Presentation prepared for **Durham Regional Council**



Psychiatric Emergency Services EmPATH Model

An innovative take on the mental health crisis



About Ontario Shores





The Problem

The Problem

- There is a high demand for mental health services.
- There is currently no Psychiatric Emergency Department in Ontario Shores.
- Traditional emergency departments are not well suited for people experiencing a mental health emergency.

The Solution

 Building a first-of-its-kind emergency department in Canada at Ontario Shores, based on the Emergency Psychiatric Assessment Treatment and Healing (EmPATH) model, would ensure mental health patients receive the care they need while relieving pressure on our system.



Empath Model Space & Benefits

. The Model



The 24-hour-a-day "Psychiatric Emergency Services"



Immediate psychiatric assessment



Immediate treatment both psychological and pharmacological

The Space



Open space, reduces agitation



Use of recliners, rather than defined rooms, creates a sense of community



Larger emergency area to enable dignity and confidentiality



Space that facilitates surge capacity

Benefits Patient Care and the Economy



Most psychiatric emergencies resolved in less than 24 hours with prompt intervention



Better patient and family experience due to specialized environment, mental health care expertise, and accelerated assessment



Reduced pressure and costs for police and EMS saving \$1.1 million



Absorb acute ED visits and reduce psychiatric patient admissions saving over \$6 million



Divert 10,000 patients to Ontario Shores saving \$3.6 million

\$10,700,000 TOTAL ANNUAL SAVINGS



Case Study: EmPATH model at M Health Fairview Southdale Hospital – Edina, MI









The Future of Ontario Shores

We are ready to get started:

- Submitted Stage
 1 July 2017
- Pre-Capital
 Submission Sept 2019
- Submitted Stage
 2 May 2021



The EmPATH unit is part of the hospital's broader redevelopment plan for a new building on our main campus that will house the model, as well as outpatient services, innovation and research.



Thank you we are grateful

