



# Public Health and Paramedic Services Overview

Durham Region Health Department  
Health & Social Services Committee  
January 12, 2023



# Overview

- Public Health in Ontario
- Paramedic Services in Ontario
- Health Department
- Accountability Framework
- Current & Future Issues
- Resources



# Public Health in Ontario

- Three Key Ministries
  - Children, Community and Social Services
  - Health
  - Long-Term Care
- Associate/Chief Medical Officers of Health
- Public Health Ontario
- Office of the Chief Medical Officer of Health, Public Health
- 34 Local Public Health Agencies (includes Durham Region Health Department)
  - Boards of Health (includes Regional Council, Durham's Board of Health)
  - Medical Officers of Health
  - Professional and Administrative Staff



# Public Health in Ontario

- Key Legislation
  - *Health Protection and Promotion Act*
    - Standards, Protocols and Guidelines
  - *Immunization of School Pupils Act*
  - *Safe Drinking Water Act*
  - *Smoke-Free Ontario Act*
- Other Legislation
  - *Ambulance Act*
  - *Building Code Act*
  - *Mandatory Blood Testing Act*
  - *Personal Health Information Protection Act*
  - *Regulated Health Professions Act and related Acts*
- [Ontario.ca/laws](https://www.ontario.ca/laws)



# Public Health in Ontario

- [Ontario Public Health Standards: Requirements for Programs, Services and Accountability](#)
  - Guidelines & Protocols
- Public Health Funding and Accountability Agreement



# Health Protection and Promotion Act

- Board of Health (Sections 4, 61)
- Medical Officer of Health (Section 67)
- Expenses (Section 72)
- Agreement (Section 81.2)
- Assessment (Section 82)
- Enforcement (Part IX)





# Board of Health

- Mandatory Health Programs and Services
- Regulations
- Standards, Protocols and Guidelines
- School Health Programs and Services
- Optional Health Programs and Services
- Parts II, III, IV
- Associate/Medical Officer of Health
- Staff



# Associate/Medical Officer of Health

- Public Health Concerns and Programs and Services
- Staff and Service Providers
- Management of Public Health Programs and Services
- Inspection of Health Unit for Health Hazards
- Investigation of Occupational and Environmental Health Hazards
- Community Health Protection and Communicable Diseases Provisions





# Expenses

- Payment by obligated municipality for expenses incurred by or on behalf of the board of health and medical officer of health in accordance with notice given by board of health
- Payment must be sufficient to enable the board of health to provide or ensure the provision of mandatory school health programs and services and to comply with the Act and the Regulations
- The board of health shall give a notice to the obligated municipality with respect to the expenses of the board of health and medical officer of health



# Agreement

- Minister may enter into an agreement with a board of health to set out accountability requirements
- Agreement may provide for additional services to be provided by a board of health beyond those set out in the Act or regulations
- Ministry may conduct an inspection, audit or investigation to review expenditure of the provincial grant and/or assess compliance with the agreement



# Assessment

- Minister may appoint inspectors and assessors to ascertain compliance with Act, Regulations, Standards, Protocols and Guidelines and to assess the quality of the management or administration of the affairs of the board of health
- Minister may give a board of health direction to correct failures related to expenses paid by obligated municipality
- Minister has power to take steps to ensure direction is carried out and expenses paid



# Enforcement

- Enforceable Provisions Include:
  - Notice to obligated municipality
  - Payment of deficits incurred by board of health
  - Payment in accordance with notice
  - Providing information to the CMOH and Minister
  - Complying with the requests of an assessor or directive of the Minister
- Maximum Penalty
  - \$25,000 for every day or part of day on which the offence occurs or continues



# Paramedic Services in Ontario

- Emergency Health Services System – Ministry of Health
  - Twenty-two Central Ambulance Communications Centres
  - Eight Regional Base Hospitals (seven land and one air)
  - Fifty Municipalities (42 Upper-Tier and eight District Social Services Administrative Boards (DSSABs)) + six First Nations + ORNGE
  - 56 Certified Land Ambulance Operators (40 municipal, seven DSSAB, two contract providers, six First Nations) + ORNGE





# Ambulance Act

- Costs
- Proper provision in accordance with community needs
- Ensure supply of vehicles, equipment, services, information, etc.
- Certification
- Response Time Performance Plans
- Enforcement
- [Ambulance Act](#)





# Community Paramedicine

- Provide clinical support to vulnerable populations at home
  - Improves quality of life
  - Reduces pressure on healthcare system
- 263 pilot programs across Ontario
  - One-time funding provided to Local Health Integration Networks (LHINs, now Ontario Health)
- High Intensity Supports at Home Program – Ministry of Health
- Community Paramedicine for Long-Term Care – Ministry of Long-Term Care



# Health Department

## VISION

- Leading the way to a healthier Durham

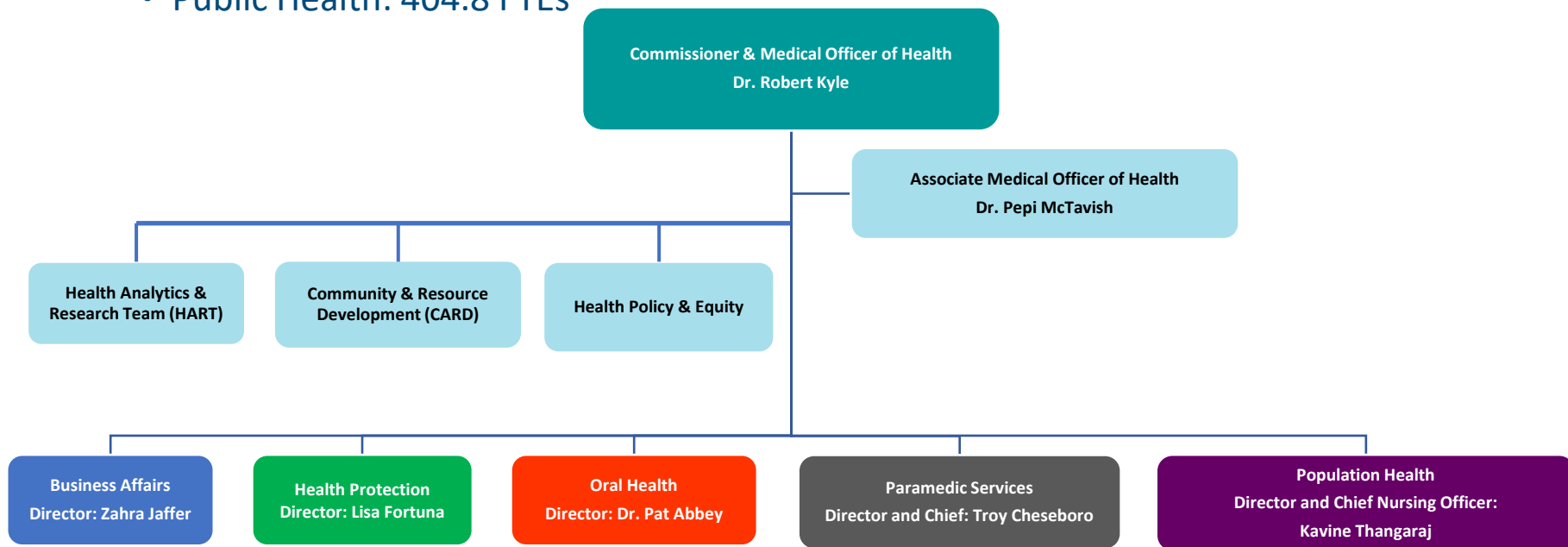
## MISSION

- We excel at providing a diversity of health enhancing services that address the growing and changing needs in our community



# Health Department

- [2022 Organizational Chart](#)
- 2022 approved complement: 724.8 FTEs
  - Paramedic Services: 320.0 FTEs
  - Public Health: 404.8 FTEs





# Locations

- Paramedic Services
  - Headquarters: 4040 Anderson St., Whitby
  - 11 Paramedic Stations in Durham municipalities (12 in 2023)
- Public Health
  - Head Office: 605 Rossland Rd. E., Whitby
  - North Office: 181 Perry St., Port Perry
  - Health Protection Office: 101 Consumers Dr., Whitby
  - Oral Health Clinic and Office: 200 John St. W., Oshawa
  - Breastfeeding Clinic: 1615 Dundas St. E., Whitby
  - Sexual Health Clinics:
    - Oshawa Centre, Office Galleria
    - Pickering Town Centre, Lower Level



# 2022 Paramedic Services Budget

Gross Expenditures	\$59,095,000
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Provincial Contribution	\$26,855,000
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Regional Contribution	\$32,240,000
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## 100% Provincially Funded Programs

Community Paramedicine	\$2,999,000*
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\*Based on approvals received in 2021



# 2022 Public Health Budget

Gross Expenditures	\$54,502,000
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Provincial Contribution	\$30,313,000
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Regional Contribution	\$24,189,000
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## 100% Provincially Funded Programs

Ontario Seniors Dental Care Program	\$1,811,000
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# Health Programs & Services

<b>Commissioner &amp; Medical Officer of Health</b>	<ul style="list-style-type: none"> <li>• Community &amp; Resource Development (CARD)</li> <li>• Health Analytics &amp; Research Team (HART)</li> </ul>	<ul style="list-style-type: none"> <li>• Health Policy &amp; Equity</li> </ul>
<b>Business Affairs</b>	<ul style="list-style-type: none"> <li>• Administrative Services</li> </ul>	<ul style="list-style-type: none"> <li>• Privacy &amp; Information Security</li> </ul>
<b>Health Protection</b>	<ul style="list-style-type: none"> <li>• Emergency Management</li> <li>• Food Safety</li> <li>• Healthy Environments</li> <li>• Infectious Diseases Prevention &amp; Control</li> </ul>	<ul style="list-style-type: none"> <li>• Part 8 Ontario Building Code</li> <li>• QA, Inspection System, Disclosure &amp; Team Support</li> <li>• Safe Water</li> <li>• Smoke-Free Ontario</li> </ul>
<b>Oral Health</b>	<ul style="list-style-type: none"> <li>• Oral Health Clinic</li> <li>• Oral Health Promotion</li> </ul>	<ul style="list-style-type: none"> <li>• School Screening</li> </ul>
<b>Paramedic Services</b>	<ul style="list-style-type: none"> <li>• Administration</li> <li>• Community Programs</li> <li>• Logistics</li> </ul>	<ul style="list-style-type: none"> <li>• Operations</li> <li>• Quality &amp; Development</li> </ul>
<b>Population Health</b>	<ul style="list-style-type: none"> <li>• Durham Health Connection Line</li> <li>• Health Information Systems</li> <li>• Healthy Families</li> <li>• Healthy Living</li> </ul>	<ul style="list-style-type: none"> <li>• Immunization</li> <li>• Infant &amp; Child Development</li> <li>• Infectious Diseases Prevention &amp; Control</li> <li>• Quality Assurance</li> </ul>



# Accountability Framework

- Program Planning and Evaluation
  - Accreditation/Certification
  - Annual & Mid-Year Reviews
  - Business Plans & Budgets
  - Health Information/Statistics
  - Information Systems
  - Legislation, Regulations, Policies, Standards, Protocols, Guidelines
  - Program & Evaluation Plans



# Accountability Framework

- Reporting
  - Accreditation
  - Annual Reports (Health Plan & Health Check-Up!)
  - Delegations
  - Health/Quality Enhancement Plans
  - Health Information Updates
  - Information Reports (Council Information Package)
  - Program Reports (quarterly)
  - Provincial Monitoring, Assessment & Certification
  - Service Reports
  - Staff Presentations



# Current & Future Issues


- Accreditation/Certification
- Climate Change/Environmental Protection
- Compliance/Standards
- COVID-19
- Demographic/Epidemiological Changes/Growth
- Emerging/Re-emerging Infections/Issues
- Health Human Resources
- Information Management & Technology
- Mental Health & Addiction
- Off-load Delay (Paramedic Services)
- Privacy & Security
- Recovery & Restoration






# Resources

## [Health Department Home Page](#)




**Health and Wellness**  
**COVID-19 Case and Contact Information Hub**




**Health Highlights**

Information about the Provincial



**Environment and Your Health**

Extreme Cold



**For Professionals**

Educator and Curriculum Resources

Getting your annual flu shot is more important than ever before  
Nov 01, 2022





Creating Animated Educational Videos on Program Evaluation  
Oct 04, 2022

COVID-19 Moderna Spikevax Bivalent booster bookings open  
September 12  
Sep 12, 2022



# Resources



## Health Statistics in Durham Region



# DATA

## Health Information Services

Home / Health and Wellness / Health Information Services

A A A |   Share

### Health Information Services

- Durham Health Stats
- Health Care
- Health Neighbourhoods
- Information Practices / Client Safety / Customer Service Standards
- Outbreaks, Recalls, Advisories and Alerts
- Public Access to Defibrillators

Alcohol, Cannabis, Drugs and Smoking	>
Babies and Toddlers	>
Child Health and	>

The Health Department works hard to make sure that people in Durham Region have easy access to public health resources and information. We protect your rights to privacy and fair treatment.

Ontario has a law called the **Personal Health Information Protection Act (PHIPA)**. The law protects your personal health information. PHIPA has rules on the collection, use, retention, disclosure and disposal of personal health information.

As a client of the Durham Region Health Department, you have many rights and responsibilities. These rights and responsibilities protect you and those around you:

- Protection of personal information.
- Respectful treatment.
- Care that meets your needs.
- The right to participate in decisions about your own care.

## Health Neighbourhoods

The Health Neighbourhoods research project studies 88 different health factors. These factors show the overall health of 50 different Health Neighbourhoods in the Region. This lets us understand patterns of health in our communities.

Our ultimate goal is to support strong, safe and equal health of our neighbourhoods. We strive to improve the health and wellbeing of all people living in Durham Region.





# Resources

## Health Department Publications



### Health Check-Up, Performance Reports and Health Plans

[Home](#) / [Health and Wellness](#) / [Health Check-Up, Performance Reports and Health P...](#)

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Health Check-Up, Performance Reports and Health Plans

[2021 Health Check-Up!](#)

[2020 Health Check-Up!](#)

[2019 Health Check-Up!](#)

[2022 Health Plan](#)

[2021 Health Plan](#)

[2020 Health Plan](#)

[2019 Health Plan](#)

[Alcohol, Cannabis, Drugs and Smoking](#)

[Babies and Toddlers](#)

[Child Health and School-Age Children](#)

[Clinics and Classes Calendar](#)

As directed by the Ontario Ministry of Health, the Health Department is required to produce an annual report, *Durham Health Check-Up*, outlining activities undertaken and accomplishments achieved through the delivery of our programs and services. In addition, the Health Department also posts its annual Health Plan to provide the community with details of the coming year's priorities.

#### Health Check-Up

- [2021 Health Check-Up](#)
- [2020 Health Check-Up](#)
- [2019 Health Check-Up](#)

#### Health Plans

- [2022 Health Plan](#)
- [2021 Health Plan](#)
- [2020 Health Plan](#)
- [2019 Health Plan](#)

#### Performance Reports

[2017 Performance Report](#)

[Request archived reports](#)