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**Subject:** April 2026 - Works Agenda  
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I am writing regarding several items on the April 8, 2026 Works Committee agenda. There is a consistent pattern across these reports that warrants closer scrutiny from a governance, transparency, and taxpayer accountability perspective.

### **1. Report 2026-W-9 (SCADA / Water & Wastewater Systems)**

The report recommends extending long-standing standardization and sole source agreements through to 2031 at an estimated **\$850,000 annually**. While the rationale speaks to reliability, efficiency, and risk mitigation, it also states:

“Ensure accountable and transparent decision-making...” (p.5)

However, there is no supporting evidence provided to demonstrate this accountability or transparency in practice. For example, there are no:

- performance metrics (uptime, failures, cybersecurity incidents)
- cost benchmarking vs alternatives
- lifecycle cost comparisons
- vendor dependency or risk analysis

Given that this relates to critical water and wastewater infrastructure, this level of reporting is not sufficient. If this standardization approach is the right one, the data should clearly demonstrate it. Right now, it does not.

### **2. Report 2026-W-10 (Harmony Road Design – Sole Source)**

The justification for sole sourcing to CIMA Canada is based primarily on efficiency, continuity, and coordination benefits (p.2–3) While those may be valid considerations, the report provides:

- no competitive pricing validation
- no quantified comparison to market rates
- no procurement analysis demonstrating value for money

The statement that rates are “comparable” is not supported with any data (p.5) For an \$825,000 design assignment that directly informs future multi-year capital spending, this is a material gap.

### 3. Additional Items

- **2026-W-11 (Emergency Vehicle Systems):** Sole sourced since the 1970s, with annual costs increasing significantly - no explanation of cost escalation or alternatives.
- **2026-W-8 (Transit Hoists):** Partial competition appears possible but not explored.
- **2026-W-12 (Lease):** Low cost, but repeated renewals without clear service-level reporting or long-term planning.

Across these items, a consistent pattern emerges:

- Sole sourcing and standardization are repeatedly approved
- Long-term financial commitments are extended
- Funding is embedded in budgets

But there is **no consistent evidence of:**

- measurable outcomes
- cost effectiveness
- alternative analysis
- or clear taxpayer impact

If this Committee is exercising effective oversight, we should consistently see:

- what outcomes are being achieved
- how performance is improving
- how costs compare to alternatives
- and how decisions protect long-term financial sustainability

Instead, we see activity, process, and approvals — without a clear line to results.

I respectfully request that this correspondence be included as part of the public record for the April 8, 2026 Works Committee meeting and that the Committee consider strengthening expectations for reporting, particularly for sole sourced and long-term operational and capital decisions.

Thank you for your consideration.

D Glass  
Ajax Resident