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The Regional Municipality of Durham

MINUTES

DURHAM REGION TRANSIT EXECUTIVE COMMITTEE

Wednesday, May 7, 2025

A regular meeting of the Durham Region Transit Executive Committee was held on Wednesday, May 7, 2025 in the Council Chambers, Regional Headquarters Building, 605 Rossland Road East, Whitby, Ontario at 1:31 PM. Electronic participation was offered for this meeting.

1. Roll Call

Present: Commissioner Crawford, Chair
Commissioner Schummer*, Vice-Chair
Commissioner Anderson
Commissioner Brenner*
Commissioner Carter*, attended the meeting at 1:49 PM
Commissioner Garrod
Commissioner Mulcahy
Commissioner Wotten
Regional Chair Henry, left the meeting at 1:42 PM
***denotes Commissioners participating electronically**

Absent: None

Also

Present: None

Present: E. Baxter-Trahair*, Chief Administrative Officer
C. Carter, Financial Supervisor, Durham Region Transit
S. Ciani, Committee Clerk, Corporate Services – Legislative Services
S. Dessureault, Committee Clerk, Corporate Services – Legislative Services
W. Holmes, General Manager, Durham Region Transit
L. Fleury, Deputy Clerk, Corporate Services – Legislative Services
N. Harkness, Program Manager, Technology Solutions, Durham Region Transit
K. Hornburg, Deputy General Manager, Business Services, Durham Region Transit
R. Inacio, Systems Support Specialist, Corporate Services – IT
A. Mak, Supervisor, Financial, Durham Region Transit
D. Margiotta, Operations Manager, Conventional East, Durham Region Transit
A. Naeem*, Solicitor, Legal Services
A. Pezzetti, Deputy General Manager, Operations, Durham Region Transit
J. Phelan, Policy & Planning Manager, Durham Region Transit

J. Rosebush, Analyst, Durham Region Transit
P. Uthayakumar, Manager, Infrastructure, Safety and Technology, Durham Region Transit
K. Wesener, Program Manager, Analytics, Durham Region Transit
*** denotes staff participating electronically**

2. Declarations of Pecuniary Interest

There were no declarations of pecuniary interest.

3. Adoption of Minutes

Moved by Commissioner Garrod, Seconded by Commissioner Wotten,
(11) That the minutes of the regular Durham Region Transit Executive Committee meeting held on Wednesday, April 2, 2025, be adopted.
CARRIED

4. Presentations

4.1 Bill Holmes, General Manager, Durham Region Transit, re: General Manager's Verbal Update

B. Holmes, General Manager, Durham Region Transit (DRT) provided a PowerPoint presentation regarding the General Manager's Verbal Update.

Highlights from the presentation included:

- General Manager Information Highlights
- Partnership for Bus Shelter and Memorial
- Engagement with Seniors in Uxbridge
- Other Highlights

B. Holmes introduced H. Marchenko and J. Hawa Hyun, two students from Durham College who were one of the winning teams at the recent Durham College Hackathon, and proceeded to provide a PowerPoint presentation regarding DRTIME – Real-Time Transit App.

Highlights from the presentation included:

- DRTIME – Real-Time Transit App
- Technical Architecture
- Core Features Overview
- Deep Dive: DRT Data Integration
- Technical Innovations
- User Experience Focus

H. Marchenko and J. Hawa Hyun responded to questions from the Committee regarding language options in the DRTIME Real-Time Transit App.

4.2 Anthony Pezzetti, Deputy General Manager, Operations, re: Changes to On Demand Trip Booking Standards (2025-DRT-06) [Item 7.3]

A. Pezzetti, Deputy General Manager, Operations provided a PowerPoint presentation regarding Changes to On Demand Trip Booking Standards.

Highlights from the presentation included:

- Proposed Updates to Standards
- Subscription Trips
- Option Comparison - Subscriptions
- Trip Booking Window
- Option Comparison - Booking Window
- Legacy Trips Beyond Transfer Locations

A. Pezzetti responded to questions from the Committee regarding the subscription options and how they might affect DRT users registered with specialized transit, and those who live in rural and northern municipalities of the Region of Durham; the number of customers with subscriptions; and urban versus rural residents within the Region of Durham using On Demand for specialized transit trips.

5. Delegations

There were no delegations heard.

6. Correspondence

There were no communication items considered.

7. Reports

A) General Manager's Report – May 2025 (2025-DRT-04)

Report #2025-DRT-04 from B. Holmes, General Manager, Durham Region Transit, was received.

Moved by Commissioner Wotten, Seconded by Commissioner Mulcahy,
(12) That Report #2025-DRT-04 of the General Manager, Durham Region Transit, be received for information.

CARRIED

B) U-Pass Agreement Extension (2025-DRT-05)

Report #2025-DRT-05 from B. Holmes, General Manager, Durham Region Transit, was received.

Moved by Commissioner Garrod, Seconded by Commissioner Anderson,
(13) That we recommend to the Finance and Administration Committee:

A) That the existing U-Pass agreements with Durham College, Ontario Tech University and Trent University (Durham Campus) be extended including updated U-Pass rates through the 2027-2028 academic year with the following fee increases:

- i) 2025-2026 academic year – 4.9 per cent increase from \$152.85 to \$160.30 per semester per eligible student for the period September 1, 2025, to August 31, 2026;
- ii) 2026-2027 academic year – 4.9 per cent increase from \$160.30 to \$168.15 per semester per eligible student for the period September 1, 2026, to August 31, 2027;
- iii) 2027-2028 academic year – 4.9 per cent increase from \$168.15 to \$176.35 per semester per eligible student for the period September 1, 2027, to August 31, 2028; and

B) That the Regional Chair and Regional Clerk be authorized to execute the amending agreements.

CARRIED

C) Changes to On Demand Trip Booking Standards (2025-DRT-06)

Report #2025-DRT-06 from B. Holmes, General Manager, Durham Region Transit, was received.

Staff responded to questions from the Committee regarding the potential number of unfulfilled trips based on the type of On Demand subscription; the impact to customers with legacy subscriptions based on the staff recommended option, and whether this option has been communicated to these customers; and the number of no-shows for customers with subscriptions.

Detailed discussion ensued regarding the percentages allocated to subscription trips within overall daily capacity of On Demand.

B. Holmes clarified that there was a typographical error in Part E) of the recommendations as the effective date of July 1st, 2025 should have been noted as September 8th, 2025.

Moved by Commissioner Brenner, Seconded by Commissioner Schummer,

- (14) A) That On Demand subscriptions be inclusive of all On Demand customers, with 30 per cent of the overall daily service capacity reserved for subscriptions trips, including minimum of 15 per cent of capacity reserved for subscription trips for customers registered with specialized transit, be approved;
- B) That On Demand subscriptions valid for a seasonal period, be approved;
- C) That a booking window of four days for specialized transit trips, and three days for other On Demand, be approved;
- D) That a booking window of three days when all On Demand trips can be booked through the DRT On Demand app, be approved; and
- E) That effective **September 8th**, 2025, all On Demand trips connect with neighboring transit service providers (Transit Toronto Commission and York Region Transit) at established transfer points, be approved.

CARRIED AS AMENDED ON A
RECORDED VOTE LATER IN THE
MEETING
(See Following Motions)

Moved by Commissioner Anderson, Seconded by Commissioner Mulcahy,

- (15) That the main motion (14) of Commissioners Brenner and Schummer be divided in order to allow voting on Parts A) and E) separately from the remainder.

CARRIED

Moved by Commissioner Garrod, Seconded by Commissioner Brenner,

- (16) That Part A) of the main motion (14) of Commissioners Brenner and Schummer be amended to the following:

- “A) That On Demand subscriptions be inclusive of all On Demand customers, with 40 per cent of the overall daily service capacity reserved for specialized subscriptions trips.”

MOTION DEFEATED ON THE FOLLOWING
RECORDED VOTE (Tie vote deems motion
decided in the negative):

Yes

Commissioner Brenner
Commissioner Crawford
Commissioner Garrod

No

Commissioner Anderson
Commissioner Carter
Commissioner Mulcahy

Commissioner Wotten

Commissioner Schummer

Members Absent: Regional Chair Henry

Declarations of Interest: None

Moved by Commissioner Mulcahy, Seconded by Commissioner Anderson,
(17) That Part A) of the main motion (14) of Commissioners Brenner and
Schummer be amended to the following:

“A) That On Demand subscriptions remain status quo, with no limit on the
number of customers with subscriptions, and subscriptions only being
available to customers registered with specialized transit.”

CARRIED ON THE FOLLOWING
RECORDED VOTE:

Yes

Commissioner Anderson
Commissioner Brenner
Commissioner Carter
Commissioner Crawford
Commissioner Mulcahy
Commissioner Wotten

No

Commissioner Garrod
Commissioner Schummer

Members Absent: Regional Chair Henry

Declarations of Interest: None

The remaining parts B), C), and D) were then put to a vote and CARRIED.

Part E) of the main motion (14) of Commissioners Brenner and Schummer was
then put to a vote and DEFEATED ON THE FOLLOWING RECORDED VOTE:

Yes

Commissioner Carter
Commissioner Garrod
Commissioner Schummer

No

Commissioner Anderson
Commissioner Brenner
Commissioner Crawford
Commissioner Mulcahy
Commissioner Wotten

Members Absent: Regional Chair Henry

Declarations of Interest: None

The main motion (14) of Commissioners Brenner and Schummer was then put to
a vote and CARRIED AS AMENDED.

The main motion now reads as follows:

- A) That On Demand subscriptions remain status quo, with no limit on the number of customers with subscriptions, and subscriptions only being available to customers registered with specialized transit.”
- B) That On Demand subscriptions valid for a seasonal period, be approved;
- C) That a booking window of four days for specialized transit trips, and three days for other On Demand, be approved; and
- D) That a booking window of three days when all On Demand trips can be booked through the DRT On Demand app, be approved.

8. Advisory Committee Resolutions

There were no advisory committee resolutions considered.

9. Confidential Matters

There were no confidential matters considered.

10. Other Business

There was no other business considered.

11. Date of Next Meeting

The next regularly scheduled Durham Region Transit Executive Committee meeting will be held on Wednesday, June 4, 2025 at 1:30 PM in the Council Chambers, Regional Headquarters Building, 605 Rossland Road East, Whitby.

12. Adjournment

Moved by Commissioner Wotten, Seconded by Commissioner Anderson,
(18) That the meeting be adjourned.

CARRIED

The meeting adjourned at 3:20 PM

Respectfully submitted,

M. Crawford, Chair

S. Dessureault, Committee Clerk