Association of Municipalities of Ontario, Hon. Doug Ford, Premier of Ontario, Right Hon. Mark Carney, Prime Minister, Scott Reid, MP, John Jordan, MPP

The Corporation of the Municipality of St. Charles
RESOLUTION PAGE



Regular Meeting of Council

Agenda Number: 8.2.
Resolution Number 2025-070
Title: Resolution Stemming from February 19, 2025 Regular Meeting - Item 8.1 - Correspondence #1
Date: March 19, 2025


Moved by: Councillor Loftus
Seconded by: Councillor Lachance

BE IT RESOLVED THAT Council for the Corporation of the Municipality of St.-Charles hereby supports the Resolution No. 2025-01-08-15 passed on January 8, 2025 by the Township of Brudenell, Lyndoch and Raglan, regarding the Child Welfare Funding;

AND BE IT FURTHER RESOLVED THAT a copy of this Resolution be sent to the Premier Doug Ford; the Eastern Ontario Warden's Caucus (EOWC); the Eastern Ontario Mayor's Caucus (EOMC); the Ontario Association of Children's Aid Societies; the Association of Municipalities of Ontario (AMO); the Rural Ontario Municipal Association (ROMA); our local Member of Provincial Parliament (MPP); and all Ontario Municipalities.

CARRIED

MAYOR

| | |
|--|--|
|  Corporate Services Department Legislative Services Division | |
| Date & Time Received: | March 28, 2025 3:45 pm |
| Original To: | CIP |
| Copies To: | |
| Take Appropriate Action | <input type="checkbox"/> File <input type="checkbox"/> |
| Notes/Comments: | |



TOWNSHIP OF BRUDENELL, LYNDOCH AND RAGLAN

42 Burnt Bridge Road, PO Box 40
Palmer Rapids, Ontario K0J 2E0
TEL: (613) 758-2061 · FAX: (613) 758-2235

January 8, 2025

The Honourable Doug Ford, Premier of Ontario
Premier's Office
Room 281, Legislative Building, Queen's Park
Toronto, ON M7A 1A1

RE: Child Welfare Funding

Dear Mr. Ford,

Please be advised that at the Regular Council Meeting on January 8th, 2025, Council for the Corporation of the Township of Brudenell, Lyndoch and Raglan passed the following resolution, supporting the resolution from the County of Renfrew.

Resolution No: 2025-01-08-15

Moved by: Councillor Quade

Seconded by: Councillor Banks

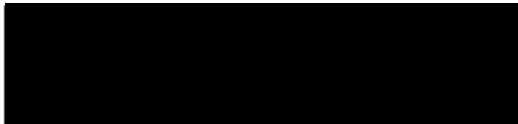
"Be it resolved that the Council for the Corporation of the Township of Brudenell, Lyndoch and Raglan support the County of Renfrew's resolution regarding Child Welfare Funding as attached.

AND WHEREAS Council for the Township of Brudenell, Lyndoch and Raglan also formally requests that the Province of Ontario consult with and collaborate with Child Welfare agencies to develop an updated and equitable Child Welfare funding formula and that the newly developed funding formula be structured to ensure an equitable and proportionate distribution that meets the diverse, unique, individual and complex needs of the communities and populations served.

And further that this resolution be forwarded to the, the Honourable Doug Ford, Premier of Ontario, Renfrew Nipissing Pembroke MPP Johan Yakabuski, Association of Municipalities (AMO), Rural Ontario Municipal Association (ROMA), Eastern Ontario Warden's Caucus (EOWC), Eastern Ontario Mayors' Caucus (EOMC), Ontario Association of Children's Aid Societies (OACAS), and all municipalities in Ontario."

Carried.

Sincerely,



Tammy Thompson
Deputy Clerk
Township of Brudenell, Lyndoch and Raglan

Office of the
County Warden



9 INTERNATIONAL DRIVE
PEMBROKE, ON, CANADA
K8A 6W5
613-735-7288
FAX: 613-735-2081
www.countyofrenfrew.on.ca

November 5, 2024

The Honourable Doug Ford
Premier of Ontario
Legislative Building
Queen's Park
Toronto, ON M7A 1A1
Via email: Premier@ontario.ca

RE: Child Welfare Funding

Dear Premier Ford:

The Council of the Corporation of the County of Renfrew, at their regular meeting on October 30, 2024, passed the following resolution regarding Child Welfare Funding. Council and our community are deeply concerned about the ongoing funding reductions to the child welfare sector. Renfrew County is experiencing a significant rise in complex social challenges within our communities, placing a heavy strain on local resources and hindering our ability to effectively support families in need.

WHEREAS the County of Renfrew and the City of Pembroke have no financial obligations concerning the funding of Child Welfare agencies; and

WHEREAS the Financial Accountability Office in June 2024 identified issues with funding in the Child Welfare sector; and

WHEREAS Family and Children's Services of Renfrew County has experienced a funding cut of \$1.59 million, or 10.8%, over the past ten years; and

WHEREAS Family and Children's Services of Renfrew County was provided planning allocations reflecting a further funding reduction of \$963, 603 over the next two years; and

WHEREAS Family and Children's Services of Renfrew County has achieved administrative efficiencies as a multi-service agency, has implemented various cost mitigation measures, including reductions in staff and services, and has reached a point where further measures could negatively impact children at risk and their families; and

WHEREAS both the County of Renfrew and the City of Pembroke are committed to improving the health and safety of their residents; and

NOW, THEREFORE BE IT RESOLVED that the County of Renfrew and the City of Pembroke formally request the Province of Ontario to consult with and collaborate with Child Welfare agencies to develop an updated and equitable Child Welfare funding formula; and

BE IT FURTHER RESOLVED that the newly developed funding formula be structured to ensure an equitable and proportionate distribution that meets the diverse, unique, individual, and complex needs of the communities and populations served; and

BE IT FURTHER RESOLVED that the Warden of the County of Renfrew and the Mayor of the City of Pembroke be directed to write a letter to Minister Parsa expressing their concerns and request a

meeting in the fall of 2024 or to submit a joint delegation request for the 2025 Rural Ontario Municipal Association (ROMA) conference;

AND THAT this resolution be shared with Premier Doug Ford, Renfrew-Nipissing-Pembroke MPP John Yakabuski, Association of Municipalities of Ontario (AMO), Rural Ontario Municipal Association (ROMA), Eastern Ontario Wardens' Caucus (EOWC), Eastern Ontario Mayors' Caucus (EOMC), Ontario Association of Children's Aid Societies (OACAS), and local municipalities.

A compounding challenge impacting our community is that the County of Renfrew has recently declared a state of emergency in response to the opioid crisis, with our service partner, the City of Pembroke, experiencing overdose death rates per capita that are twice the national average. Family and Children's Services of Renfrew County has been negatively impacted by a funding reduction of \$1.59 million over the past ten years and is facing a further cut of \$963,603 over the next two years. This continued erosion to the investment in our local child welfare agency will jeopardize the safety and wellbeing of vulnerable children and their families. The cuts will diminish the agency's capacity to offer essential support to those with the greatest need within our small and largely rural communities.

The social determinants of health play a critical role in shaping children's wellbeing, influencing their development, educational success, and overall health outcomes. For children in communities with geographic isolation and underdeveloped services such as we experience, these determinants become even more pronounced. In Renfrew County, families often face challenges such as limited access to quality healthcare, mental health support, and educational resources.

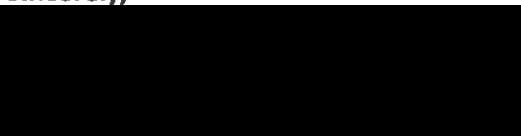
The lack of these essential services can result in children experiencing higher rates of chronic illnesses, mental health issues, and developmental delays. Furthermore, many families throughout our region are experiencing economic hardships, which can lead to poor nutrition, unstable housing, and heightened exposure to environmental stressors. Again, I am sure you will agree, all of which negatively impact children's long-term health and wellbeing.

Maintaining consistent funding for our rural agency that provides child protection and essential support services is vital. Without adequate financial support for these critical services, vulnerable children may not receive the interventions they need to develop and thrive. Child protection agencies are essential in safeguarding children from abuse and neglect while helping to address emotional and psychological challenges early in life, setting children on a path to healthier futures.

In an area like Renfrew County with limited clinical and assistive infrastructure, these services often become a lifeline, helping to mitigate the impact of social determinants on child health. Prioritizing funding for these services can help break the cycle of disadvantage, promote healthier environments, and ensure that all children have the opportunity to reach their full potential.

Thank you for your interest in our most vulnerable age group in our community.

Sincerely,



Peter Emon, Warden

County of Renfrew

warden@countyofrenfrew.on.ca



PORT COLBORNE

Legislative Services

Municipal Offices: 66 Charlotte Street
Port Colborne, Ontario L3K 3C8 • www.portcolborne.ca


T 905.228.8031 F 905.834.5746

E charlotte.madden@portcolborne.ca

March 31, 2025

Email: Doug.fordco@pc.ola.org

The Honourable Doug Ford
Premier of Ontario
Legislative Building, Queens Park
Toronto, ON M7A 1A1

| | |
|--|--|
|  Corporate Services Department Legislative Services Division | |
| Date & Time Received: | April 01, 2025 9:30 am |
| Original To: | CIP |
| Copies To: | |
| Take Appropriate Action | <input type="checkbox"/> File <input type="checkbox"/> |
| Notes/Comments: | |

Dear Premier Ford:

Re: City of Port Colborne Support the Town of Niagara-on-the-Lake requesting the Province of Ontario to Reconsider the Amendment of Subsection 29(1.2) of the Ontario Heritage Act

Please be advised that, at its meeting of February 25, 2025 the Council of The Corporation of the City of Port Colborne supported the resolution received from the Town of Niagara-on-the-Lake regarding an Amendment of Subsection 29(1.2) of the Ontario Heritage Act.

The correspondence is attached for your consideration.

Sincerely,



Charlotte Madden
City Clerk

ec: The Honourable Michael Ford, Minister of Citizenship and Multiculturalism
The Honourable Paul Calandra, Minister of Municipal Affairs and Housing
The Association of Municipalities of Ontario
Niagara Region MPPs
All Ontario Municipalities

February 26, 2025

Honourable Doug Ford,
Premier of Ontario
Legislative Building, Queen's Park
Toronto, ON M7A 1A1

EMAIL: Doug.fordco@pc.ola.org

Dear Premier Ford,

**RE: Requests the Province of Ontario Reconsider the Amendment of
Subsection 29(1.2) of the Ontario Heritage Act**

Please be advised that at its meeting of February 25, 2025, Council of the Town of Niagara on-the-Lake adopted the following resolution:

1. Now Therefore Be It Hereby Resolved That Niagara-on-the-Lake Town Council endorses the resolution from the Municipality of South Huron requesting the Province reconsider the amendment to Subsection 29(1.2) of the Ontario Heritage Act.
2. Be It Resolved That copies of this resolution be forwarded to Minister Premier Doug Ford, the Minister of Municipal Affairs and Housing, the Minister of Citizenship and Multiculturalism, local Members of Provincial Parliament (MPPs); and MPP Thompson.
3. Be It Further Resolved That copies of this resolution be forwarded to all 444 Municipalities in Ontario, and the Association of Municipalities of Ontario (AMO) for their endorsement and advocacy.

If you have any questions or require further information, please contact our office at 905-468-3266.

Sincerely,



Grant Bivol
Town Clerk

c.c. Minister of Citizenship and Multiculturalism Hon. Michael Ford - Michael.Ford@ontario.ca
Minister of Municipal Affairs and Housing Hon. Paul Calandra - minister.mah@ontario.ca
The Association of Municipalities of Ontario - resolutions@amo.on.ca
All local Members of Provincial Parliament (MPPs)
MPP Thompson - lisa.thompsonco@pc.ola.org
All 444 Municipalities of Ontario



Extracts from Council Meeting
C#07-25 held March 26, 2025
Confirmatory By-law 46-25

| | |
|--|--|
| Corporate Services Department Legislative Services Division | |
| Date & Time Received: | March 28, 2025 1:26 pm |
| Original To: | CIP |
| Copies To: | |
| Take Appropriate Action | <input type="checkbox"/> File <input type="checkbox"/> |
| Notes/Comments: | |

15. Committee and Staff Reports

15.1 Minutes - Committee of the Whole Meeting CW#04-25 held March 19, 2025

That the minutes of Committee of the Whole meeting CW#04-25 held March 19, 2025, be adopted as circulated and the following recommendations be approved:

15.1.19 Member Motion - Councillor Thompson - Feasibility Study for Highway 407 - (CW Item 12.2)

Moved by: Councillor Thompson

Seconded by: Councillor Cilevitz

Whereas in 1987 the original intention for starting construction on Hwy 407 was to relieve traffic congestion in the rapidly growing Greater Toronto Area (GTA); and

Whereas Ontario taxpayers paid \$1.6 Billion to have Hwy 407 constructed; and

Whereas tolls were to be used to exclusively cover the highway's construction costs; and

Whereas those tolls would be lifted once those costs were covered (expected to occur within 30 years); and

Whereas, in 1998, Premier Mike Harris passed Bill 70, allowing the sale of Highway 407 to a private consortium on a 99-year lease, enabling the consortium to set its own toll rates with no safeguards against rate hikes; and

Whereas by 2014 privatization has led to a 300% increase in tolls, limiting the use of Highway 407 by Ontario residents and causing high traffic volumes on local roads; and

Whereas high tolls disproportionately affect low- and mid-income Ontario residents who rely on the Highway for commuting to work; and

Whereas trucking companies avoid Highway 407 due to its tolls, leading to high volumes of trucks on GTA roads, particularly on

For Your Information and Any Action Deemed Necessary



Extracts from Council Meeting
C#07-25 held March 26, 2025
Confirmatory By-law 46-25

Highway 7 as well as Highway 401; and

Whereas a Transport Action Ontario study suggests a toll subsidy for trucks could increase truck usage of Highway 407, reducing volume on Highway 401 by 12,000 - 21,000 trucks per day; and

Whereas subsidizing truck lanes on Highway 407 would facilitate faster delivery of goods, reduce gas emissions, reduce transport costs for Ontario businesses, and support local economic development; and

Whereas a pilot project to subsidize truck lanes on Highway 407 would provide valuable insights into the economic impact of diverting truck traffic from Highway 7 and Highway 401; and

Whereas this pilot program would allow the government to conduct a cost-benefit analysis measuring potential savings in lost productivity, reduced vehicle operating costs, and increased efficiency for Ontario businesses using Highway 407; and

Whereas toll revenues from Highway 407 currently benefit private entities, while Ontario residents continue to face high costs and unnecessary traffic volumes; and

Whereas potentially purchasing Highway 407 back would eliminate profit-driven motives, allowing for toll rates to reflect public interest rather than corporate profit; and

Whereas lower tolls from public ownership would increase highway usage, alleviate traffic on other highways, and generate revenue through increased usage; and

Whereas current trends suggest that unregulated tolls will continue to see Hwy 407 remain underutilized for the foreseeable future; and

Whereas MTO projections show commuter speeds below 20-40 km/hr on all 400-series Highways by 2041, except Highway 407, whether or not Highway 413 is built.

Now Therefore Be It Resolved that:

For Your Information and Any Action Deemed Necessary



Extracts from Council Meeting
C#07-25 held March 26, 2025
Confirmatory By-law 46-25

1. That the City of Richmond Hill requests the Government of Ontario to conduct a feasibility study assessing the financial, environmental, and logistical implications of buying back the lease for Highway 407.
2. That the Government of Ontario be asked to explore the possibility of the private entity implementing:
 - a. Dedicated truck lanes on Highway 407;
 - b. A one-year pilot program to subsidize or eliminate tolls for dedicated truck lanes on Highway 407;
 - c. An evaluation of the impact of dedicated truck lanes on traffic congestion, the environment and overall transportation efficiency.
3. That a copy of this resolution be forwarded to the Premier of Ontario, the Ontario Minister of Transportation and the local MPP's for Richmond Hill.
4. That this resolution be circulated to all municipalities that host a portion of Highway 407.

An Amendment was:

Moved by: Councillor Davidson
Seconded by: Councillor Cui

That clause 2(b) of the main motion be deleted.

A recorded vote was taken:

In favour: (4): Councillor Davidson, Regional and Local Councillor DiPaola, Councillor Cui, Councillor Liu

Opposed: (4): Councillor Cilevitz, Councillor Thompson, Councillor Shiu, Mayor West

Absent: (1): Regional and Local Councillor Chan

Failed to Carry on a Tie Vote (4 to 4)

For Your Information and Any Action Deemed Necessary



Main Motion:

Moved by: Councillor Thompson
Seconded by: Councillor Cilevitz

Whereas in 1987 the original intention for starting construction on Hwy 407 was to relieve traffic congestion in the rapidly growing Greater Toronto Area (GTA); and

Whereas Ontario taxpayers paid \$1.6 Billion to have Hwy 407 constructed; and

Whereas tolls were to be used to exclusively cover the highway's construction costs; and

Whereas those tolls would be lifted once those costs were covered (expected to occur within 30 years); and

Whereas, in 1998, Premier Mike Harris passed Bill 70, allowing the sale of Highway 407 to a private consortium on a 99-year lease, enabling the consortium to set its own toll rates with no safeguards against rate hikes; and

Whereas by 2014 privatization has led to a 300% increase in tolls, limiting the use of Highway 407 by Ontario residents and causing high traffic volumes on local roads; and

Whereas high tolls disproportionately affect low- and mid-income Ontario residents who rely on the Highway for commuting to work; and

Whereas trucking companies avoid Highway 407 due to its tolls, leading to high volumes of trucks on GTA roads, particularly on Highway 7 as well as Highway 401; and

Whereas a Transport Action Ontario study suggests a toll subsidy for trucks could increase truck usage of Highway 407, reducing volume on Highway 401 by 12,000 - 21,000 trucks per day; and

Whereas subsidizing truck lanes on Highway 407 would facilitate faster delivery of goods, reduce gas emissions, reduce transport costs for Ontario businesses, and support local economic development; and



Whereas a pilot project to subsidize truck lanes on Highway 407 would provide valuable insights into the economic impact of diverting truck traffic from Highway 7 and Highway 401; and

Whereas this pilot program would allow the government to conduct a cost-benefit analysis measuring potential savings in lost productivity, reduced vehicle operating costs, and increased efficiency for Ontario businesses using Highway 407; and

Whereas toll revenues from Highway 407 currently benefit private entities, while Ontario residents continue to face high costs and unnecessary traffic volumes; and

Whereas potentially purchasing Highway 407 back would eliminate profit-driven motives, allowing for toll rates to reflect public interest rather than corporate profit; and

Whereas lower tolls from public ownership would increase highway usage, alleviate traffic on other highways, and generate revenue through increased usage; and

Whereas current trends suggest that unregulated tolls will continue to see Hwy 407 remain underutilized for the foreseeable future; and

Whereas MTO projections show commuter speeds below 20-40 km/hr on all 400-series Highways by 2041, except Highway 407, whether or not Highway 413 is built.

Now Therefore Be It Resolved that:

1. That the City of Richmond Hill requests the Government of Ontario to conduct a feasibility study assessing the financial, environmental, and logistical implications of buying back the lease for Highway 407.
2. That the Government of Ontario be asked to explore the possibility of the private entity implementing:
 - a. Dedicated truck lanes on Highway 407;
 - b. A one-year pilot program to subsidize or eliminate tolls for dedicated truck lanes on Highway 407;
 - c. An evaluation of the impact of dedicated truck lanes on traffic congestion, the environment and overall transportation efficiency.

For Your Information and Any Action Deemed Necessary



Extracts from Council Meeting
C#07-25 held March 26, 2025
Confirmatory By-law 46-25

3. That a copy of this resolution be forwarded to the Premier of Ontario, the Ontario Minister of Transportation and the local MPP's for Richmond Hill.
4. That this resolution be circulated to all municipalities that host a portion of Highway 407.

A recorded vote was taken:

In favour: (7): Councillor Cilevitz, Councillor Shiu, Councillor Cui, Regional and Local Councillor DiPaola, Mayor West, Councillor Thompson, Councillor Liu

Opposed: (1): Councillor Davidson

Absent: (1): Regional and Local Councillor Chan

Main Motion Carried (7 to 1)

For Your Information and Any Action Deemed Necessary



The Corporation of the Township of St. Joseph

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www.stjosephstownship.com

March 27, 2025

The Regional Municipality of Durham

VIA EMAIL: Tiffany.Fraser@Durham.ca

Re: Banning the Nazi Swastika in Canada

At their meeting on March 26, 2025, the Council for The Township of St. Joseph passed resolution #2025-66 in support of the Regional Municipality of Durham's concerns relating to the use of the Nazi Swastika in Canada.

The Township of St. Joseph shares the concern that in recent years, Nazi iconography has resurfaced with alarming frequency in the public sphere, used by an increasing number of groups and individuals to promote hate and instill fear within Canadian society. Since the atrocities of WWII, the Nazi swastika, also known as the hakenkreuz, has become universally synonymous with systematic violence, terror and hate. Its growing presence in our country poses a threat to every single Canadian citizen, undermining the core values of equality, diversity, and inclusion that define our nation.


The Township of St. Joseph supports Durham Region Council's call to the Government of Canada to pass legislation banning, with exceptions for certain educational and artistic purposes, the public display of Nazi symbols and iconography, including the Nazi swastika (hakenkreuz).

We appreciate your attention to this issue,

Respectfully,

Amanda Richardson
CAO/Clerk-Treasurer

cc The Honourable Arif Virani Minister of Justice, B'nai Brith Canada

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|--|--|
|  Corporate Services Department Legislative Services Division | |
| Date & Time Received: | April 01, 2025 9:25 am |
| Original To: | CIP |
| Copies To: | |
| Take Appropriate Action | <input type="checkbox"/> File <input type="checkbox"/> |
| Notes/Comments: | |

The Regional Municipality of Durham

MINUTES

DURHAM AGRICULTURAL ADVISORY COMMITTEE

March 18, 2025

A meeting of the Durham Agricultural Advisory Committee was held on Tuesday, March 18, 2025 in Meeting Room 1-B, Regional Headquarters Building, 605 Rossland Road East, Whitby, Ontario at 7:30 PM. Electronic participation was offered for this meeting.

1. Roll Call

Present: T. Barrie, Clarington
Z. Cohoon, Member at Large, Chair
R. Death*, Whitby, attended the meeting at 7:33 PM
N. Guthrie, Ajax
G. O'Connor, Member at Large
D. Risebrough, Member at Large
H. Schillings, Member at Large
M. Shiers, Durham Region Federation of Agriculture
B. Smith, Uxbridge, Vice-Chair
M. Somerville, Member at Large
D. Stevenson, Oshawa
N. Swain, Scugog, Vice-Chair
G. Taylor, Pickering
T. Watpool, Brock
W. Woo, Regional Councillor Alternate
W. Wotten, Regional Councillor
*** denotes members of the Committee participating electronically**

Absent: B. Hulshof, Uxbridge
J. McKay, Durham Farm Fresh

Staff

Present: A. De Vos, Program Specialist, Department of Planning and Economic Development
R. Inacio, Systems Support Specialist, Corporate Services – IT
M. Scott, Project Planner, Department of Planning and Economic Development
K. Smith, Committee Clerk, Corporate Services – Legislative Services

2. Declarations of Interest

There were no declarations of interest.

3. Adoption of Minutes

Moved by H. Schillings, Seconded by B. Smith,
That the minutes of the Durham Agricultural Advisory Committee meeting
held on Tuesday, February 11, 2025, be adopted.

CARRIED

Moved by G.L. O'Connor, Seconded by D. Risebrough,
That Presentation Item 4.A) Robert Rappolt, WSP Canada Inc., regarding
Enabling Agricultural Related Uses & On Farm Diversified Uses Project,
be granted additional time to provide the entire presentation.

CARRIED

4. Presentations

A) Robert Rappolt, WSP Canada Inc. – Enabling Agricultural Related Uses & On Farm Diversified Uses Project

Robert Rappolt, WSP Canada Inc., provided a PowerPoint presentation with regards to Enabling Agricultural Related Uses & On Farm Diversified Uses Project.

Highlights of the presentation included:

- Today's Objective
- Project Workplan
- What are Agriculture-Related Uses and On-Farm Diversified Uses?
- Who We've Heard From
- What We've Heard
- Resources and Inputs
- Overview of Draft Land Use Framework
- Recommended Policy Implementation
- Recommended Pre-Application Process
- Recommended Site Plan Control Framework
- Example: Sheldon Creek Dairy
- Discussion: Maximum Area for Agriculture-Related Uses (ARUs)
- Example: Wallenstein Feed and Supply Ltd.
- Example: Nith River Milling
- Discussion:
 - Area Calculations
 - Large-Scale Recurring Event Spaces
 - On-Farm Accommodations as an Agri-Tourism Use
 - Parking Requirements
- Example Application Process
- Application Toolkit

- 4 Steps to an Application
- Next Steps
- Township Adoption

R. Rappolt responded to questions with regards to whether there are limits on the number of people visiting the farm for agri-tourism use; whether there will be a guideline available for planners to use; whether an application can be remediated once a decision has been made; and how the Durham Agricultural Advisory Committee can help promote the program.

Discussion ensued with regards to potential barrier differences between the municipalities; whether the Northern municipalities are all agreeable to the toolkit; and the application process and steps associated with it.

5. Discussion Items

A) Rural and Agricultural Economic Development Update

A. De Vos provided the following update:

- Over the next two weeks, the Enabling Agricultural Related Uses & On Farm Diversified Uses Project will be incorporating feedback from the presentation and survey and will be meeting with the northern Townships to go through all the feedback received.
- The Agriculture Equipment Technician and Mechanic Tour took place with Brock High School only as the other two schools were not able to participate due to snow days. There were 32 students in attendance.
- The third module of the Durham Agriculture Leadership Program: Leading a Resilient Agri-Business, is taking place on March 25, 2025.
- Planning is underway for the Precision Ag Field Day in May.

B) Agricultural Advisory Committee Clarington Update

T. Barrie provided an update regarding bunk houses and noted that a planner at the Municipality of Clarington obtained information stating that bunk houses were exempt from regulations as they were deemed agricultural buildings and building permits can be obtained for them.

Discussion ensued with regards to the requirements for building farm bunk houses for migrant workers.

C) Durham Farm Fresh Update

J. McKay was not in attendance to provide the Durham Farm Fresh Update.

D) Greater Golden Horseshoe Food and Farming Alliance Update

M. Scott advised there is no Greater Golden Horseshoe Food and Farming Alliance Update at this time.

E) Durham Region Federation of Agriculture Update

M. Shiers advised that the Durham Region Federation of Agriculture outing at the Oshawa Generals game was a big success and that the next meeting is being held on March 20, 2025 at Greenbank United Church.

F) 2025 DAAC Area Municipality Outreach - Presentation

M. Scott advised that the Area Municipality Outreach presentation has been finalized and will be provided to Committee members soon along with speaking notes and the annual report.

Discussion ensued with regards to who will be providing the presentation at each of the eight lower tier municipalities.

G) 2024 Farm Tour Discussion

D. Risebrough advised that B. Smith and Z. Cohoon attended a site visit on February 18, 2025 to do a run through of the property and determine operations for the day of the farm tour.

B. Smith further advised that it has been determined that a tent is needed for the venue to host the lunch; and that Kabota is celebrating 50 years in Canada and will be providing a tour of the warehouse, office and engineering area.

Discussion ensued with regards to the logistics of how the day of the farm tour will run; and the maximum number of guests allowed for the event.

Z. Cohoon advised that the catering company has been confirmed and that a tent and washroom will need to be rented for the farm tour.

M. Scott advised that the “save the dates” have been sent out and the invitation list needs to be reviewed.

6. Information Items

A) Growing North Durham Plan Annual Activity Report

A copy of Commissioner’s Report #2025-EDT-6 of the Commissioner of Community Growth and Economic Development was provided as Attachment #2 to the agenda and received.

7. Other Business

A) Community Agriculture Wellness

M. Scott advised Community Agriculture Wellness training will be available to Committee members on April 24, 2025 and he will provide additional information once a venue has been booked.

B) Ontario Soil and Crop Improvement Association Meeting

T. Barrie advised that the Ontario Soil and Crop Improvement Association meeting is taking place on April 3, 2025.

8. Date of Next Meeting

The next meeting of the Durham Agricultural Advisory Committee will be held on Tuesday, April 8, 2025 starting at 7:30 PM.

Z. Cohoon advised he will not be in attendance at the April 8, 2025 meeting and will need one of the Vice-Chairs to chair the meeting.

9. Adjournment

Moved by N. Swain, Seconded by Councillor Wotten,
That the meeting be adjourned.
CARRIED

The meeting adjourned at 8:48 PM

Respectfully submitted,

Z. Cohoon, Chair

K. Smith, Committee Clerk