

2020 – 2024 Durham Region Strategic Plan

Community Dashboard Release – February 2023

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2020-2024 Strategic Plan Development

- March 2019: Four Regional Councillors were appointed to join the Chief Administrative Officer and one Department Head as part of the Task Force
- May to September 2019: Residents and stakeholders were engaged on the new goals and priorities during an extensive public consultation process
- March 2020: Regional Council endorsed the new strategic plan goals

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Welcome to Your Durham! Our online engagement platform is meant to inspire conversation and encourage community participation anytime, anywhere. There are so many reasons to engage with us—your voice matters. Sign up today and have your say!





2020 – 2024 Durham Region Strategic Plan



Durham Region Strategic Plan









Social Investment Objective: To ensur

Objective: To ensure a range of programs, services and supports are available and accessible to those in need, so that no individual is left behind.



Service Excellence

Objective: To provide exceptional value to Durham taxpayers through responsive, effective and fiscally sustainable service delivery.

Environmental Sustainability

Objective: To protect the environment for the future by demonstrating leadership in sustainability and addressing climate change.

Community Vitality

Objective: To foster an exceptional quality of life with services thatcontribute to strong neighbourhoods, vibrant and diverse communities, and influence our safety and well-being.

Economic Prosperity

Objective: To build a strong and resilient economy that maximizes opportunities for business and employment growth, innovation and partnership.

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2020-2024 Durham Region Strategic Plan 2022 Community Dashboard



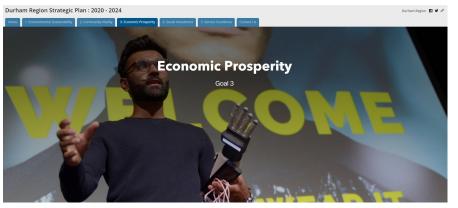
2022 Regional Strategic Plan Validation

- Validated measures and initiatives that will support desired plan direction
- Transitioned to internal reporting
- Provided year end 2021 and year to date 2022 data where available





Community Dashboard



3.2 Key Performance Indicators

Local Business Directories	Invest Durham and Tourism Social Media
1000	44.5 %
businesses promoted	growth annually
Desired Direction: Increase	Desired Direction: Increase
Target: Not Available	Target: 20% annually
Last Updated: Dec 2021	Last Updated: Dec 2021
Trend: Improving	Trend: Meets Target

3.2 Key Initiative Updates

Downtowns of Durham

This project is an initiative of the Durham Region Business Improvement Areas (BIAs) and the Economic Development and Tourism Division of the Regional Municipality of Durham. It was conceived in response to the COVID-19 crisis but continues to support businesses in recovering. For more information, please visit: <u>https://downtownsofdurham.ca/</u>



Key Performance Indicators & Initiatives

5.3 Key Performance Indicators

Asset Management Planning

100 % compliance with provincial requirements

Desired Direction: Maintain Target: 100% Last Updated: Dec 2021

Trend: Meets Target

Budget Planning

89 annual public engagements

Desired Direction: Increase Target: Not Available Last Updated: Dec 2021

Trend: Improving



Key Performance Indicators & Initiatives

5.3 Key Initiative Updates

Budget Modernization

The Region is undertaking a multi-year review and modernization of the Region's business planning and budget function focused on a commitment to:

- Review and streamline the business planning and budget processes and procedures.
- Procure and implement a new integrated business planning, budget and forecasting system.
- Embed enhanced public engagement in the Region's business planning and budget process.

For the 2021 Durham Budget, Durham Region modernized the annual Business Plan and Budget documents to:

- Provide a clear connection between the Region's programs/services and the associated resources required to deliver these programs/services.
- Support long-term financial planning through a combined current year operating and capital budget and a nine-year capital forecast.
- Present information in a clear, consistent and transparent manner.

Durham Region hosted its first virtual Budget Town Hall for the 2021 budget with more than 11,800 residents attending. To learn more, please visit: durham.ca - Budget and Finance



Indicator Definitions

5.3 Budget Planning

Increase the annual number of opportunities for public engagement with budget process About this indicator

Engaging residents in the Durham municipal budgeting process is one way that we demonstrate our commitment to transparency and accountability. This indicator considers the various engagements, communications opportunities, and tools that are used to support the annual business planning and budget process. The number reflects both formal and informal opportunities available to Durham residents.

5.3 Asset Management Planning

Maintain 100 per cent compliance with provincial regulation on asset management plans About this indicator

This indicator quantifies the Region's Asset Management Plan's compliance with the Provincial Regulations for Asset Management Plans. The indicator is calculated as a percentage of the provincial implementation requirements met each calendar year.



Community Dashboard Demonstration

Durham Region Strategic Plan : 2020 - 2024

Durham Region 🖪 🎔 🤗







Towards 2025

Developing the New Regional Strategic Plan



2025 Durham Region Strategic Plan

- Planning is underway for the design of the next Regional Strategic Plan
- Focus on developing community-informed, data-supported strategies
- Leveraging existing work done through long-range plans (ex. Community Safety and Well-being, Regional Official Plan, Sustainability & Climate plans)
- Addition of Strategic Foresight tools to engage community



Thank you

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