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The Regional Municipality of Durham

MINUTES

DURHAM REGION TRANSIT EXECUTIVE COMMITTEE

Wednesday, May 8, 2024

A regular meeting of the Durham Region Transit Executive Committee was held on Wednesday, May 8, 2024 in the Council Chambers, Regional Headquarters Building, 605 Rossland Road East, Whitby, Ontario at 1:30 PM. Electronic participation was offered for this meeting.

1. Roll Call

Present: Commissioner Crawford, Chair
Commissioner Schummer*, Vice-Chair
Commissioner Anderson
Commissioner Brenner
Commissioner Garrod
Commissioner Roy*
Commissioner Wotten*
Regional Chair Henry

***denotes Commissioners participating electronically**

Absent: Commissioner Carter

Also

Present: Commissioner Jubb
Commissioner Kerr
Commissioner Pickles

***denotes visiting Commissioners participating electronically**

Present: E. Baxter-Trahair, Chief Administrative Officer
S. Ciani, Committee Clerk, Corporate Services – Legislative Services
S. Dessureault, Committee Clerk, Corporate Services – Legislative Services
D. Dunn, Manager, Rapid Transit
L. Fleury, Deputy Clerk, Corporate Services – Legislative Services
IW. Holmes, General Manager, Durham Region Transit
K. Hornburg, Deputy General Manager, Business Services, Durham Region Transit
R. Inacio, Systems Support Specialist, Corporate Services – IT
K. Islam, Project Manager, Rapid Transit
J. Kilgour*, Acting Deputy General Manager, Maintenance, Durham Region Transit
A. Mak, Supervisor, Financial, Durham Region Transit
D. Margiotta*, Manager, Operations Conventional East, Durham Region Transit

- A. Naeem*, Solicitor, Legal Services
A. Pezzetti, Deputy General Manager, Operations, Durham Region Transit
Z. Osime-Fakolade, Program Manager, Community Engagement and
Change Management, Durham Region Transit
* **denotes staff participating electronically**

2. **Declarations of Pecuniary Interest**

There were no declarations of pecuniary interest.

3. **Adoption of Minutes**

Moved by Commissioner Brenner, Seconded by Commissioner Garrod,
(22) That the minutes of the regular Durham Region Transit Executive
Committee meeting held on Wednesday, April 3, 2024, be adopted.
CARRIED

4. **Presentations**

4.1 Bill Holmes, General Manager, Durham Region Transit, re: General Manager's Verbal Update

B. Holmes, General Manager, Durham Region Transit (DRT) provided a
PowerPoint presentation regarding the General Manager's Update.

Highlights from the presentation included:

- March General Information Highlights
- Unaccommodated rate by municipality
- On Demand vendor monthly performance scorecard
- Updates
 - 2024 Public Information Centres Series
 - Ministry of Transportation (MTO) Fare and Service Integration
Collaboration Table
 - 2024 Ontario Transportation Expo

B. Holmes responded to questions from the Committee regarding providing a
summary of specialized transit; the duration of specialized transit trips, the
designated drop-off locations and whether there have been any recent changes to
this service; transit needs and support to new large warehouses and their
employees; the capabilities of On Demand transit services to accommodate all
customers; the capacity of accessible transportation service providers, including
taxi cab services and DRT, in meeting the accessible transportation needs of
residents; the timeline for implementing the additional service hours approved in
the 2024 Business Plan and Budget; the public transit service in Brock following
Metrolinx removing the former GO Bus Route 81; and reliability concerns of On
Demand services in the Township of Brock.

4.2 David Dunn, Manager, Rapid Transit and Kamrul Islam, Project Manager, Rapid Transit, re: Investing in Canada Infrastructure Program, Rapid Transit Update

D. Dunn, Manager, Rapid Transit and K. Islam, Project Manager, Rapid Transit provided a PowerPoint presentation regarding a Rapid Transit update for projects funded through the Investing in Canada Infrastructure Program (ICIP).

Highlights from the presentation included:

- Durham-Scarborough Bus Rapid Transit (DSBRT)
- Median Shelter Design
- Pickering Section Status
- Ajax and Whitby Sections Status
- Simcoe Street Rapid Transit Study (RT)
 - Visioning and Initial Business Case Study
 - Why Simcoe Street?
- Rapid Transit Benefits
 - Ridership
 - Economic
 - Cleveland Healthline
 - Waterloo Ion Light Rail Transit (LRT) Phase One
 - Portland Aerial Tram
- Transit Infrastructure Options
 - PIC#3 Options
 - Current Preferred Options
 - At-Grade Bus Rapid Transit (BRT)
 - Aerial Cable Car
 - Existing Urban Cable Cars
 - Future Urban Cable Cars
- Simcoe Street RT Next Steps

D. Dunn and K. Islam responded to questions from the Committee regarding the anticipated timelines for the DSBRT Pickering, Ajax and Whitby sections funded through ICIP and the strategies for managing traffic during construction; whether a monorail option had been explored for DSBRT; the status of the Oshawa sections of DSBRT and the potential timeline for its implementation; the timeline for sharing with the Transit Executive Committee the Metrolinx approved final design of the remaining sections that will be funded by the Province; and the reasoning behind the involvement of both the Region of Durham and Metrolinx in the BRT project.

5. Delegations

5.1 Joell Vanderwagen, Oshawa Resident (In-Person Attendance), re: Oshawa Centre Transit Terminal

J. Vanderwagen, Oshawa resident, appeared before the Committee with respect to an Oshawa Centre Transit Terminal.

J. Vanderwagen expressed concerns regarding the transit bus terminal located on the southeast side of the Oshawa Centre mall, specifically the limited facilities and access into the Oshawa Centre mall; signage for bus schedules and mall entrances; information availability for Presto card machines; customer service contact details; transit routes maps; and the location of amenities like the food court and washrooms relative to the bus terminal.

Moved by Commissioner Anderson, Seconded by Commissioner Brenner,
(23) That the rules of procedure be suspended to extend the time for the delegation by two minutes.

CARRIED ON A 2/3rds VOTE

J. Vanderwagen expressed concerns regarding challenges faced by customers who do not use technology and are unable to find alternative ways to view transit routes and scheduling information.

J. Vanderwagen provided the Committee with strategies to enhance the customer service experience at the transit bus terminal located at the Oshawa Centre mall.

J. Vanderwagen responded to questions for the Committee.

6. Correspondence

6.1 Correspondence dated April 24, 2024 from B. Holmes, General Manager, Durham Region Transit, re: Durham Region Transit Stop at Harmony Taunton Smart Centres

Moved by Commissioner Anderson, Seconded by Commissioner Brenner,
(24) That correspondence dated April 24, 2024 from B. Holmes, General Manager, Durham Region Transit, re: Durham Transit Stop at Harmony Taunton Smart Centres, be received for information.

CARRIED

7. Reports

A) General Manager's Report – April 2024 (2024-DRT-09)

Report #2024-DRT-09 from B. Holmes, General Manager, Durham Region Transit, was received.

Moved by Commissioner Brenner, Seconded by Commissioner Garrod,
(25) That Report #2024-DRT-09 of the General Manager, Durham Region Transit, be received for information.

CARRIED

8. Advisory Committee Resolutions

There were no advisory committee resolutions considered.

9. Confidential Matters

There were no confidential matters considered.

10. Other Business

There was no other business considered.

11. Date of Next Meeting

The next regularly scheduled Durham Region Transit Executive Committee meeting will be held on Wednesday, June 5, 2024 at 1:30 PM in the Council Chambers, Regional Headquarters Building, 605 Rossland Road East, Whitby.

12. Adjournment

Moved by Commissioner Anderson, Seconded by Commissioner Brenner,
(26) That the meeting be adjourned.

CARRIED

The meeting adjourned at 3:02 PM

Respectfully submitted,

M. Crawford, Chair

S. Dessureault, Committee Clerk