



Service Planning outlook

2026



Major Themes

Service availability

Service at more times of the day on major routes

Employment areas

Connecting to jobs

New growth areas

Service to newly occupied areas

Consistent service

Operating the same routing during all service periods

Service adjustments

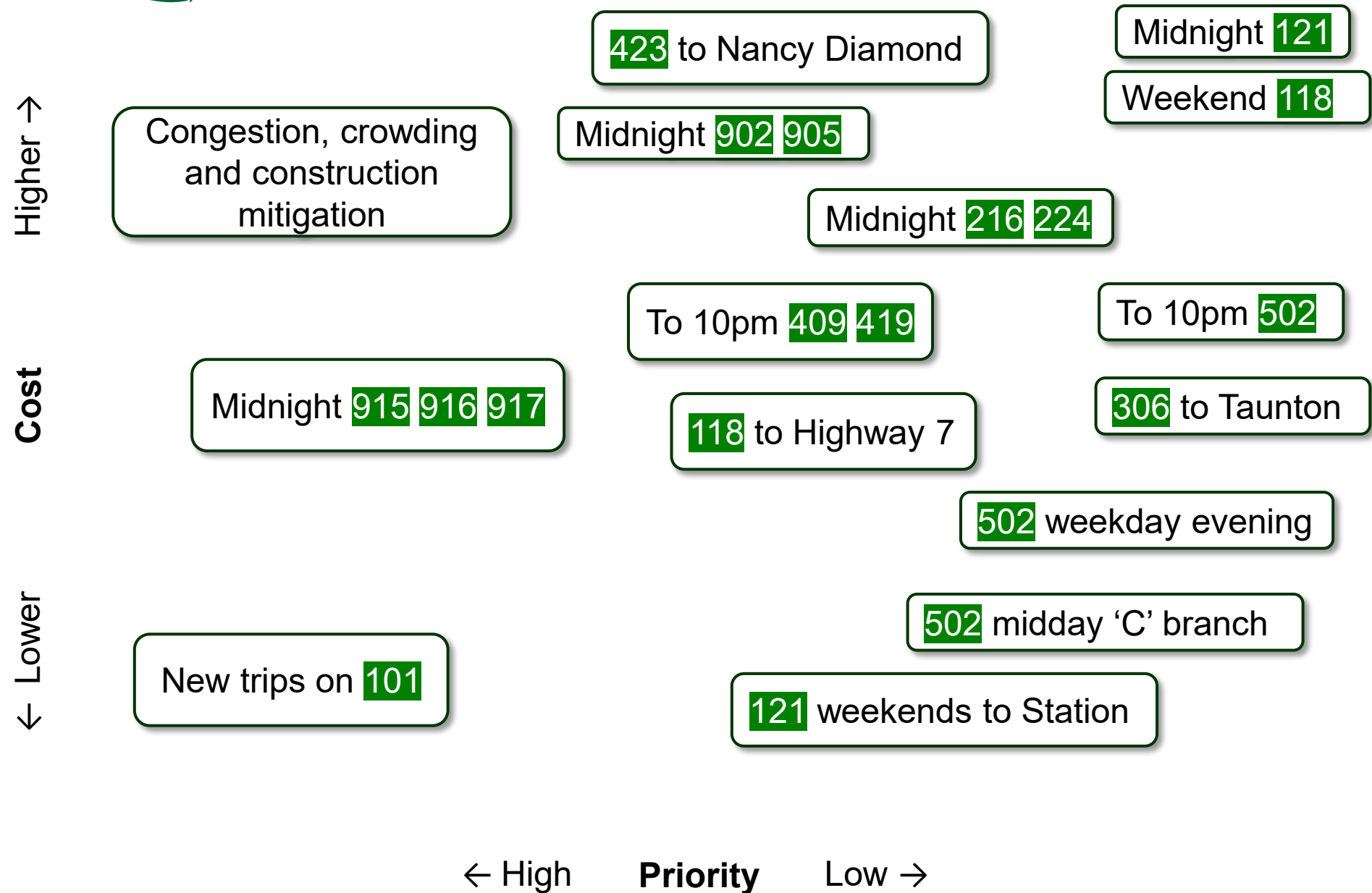
Making adjustments in response to feedback and changing conditions



Summary of service initiatives

Type	Initiative	Priority	Cost	Benefit	Customer benefit
Route extension	118 to Highway 7	-	\$\$	●	Employment access, upcoming residential with no scheduled service
Route extension	306 to Taunton	▼	\$\$	●	Recent residential with long walks
Route extension	423 to Nancy Diamond	-	\$\$\$	●	Recent residential with no scheduled service
Route extension	121 to Pickering Station (weekends)	-	\$	●	Reduced travel time ("long-way around")
Span of service	118 weekend service	▼	\$\$\$	●	Weekend service
Span of service	101 additional trips	▲	\$	●	Employment access, route very high performing
Span of service	502C Weekday daytime	-	\$	●	Residential with peak only
Two-way service	502 weekday evening	-	\$\$	●	Reduced travel time ("long-way around")
Span of service	915, 916, 917 to midnight	▲	\$\$	●	Cross-regional evening, shift work, available when needed, reduce On Demand
Span of service	902, 905 to midnight and 216, 224 weekday to midnight	-	\$\$\$	●	Cross-regional evening, shift work, available when needed, reduce On Demand
Span of service	121 to midnight and 409, 419, 502 to 22:00 and 216, 224 weekend to midnight	▼	\$\$\$	●	Connecting routes evening, shift work, available when needed, reduce On Demand
Misc adjustments	Coverage improvements, schedule adjustments, train connections	▼	\$	●	Responding to customer complaints, better connections, reduced walk distances
Congestion, crowding and construction		▲	\$\$\$	●	Responding to construction detours and delays, increasing congestion, extra trips to address crowding
On Demand		▼	\$	●	Modest increase for population growth

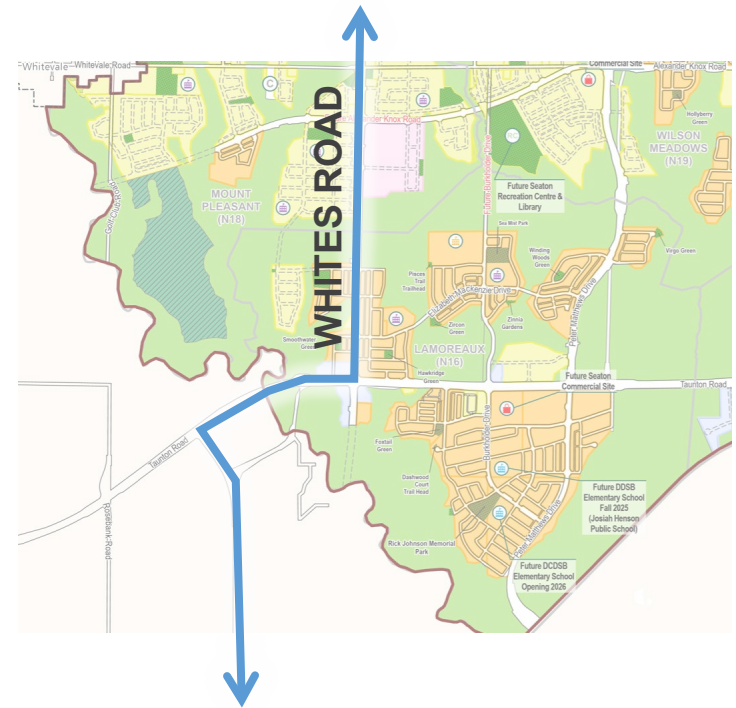
Summary of service initiatives



Service in Seaton

Service on Route 118 extended along Whites Road to Highway 7

- Service to growing communities along Whites Road and Elizabeth Mackenzie Drive
- Service to existing and developing employment areas on Highway 7. Service in this area will evolve as new other routes are extended.
- Weekend service introduced 0700-1900



Service in North Oshawa

Harmony Road – Conlin to Nancy Diamond

- Route 423 extended north to Nancy Diamond Boulevard
- Operating daytime weekday; future service during weekends and evenings
- Operates to Oshawa Centre Terminal; future extension northwest to Windfields Regional Centre



Service in South Pickering

Pickering Station connection on weekends

- Change Route 121 weekend routing to match weekdays, providing consistent service 7 days/week
- Shorter rides to Pickering City Centre, Pickering Station, and connecting DRT routes on weekends



Additional trips in Pickering Industrial area

- New trips on Route 101 to capture a wider range of shift times
- Trips added to “widen” peak periods and based on feedback from customers and local employers

Service in West Whitby

Des Newman Boulevard & Coronation Road

- Route 306 extended north to Taunton Road via Coronation Road and Des Newman Boulevard
- Connecting new subdivisions, future employment areas, and improved access to the Whitby Health Centre



Service in Bowmanville

Daytime service to southwest Bowmanville and consistent evening service

- Operating two-way service all day on weekdays
 - Current service after 19:00 operates as a large one-way loop
 - Customers need to travel “the long way around” increasing trip times by up to 20 minutes
- Extending weekend service to 22:00
- Route 502C to southwest Bowmanville throughout the day on weekdays
 - Service currently operates only at weekday peak periods



Extending evening service

Service availability across the Region

- Operating on major corridors in the late evening enables a wide range of travel:
 - Accessing employment outside of traditional peak periods
 - Late classes
 - Entertainment and leisure trips including train connections from Toronto
- Less concern about “missing the last bus,” making transit viable for more customers
- Evenings are the busiest period for urban On Demand trips
- Service to midnight, 7 days/week
 - 121
 - 216/224
 - 902
 - 905
 - 915
 - 916
 - 917
- Service to 10pm, 7 days/week
 - 409/419
 - 502

Service adjustments

Responding to customer feedback, ridership, and reliability trends

- Making adjustments throughout the system, including
 - Adjustments to Route 302 peak period trips to balance the needs of customers travelling to GO Trains, North Campus, and connecting to Routes 315 and 392 at Whitby Station
 - AM peak trips on Route 920/921 to address crowding
 - Afternoon trips on Route 916 to address crowding
 - Adjustments to Route 605 to reduce walking distance and On Demand trips in northwest Uxbridge
 - Adjustments to Route 618 to reduce walking distance and On Demand trips in Easy Street employment area, and better connections to hospitals in Port Perry and Oshawa
 - Additional 13.5 hours/day to add travel time to existing routes where congestion and construction is causing serious delays, or where additional trips are required to reduce crowding

On Demand capacity

Evolving the service

- Modest service hour growth
- Strategic scheduled service additions to replace urban trips
- Changes to rural area trip-making parameters to deliver more trips on scheduled service and reduce long-distance trips
- Updating scheduling parameters to improve on-time performance and service reliability