

### 2020 – 2024 Durham Region Strategic Plan

Community Dashboard Release – February 2023

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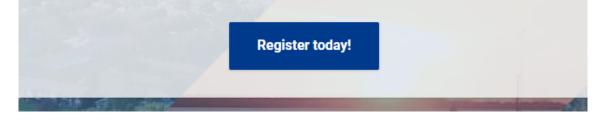


# 2020-2024 Strategic Plan Development

- March 2019: Four Regional Councillors were appointed to join the Chief Administrative Officer and one Department Head as part of the Task Force
- May to September 2019: Residents and stakeholders were engaged on the new goals and priorities during an extensive public consultation process
- March 2020: Regional Council endorsed the new strategic plan goals

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## 2020 – 2024 Durham Region Strategic Plan



### Durham Region Strategic Plan









#### Social Investment Objective: To ensur

**Objective:** To ensure a range of programs, services and supports are available and accessible to those in need, so that no individual is left behind.



#### Service Excellence

**Objective:** To provide exceptional value to Durham taxpayers through responsive, effective and fiscally sustainable service delivery.

#### **Environmental Sustainability**

**Objective:** To protect the environment for the future by demonstrating leadership in sustainability and addressing climate change.

#### **Community Vitality**

**Objective:** To foster an exceptional quality of life with services thatcontribute to strong neighbourhoods, vibrant and diverse communities, and influence our safety and well-being.

#### **Economic Prosperity**

**Objective:** To build a strong and resilient economy that maximizes opportunities for business and employment growth, innovation and partnership.

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### **2020-2024 Durham Region Strategic Plan** 2022 Community Dashboard



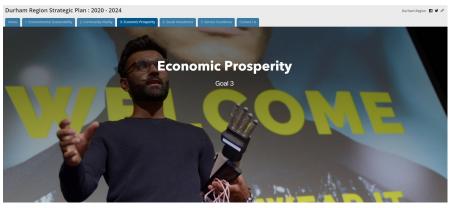
## **2022 Regional Strategic Plan Validation**

- Validated measures and initiatives that will support desired plan direction
- Transitioned to internal reporting
- Provided year end 2021 and year to date 2022 data where available





## **Community Dashboard**



**3.2 Key Performance Indicators** 

Local Business Directories	Invest Durham and Tourism Social Media
1000	44.5 %
businesses promoted	growth annually
Desired Direction: Increase	Desired Direction: Increase
Target: Not Available	Target: 20% annually
Last Updated: Dec 2021	Last Updated: Dec 2021
Trend: Improving	Trend: Meets Target

#### **3.2 Key Initiative Updates**

#### Downtowns of Durham

This project is an initiative of the Durham Region Business Improvement Areas (BIAs) and the Economic Development and Tourism Division of the Regional Municipality of Durham. It was conceived in response to the COVID-19 crisis but continues to support businesses in recovering. For more information, please visit: <u>https://downtownsofdurham.ca/</u>



# **Key Performance Indicators & Initiatives**

**5.3 Key Performance Indicators** 

Asset Management Planning

100 % compliance with provincial requirements

Desired Direction: Maintain Target: 100% Last Updated: Dec 2021

**Trend: Meets Target** 

**Budget Planning** 

89 annual public engagements

Desired Direction: Increase Target: Not Available Last Updated: Dec 2021

**Trend: Improving** 



# **Key Performance Indicators & Initiatives**

#### 5.3 Key Initiative Updates

#### **Budget Modernization**

The Region is undertaking a multi-year review and modernization of the Region's business planning and budget function focused on a commitment to:

- Review and streamline the business planning and budget processes and procedures.
- Procure and implement a new integrated business planning, budget and forecasting system.
- Embed enhanced public engagement in the Region's business planning and budget process.

For the 2021 Durham Budget, Durham Region modernized the annual Business Plan and Budget documents to:

- Provide a clear connection between the Region's programs/services and the associated resources required to deliver these programs/services.
- Support long-term financial planning through a combined current year operating and capital budget and a nine-year capital forecast.
- Present information in a clear, consistent and transparent manner.

Durham Region hosted its first virtual Budget Town Hall for the 2021 budget with more than 11,800 residents attending. To learn more, please visit: durham.ca - Budget and Finance



## **Indicator Definitions**

### 5.3 Budget Planning

**Increase** the annual number of opportunities for public engagement with budget process About this indicator

Engaging residents in the Durham municipal budgeting process is one way that we demonstrate our commitment to transparency and accountability. This indicator considers the various engagements, communications opportunities, and tools that are used to support the annual business planning and budget process. The number reflects both formal and informal opportunities available to Durham residents.

### **5.3 Asset Management Planning**

**Maintain** 100 per cent compliance with provincial regulation on asset management plans About this indicator

This indicator quantifies the Region's Asset Management Plan's compliance with the Provincial Regulations for Asset Management Plans. The indicator is calculated as a percentage of the provincial implementation requirements met each calendar year.



## **Community Dashboard Demonstration**

#### Durham Region Strategic Plan : 2020 - 2024

Durham Region 🖪 🎔 🤗







### Towards 2025

Developing the New Regional Strategic Plan



## 2025 Durham Region Strategic Plan

- Planning is underway for the design of the next Regional Strategic Plan
- Focus on developing community-informed, data-supported strategies
- Leveraging existing work done through long-range plans (ex. Community Safety and Well-being, Regional Official Plan, Sustainability & Climate plans)
- Addition of Strategic Foresight tools to engage community



# Thank you

### Sandra Austin, Director Strategic Initiatives Lesley-Ann Foulds, Manager Corporate Initiatives

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