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# The Regional Municipality of Durham Information Report

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From: Chief Administrative Officer  
Report: #2025-INFO-38  
Date: May 23, 2025

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**Subject:**

2024 Intelligent Community Consortium Year-End Report

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**Recommendation:**

Receive for Information

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**Report:**

**1. Purpose**

- 1.1. The purpose of this report is to provide an update on the activities and achievements of the Durham Region Intelligent Community Consortium (ICC) for 2024.

**2. Background**

- 2.1 The ICC is comprised of members from municipal government, post-secondary education institutions, innovation groups, business organizations and other community organizations located in Durham.
- 2.2 The mandate of the Durham Region ICC is to develop a strategy for partner organizations to work together to address community challenges with intelligent solutions and better the lives of residents and businesses across the region.
- 2.3 2024 was a year of momentum for the ICC. The 19-member committee of municipal representatives and community partners worked to formalize their partnership and understand where the consortium should focus its work.
- 2.4 The ICC applied the Intelligent Community Forum's (ICF), [Community Accelerator Strategy framework](#). The framework outlines six pillars of an intelligent community: broadband connectivity, digital inclusion, knowledge work, innovation, sustainability and community engagement. The Consortium spent time discussing whether the pillar was already a strength within Durham Region and how it could be further developed to the benefit of the partners and the community.
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2.5 The Consortium achieved the following goals for 2024:

1. Members of the Consortium complete the seven accelerator training courses through the ICF.
2. A collaborative database of Durham's Intelligent Community projects, organized by the ICF factors, was created.
3. Key projects and themes that contribute to Durham's Intelligent Community narrative were identified.
4. A strong Durham Region submission to the ICF Top Intelligent Community of the Year awards application was submitted.
5. The first annual progress report for the Durham Region Intelligent Community Consortium was completed and shared with partners and Regional Council.
6. Consortium members participated in a visioning session to identify key projects and initiatives for the next year.

2.6 The Consortium participated in the ICF's full certification and awards process, which resulted in Durham Region being named a Top7 Intelligent Community in the world and achieving full certification with the ICF. Certification will remain in place through October 2027. This international recognition provides third-party validation that the region is poised for investment and growth.

2.7 At year-end, the Consortium completed a survey to identify their priorities for 2025. Two activities were agreed to:

1. Continue to focus on telling the region's intelligent community story.
2. Establish a consortium-led project that will advance the region's intelligent community status.

### **3. Relationship to Strategic Plan**

3.1 The Durham Region Intelligent Community Consortium report aligns with the strategic direction of:

1. Strong relationship – Collaborate across local area municipalities, with agencies, non-profits, and community partners to deliver co-ordinated and efficient services.
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**4. Conclusion**

- 4.1 The report was prepared by the Communications and Engagement Division in consultation with the Durham Region Intelligent Community Consortium.

**5. Attachments**

Attachment #1: Infographic — Intelligent Community Consortium 2024 Year in Review

Respectfully submitted,

Original signed by

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Ramesh Jagannathan on behalf of  
Elaine Baxter-Trahair  
Chief Administrative Officer

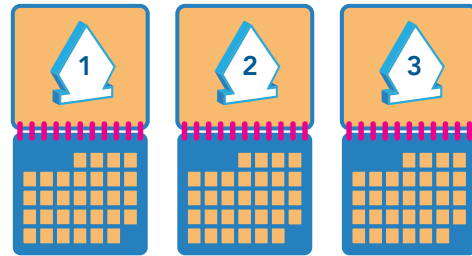
# Intelligent Community Consortium 2024 Year in Review



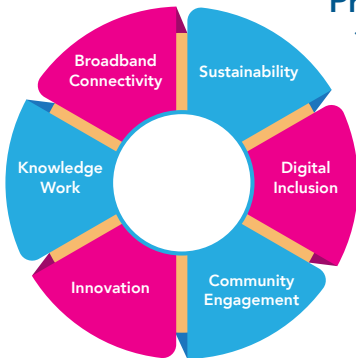
19 Consortium members completed seven modules as part of the ICF Community Accelerator Training



Established an Intelligent Community database with 72 projects listed from across the region.



Top7 Intelligent Community of the Year for three consecutive years.



Produced a 10-article series showcasing our local intelligent community stories, driving awareness and celebrating achievements on a global scale



Awarded full certification as an intelligent community: Signals to the world that we are a top community of choice and ready for investment.

Certification is valid until October 2027

Second Canadian community to receive full certification.



Showcased the Durham Region Intelligent Community story on the international stage at the Intelligent Community Summit, highlighting why we are recognized as a leading intelligent community globally.



Received local, national and international coverage of Durham Region's intelligent community work.