

Region of Durham Paramedic Services

Service Overview

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Prepared by: Troy Cheseboro
October, 2023



Region of Durham Paramedic Services Call Statistics

- Request for ambulance service are prioritized into the following categories by the Central Ambulance Communications Centre, which is operated by the MOHLTC.
 - Code 1 (Low priority that can be delayed up to 30 minutes)
 - Code 2 (Low priority inter-facility transfer, time sensitive)
 - Code 3 (Urgent requiring immediate response)
 - Code 4 (Life threatening requiring immediate response)
 - Code 8 (Standby to provide strategically deployed coverage)

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Region of Durham Paramedic Services Call Statistics

- We responded to 48,025 priority Code 1 to 4 calls and 18,803 Code 8 calls from Jan to June of 2023
- Call response times are improving with the additional approved resources



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Region of Durham Paramedic Services MOH Review

- RDPS has just completed our Provincial Service Review.
- MOH identified a couple of areas they would like to see adjusted but were very happy overall with service and advised the Municipality is to be commended.



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Programs in Community Paramedicine:

- HISH – Funding provided by MOH
- CPLTC – Funding provided by MOH CPLTC
- Primary Care Outreach Program (PCOP) – Regionally Funded

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Total Clients in Community Programs



- 1,509
- This includes:
- HISH – 117
- CPLTC – 1,199
- PCOP - 193

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Clients onboarded July 1 – Sept 25



- HISH – 5
- CPLTC – 90
- PCOP - 16

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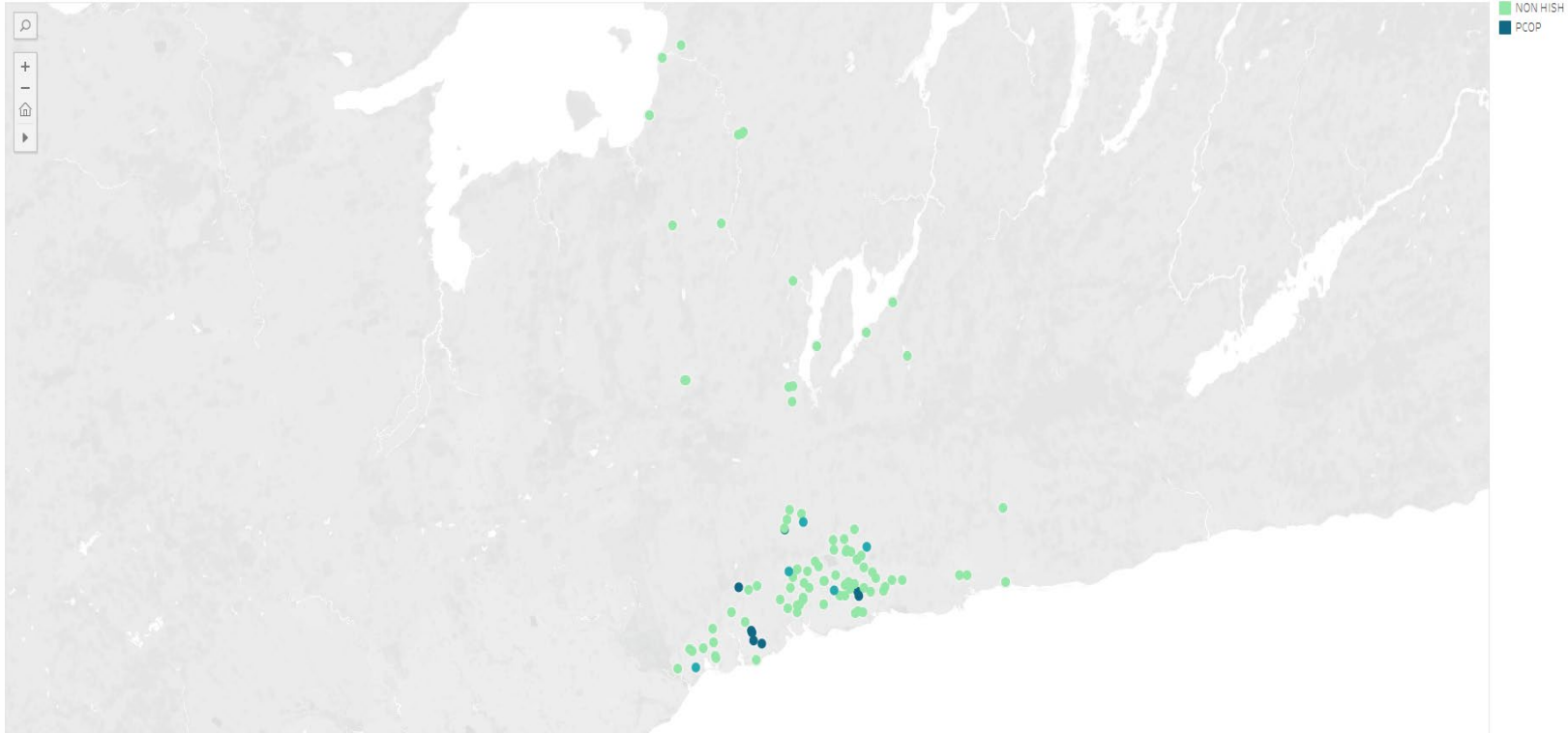
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New Clients by Geography



Map



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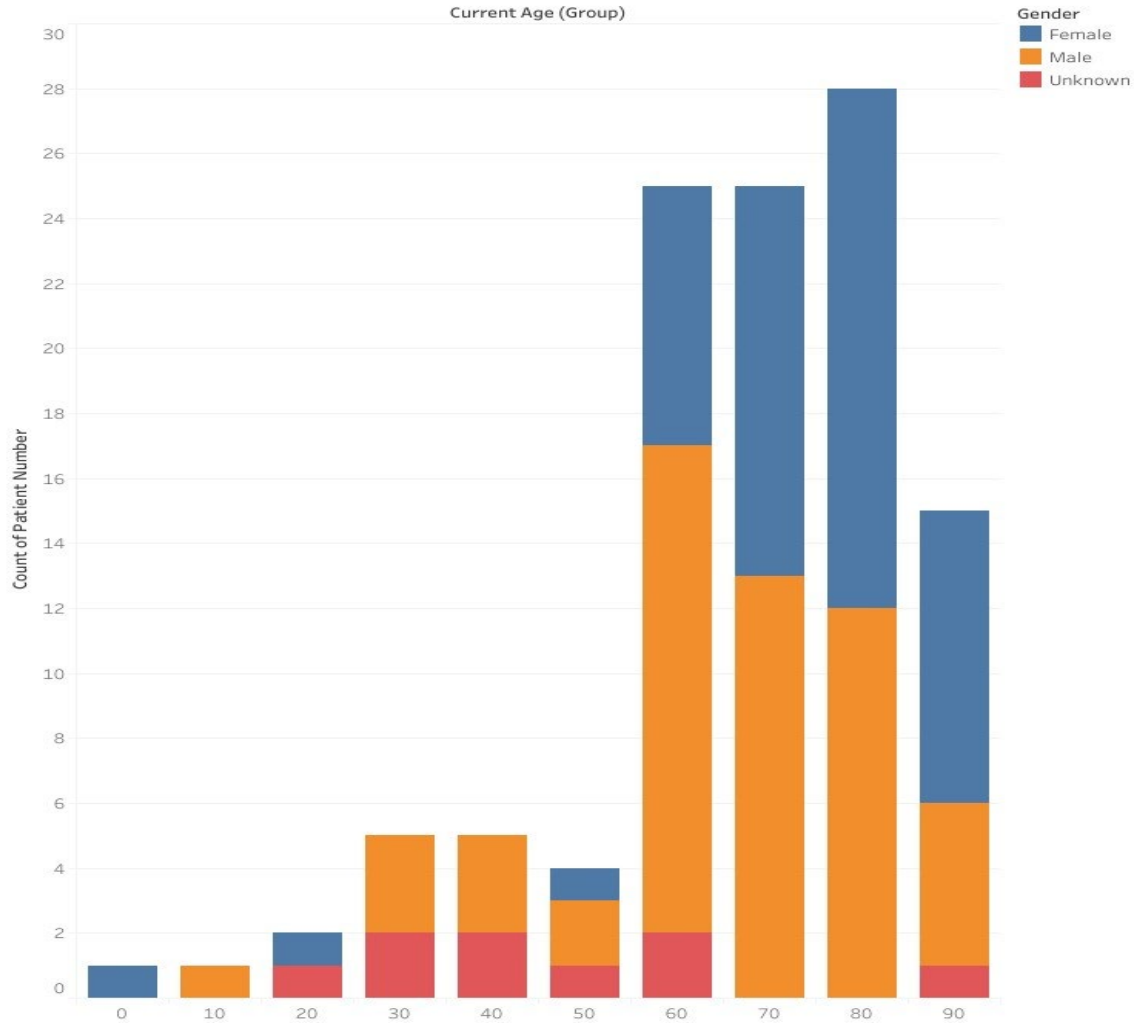
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New Clients by Age Group

Age groups



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Client Interactions by Program July 1st to Sept 25th



- Total Visits completed – 1461
- Patient put on RDPS Remote Patient Monitoring – 5
- Clinical notes sent to patients care team - 522
- Point of care bloodwork – 18
- Point of care urinalysis - 22
- Wound care – 93
- Patients care team consulted – 52
- CHF patients treated – 4
- Anti- psychotic injections (PCOP) – 15
- Antibiotics for UTI - 10
- **Patients care team consulted - 52**

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